NETGEAR®

N750 Wireless Dual Band Gigabit Router WNDR4300

User Manual

January 2014
202-11031-06

350 East Plumeria Drive
San Jose, CA 95134
USA

Support

Thank you for selecting NETGEAR products.

After installing your device, locate the serial number on the label of your product and use it to register your product at *https://my.netgear.com*. You must register your product before you can use NETGEAR telephone support. NETGEAR recommends registering your product through the NETGEAR website. For product updates and web support, visit *http://support.netgear.com*.

Phone (US & Canada only): 1-888-NETGEAR.

Phone (Other Countries): Check the list of phone numbers at *http://support.netgear.com/general/contact/default.aspx*.

Compliance

For regulatory compliance information, visit *http://www.netgear.com/about/regulatory*.

See the regulatory compliance document before connecting the power supply.

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Contents

Chapter 1 Hardware Setup

Unpack Your Router 8
Hardware Features 8
Front Panel 8
Back Panel 10
Label 10
Attach the Stand 11
Position Your Router 11
Cable Your Router 12
Verify the Cabling 14

Chapter 2 Getting Started with NETGEAR genie

Router Setup Preparation 16
Use Standard TCP/IP Properties for DHCP 16
Gather ISP Information 16
Wireless Devices and Security Settings 16
Types of Logins and Access 16
Use NETGEAR genie after Installation 17
Upgrade the Firmware 17
Dashboard (Basic Home Screen) 18
Join Your Wireless Network 19
Manual Method 19
Wi-Fi Protected Setup (WPS) Method 19
NETGEAR genie App and Mobile genie App 20

Chapter 3 NETGEAR genie Basic Settings

Basic Home Screen 22
Internet Setup 22
Internet Setup Screen Fields 23
Attached Devices 24
Parental Controls 25
ReadySHARE Storage 27
Basic Wireless Settings 28
Wireless Settings Screen Fields 29
Change WPA Security Option and Password 30
Guest Networks 31
Guest Network Wireless Security Options 32

Chapter 4 NETGEAR genie Advanced Home

NETGEAR genie Advanced Home Screen 34
Setup Wizard 34
WPS Wizard 35
Setup Menu 36
WAN Setup 37
Default DMZ Server 38
Change the MTU Size 39
LAN Setup 40
LAN Setup Screen Settings 41
Use the Router as a DHCP Server 42
Address Reservation 42
Quality of Service (QoS) Setup 43

Chapter 5 Storage

ReadySHARE Access 48
File-Sharing Scenarios 48
Storage Basic Settings 50
Add or Edit a Network Folder 51
Storage Advanced Settings 52
Safely Remove a USB Drive 53
Media Server 53
Specify Approved USB Devices 54
Connect to the USB Drive from a Remote Computer 55
Access the Router USB Drive Remotely Using FTP 55
ReadySHARE Cloud 55
Time Machine Backup 56

Chapter 6 ReadySHARE Printer

ReadySHARE Printer 61
USB Control Center Utility 65
Control Center Configuration 66
USB Printer 66
Scan with a Multifunction Printer 67

Chapter 7 Security

Keyword Blocking of HTTP Traffic 69
Block Services (Port Filtering) 70
Schedule Blocking 72
Security Event Email Notifications 73

Chapter 8 Administration

Upgrade the Firmware 75
View Router Status 76

Router Information 76
Internet Port 77
Wireless Settings (2.4 GHz and 5 GHz) 79
View Logs of Web Access or Attempted Web Access 80
Manage the Configuration File 81
Back Up Settings 81
Restore Configuration Settings 81
Erase 82
Set Password 82
Password Recovery 82

Chapter 9 Advanced Settings

Advanced Wireless Settings 86
Restrict Wireless Access by MAC Address 88
Wireless AP 89
Wireless Repeating Function (WDS) 90
Set Up the Base Station 92
Set Up a Repeater Unit 93
Port Forwarding and Triggering 94
Remote Computer Access Basics 94
Port Triggering to Open Incoming Ports 95
Port Forwarding to Permit External Host Communications 97
How Port Forwarding Differs from Port Triggering 98
Set Up Port Forwarding to Local Servers 98
Add a Custom Service 99
Edit or Delete a Port Forwarding Entry 100
Set Up Port Triggering 100
Dynamic DNS 102
Static Routes 103
Remote Management 105
USB Settings 106
Universal Plug and Play 106
IPv6 107
Auto Detect Fields 108
Auto Config 109
6to4 Tunnel 110
Pass Through 110
Fixed 111
DHCP 112
PPPoE 113
Traffic Meter 114

Chapter 10 Troubleshooting

Quick Tips 116
Sequence to Restart Your Network 116
Power LED 116
Check Ethernet Cable Connections 116

Wireless Settings 116
Network Settings 116
Troubleshoot with the LEDs 117
Power LED Is Off or Blinking 117
LEDs Never Turn Off 117
Internet LED Is Off 117
2.4 GHz and 5 GHz LEDs Are Off 118
Cannot Log In to the Router 118
Cannot Access the Internet 119
Changes Not Saved 120
Incorrect Date or Time 120
Wireless Connectivity 121
Wireless Signal Strength 121

Appendix A Supplemental Information

Factory Settings 123
Technical Specifications 124

Hardware Setup

1

Getting to know your router

The N750 Wireless Dual Band Gigabit Router WNDR4300 provides an easy and secure way to set up a wireless home network with fast access to the Internet over a high-speed digital subscriber line (DSL). It is compatible with all major DSL Internet service providers, lets you block unsafe Internet content and applications, and protects the devices (computers, gaming consoles, and so on) that you connect to your home network.

If you have not already set up your new router using the installation guide that comes in the box, this chapter walks you through the hardware setup. *Chapter 2, Getting Started with NETGEAR genie*, explains how to set up your Internet connection.

This chapter contains the following sections:

- *Unpack Your Router*
- *Hardware Features*
- *Attach the Stand*
- *Position Your Router*
- *Cable Your Router*
- *Verify the Cabling*

For information about ReadySHARE features in your product, see *Chapter 5, Storage*, and visit *www.netgear.com/readyshare*.

For more information about the topics covered in this manual, visit the support website at *http://support.netgear.com*.

Unpack Your Router

Your box should contain the following items:

- N750 Wireless Dual Band Gigabit Router WNDR4300
- Router stand
- AC power adapter (plug varies by region)
- Category 5E (Cat 5E) Ethernet cable
- Resource CD
- Installation guide with cabling and router setup instructions

Hardware Features

Before you cable your router, take a moment to become familiar with the label and the front and back panels. Pay particular attention to the LEDs on the front panel.

Front Panel

The router front panel has the status LEDs and icons shown in the figure. The Wireless and WPS icons are buttons.

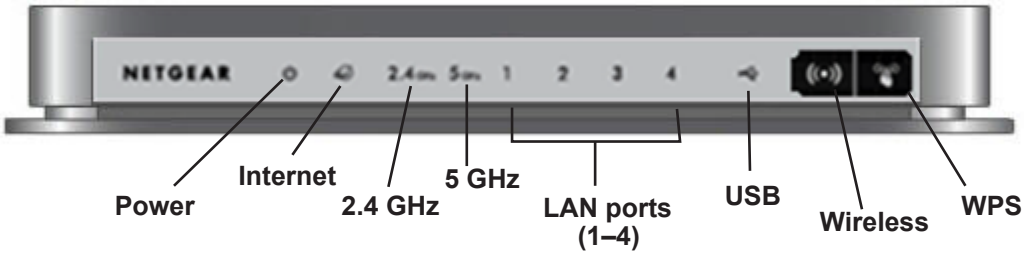


Figure 1. Front panel LEDs and icons

The following table describes the LEDs, icons, and buttons on the front panel from left to right.

Icon	Description
Power	• **Solid amber**. The unit is starting up after being powered on. • **Solid green**. The router is ready to use • **Off**. Power is not supplied to the router. • **Blinking green**. The firmware is corrupted. Visit *http://www.netgear.com/support*. • **Blinking amber**. The firmware is upgrading, or the Restore Factory Settings button was pressed.
Internet	• **Solid green**. An IP address has been received; the router is ready to transmit data. • **Solid amber**. The Ethernet cable connection to the modem has been detected. • **Off**. No Ethernet cable is connected to the modem.
2.4 GHz	• **Solid green**. The 2.4-GHz wireless radio is operating. • **Off**. The 2.4-GHz wireless radio is off.
5 GHz	• **Solid blue**. The 5-GHz wireless radio is operating. • **Off**. The 5-GHz wireless radio is off.
LAN	• **Solid green**. The LAN port has detected a 1 Gbps link with an attached device. • **Solid amber**. The LAN port has detected a 10/100 Mbps link with an attached device. • **Off**. No link is detected on this port.
USB	• **Solid green**. The router has accepted the USB device. • **Blinking green**. The USB device is in use. • **Off**. No USB device is connected, or the Safely Remove Hardware button has been clicked and it is now safe to remove the attached USB device.
Wireless button	Pressing this button for over one second turns on and off the wireless radios. • **On**. The 2.4-GHz and 5-GHz wireless radios are on. • **Off**. The 2.4-GHz and 5-GHz wireless radios are off, and the 2.4 GHz and 5 GHz LEDs are off.
WPS button	Pressing this button allows you to use Wi-Fi Protected Setup (WPS) to add a wireless device or computer to your network (see *Wi-Fi Protected Setup (WPS) Method* on page 19). The WPS LED blinks for 2 minutes during this process.

Back Panel

The back panel has the On/Off button and port connections as shown in the figure.

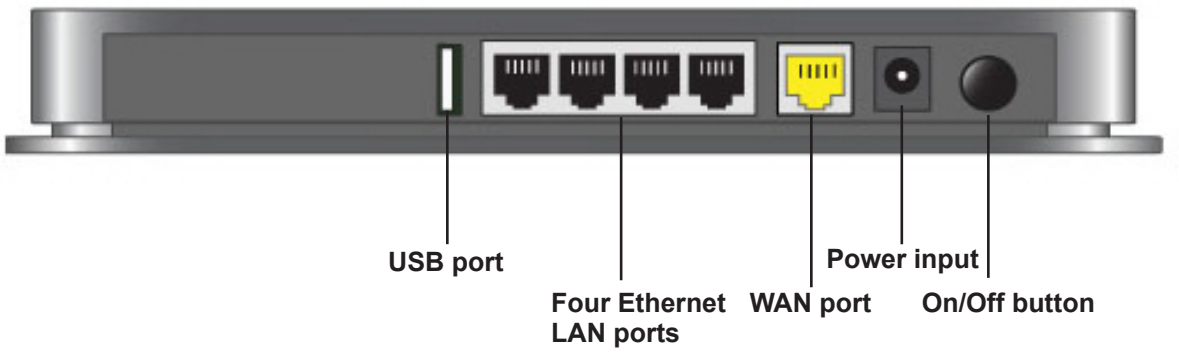


Figure 2. Back panel

Label

The label on the bottom of the router shows the Restore Factory Settings button, login information, MAC address, and serial number.

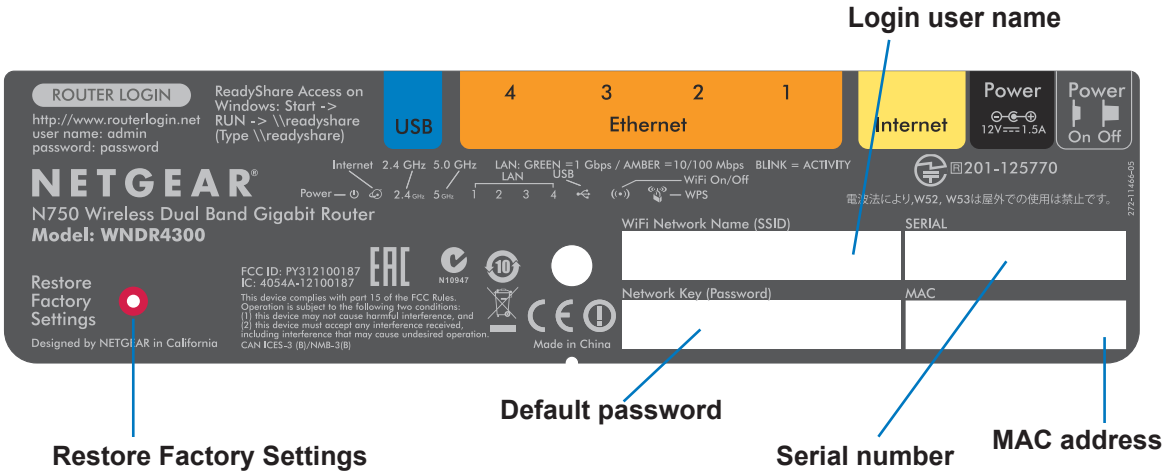


Figure 3. Label on router bottom

See *Factory Settings* on page 123 for information about restoring factory settings.

Attach the Stand

For optimal wireless network performance, use the stand (included in the package) to position your router upright.

1. Orient your router vertically.
2. Insert the tabs of the stand into the slots on the bottom of your router as shown.

Place your router in a suitable area for installation (near an AC power outlet and accessible to the Ethernet cables for your wired computers).

Position Your Router

The router lets you access your network from virtually anywhere within the operating range of your wireless network. However, the operating distance or range of your wireless connection can vary significantly depending on the physical placement of your router. For example, the thickness and number of walls the wireless signal passes through can limit the range. For best results, place your router:

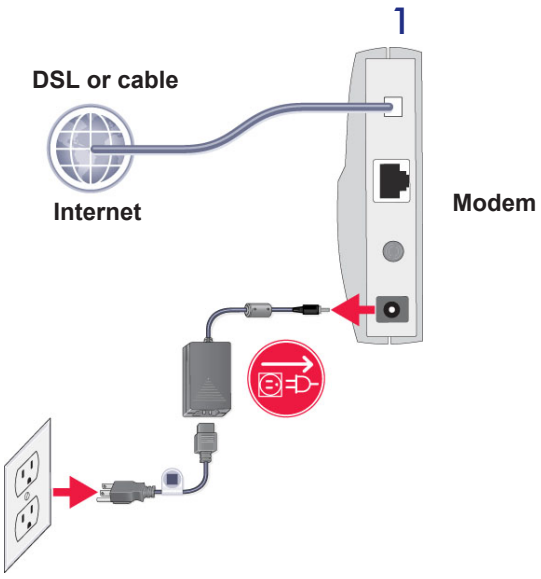
- Near the center of the area where your computers and other devices operate, and preferably within line of sight to your wireless devices.
- So it is accessible to an AC power outlet and near Ethernet cables for wired computers.
- In an elevated location such as a high shelf, keeping the number of walls and ceilings between the router and your other devices to a minimum.

- Away from electrical devices that are potential sources of interference, such as ceiling fans, home security systems, microwaves, computers, or the base of a cordless phone or 2.4-GHz cordless phone.
- Away from any large metal surfaces, such as a solid metal door or aluminum studs. Large expanses of other materials such as glass, insulated walls, fish tanks, mirrors, brick, and concrete can also affect your wireless signal.
- With the antennas in a vertical position to provide the best side-to-side coverage or in a horizontal position to provide the best up-and-down coverage, as applicable.

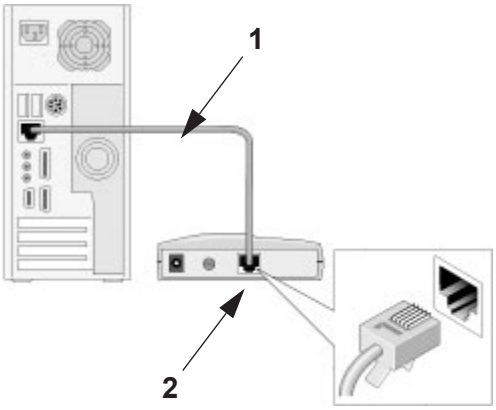
Cable Your Router

The installation guide that came in the box has a cabling diagram on the first page. This section walks you through cabling with detailed illustrations.

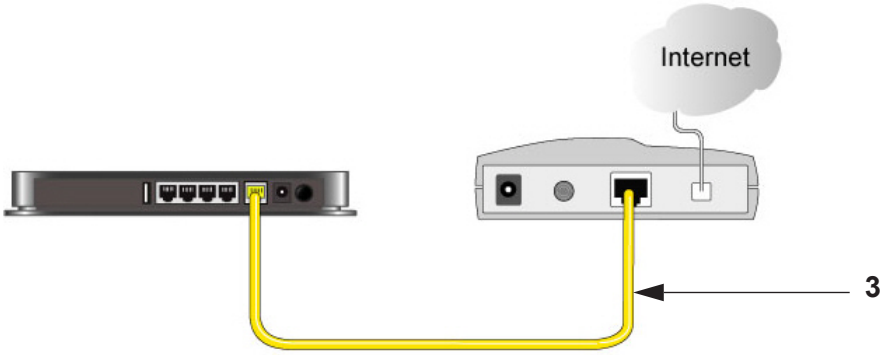
1. Connect the router, the computer, and the modem.
2. Turn off and unplug the modem. If your modem has a backup battery, remove it as well.



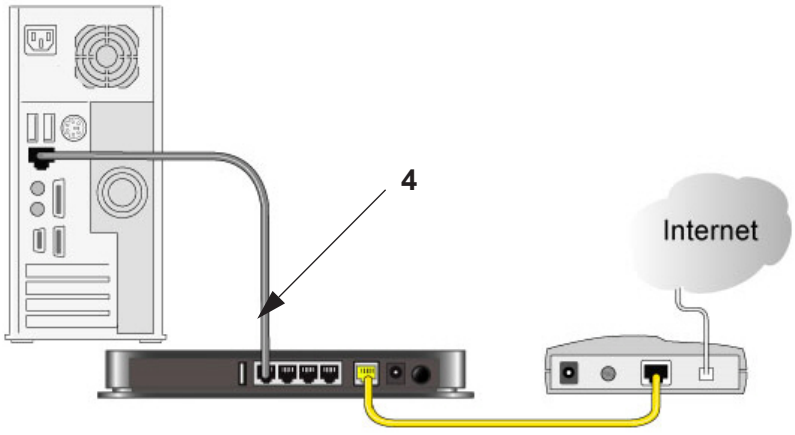
3. Locate the Ethernet cable (**1**) that connects your computer to the modem.



4. Disconnect the cable from the modem (**2**). You will connect it to the router later.
5. Locate the Ethernet cable that came with the NETGEAR product. Securely insert that Ethernet cable into your modem and into the Internet port of the router (**3**).



6. Locate the cable you removed from the modem in step 2. Securely insert that cable (**4**) into a LAN port on the router such as LAN port 1.



Your network cables are connected, and you are ready to start your network. It is important that you start your network in the correct sequence (first power on the modem, and after it finishes starting up, power on the router).

Verify the Cabling

Verify that your router is cabled correctly by checking the router LEDs. Turn on the router by pressing the **On/Off** button on the back.

- The Power LED lights amber when the router is turned on.
- The LAN port LEDs light green for each computer cabled to the router.
- The 2.4 GHz N/G-Band LED is lit, and the 5.0 GHz N-Band LED is lit.
- The Internet LED is lit. If it is not, make sure that the Ethernet cable is securely attached to the router Internet port and the modem, and that the modem is powered on.

Verify that the LAN LEDs (1 through 4) are lit for any computers cabled to the router by an Ethernet cable.

2 Getting Started with NETGEAR genie

Connecting the router

This chapter explains how to use NETGEAR genie to set up your router after you complete cabling as described in the installation guide and in the previous chapter.

This chapter contains the following sections:

- *Router Setup Preparation*
- *Types of Logins and Access*
- *Use NETGEAR genie after Installation*
- *Upgrade the Firmware*
- *Dashboard (Basic Home Screen)*
- *Join Your Wireless Network*
- *NETGEAR genie App and Mobile genie App*

Router Setup Preparation

You can allow NETGEAR genie to automatically set up your router, or you can use the genie menus and screens to set up your router manually. Before you start the setup process, get your ISP information and make sure the computers and devices in the network have the settings described here.

Use Standard TCP/IP Properties for DHCP

If you set up your computer to use a static IP address, you need to change the settings so that it uses Dynamic Host Configuration Protocol (DHCP). Consult the documentation that came with your computer or operating system for instructions about how to do this.

Gather ISP Information

If you have DSL broadband service, you might need the following information to set up your router and to check that your Internet configuration is correct. Your Internet service provider (ISP) should have provided you with all of the information needed to connect to the Internet. If you cannot locate this information, ask your ISP to provide it. When your Internet connection is working, you no longer need to launch the ISP login program on your computer to access the Internet. When you start an Internet application, your router automatically logs you in. Make sure that you have the following information:

- The ISP configuration information for your DSL account
- ISP login name and password
- Fixed or static IP address settings (special deployment by ISP; this is rare)

Wireless Devices and Security Settings

Make sure that the wireless device or computer that you are using supports WPA or WPA2 wireless security, which is the wireless security supported by the router.

Types of Logins and Access

Different types of logins have different purposes: It is important that you understand the difference so that you know which login to use when.

- **Router login** logs you in to the router interface from NETGEAR genie. See *Use NETGEAR genie after Installation* on page 17 for details about this login.
- **ISP login** logs you in to your Internet service. Your service provider has provided you with this login information, typically in a letter. If you cannot find this login information, contact your service provider.
- **WiFi password**. The preset SSID (WiFi network name) and preset WiFi password for your router are unique. This information is on the label on the bottom of your router.

Use NETGEAR genie after Installation

When you first set up your router, NETGEAR genie automatically starts when you launch an Internet browser on a computer that is connected to the router. You can use NETGEAR genie again if you want to view or change settings for the router.

1. Launch your browser from a computer or wireless device that is connected to the router.
2. Enter **http://www.routerlogin.net** in the web browser address bar.

   A login window displays.

3. Enter **admin** for the router user name and **password** for the router password, both in lowercase letters.

   Note: The router user name and password are different from the user name and password for logging in to your Internet connection. See *Types of Logins and Access* on page 16 for more information.

Upgrade the Firmware

When you set up your router and are connected to the Internet, the router automatically checks for you to see if newer firmware is available. If newer firmware is available, a message is displayed on the top of the screen.

Click the message when it displays, and click **Yes** to upgrade the router with the latest firmware. After the upgrade, the router restarts automatically.

CAUTION:

Do not try to go online, turn off the router, shut down the computer, or do anything else to the router until the router finishes restarting and the Power LED has stopped blinking for several seconds.

For more information, see *Upgrade the Firmware* on page 75.

Dashboard (Basic Home Screen)

The Basic Home screen has a dashboard that lets you see the status of your Internet connection and network at a glance. You can click any of the six sections of the dashboard to view more detailed information. The left column has the menus, and tabs at the top. You can use the Advanced tab to access more menus and screens.

Figure 4. Basic Home screen with dashboard, language, and online help

- **Home. This dashboard screen displays when you log in to the** router**.**
- **Internet**. Set, update, and check the ISP settings of your router.
- **Wireless**. View or change the wireless settings for your router.
- **Attached Devices**. View the devices connected to your network.
- **Parental Controls**. Download and set up parental controls to prevent objectionable content from reaching your computers.
- **ReadySHARE**. Manage storage on USB devices that you connect to the router USB drive.
- **Guest Network**. Set up a guest network to allow visitors to use your router's Internet connection.
- **Advanced tab**. Set the router up for unique situations such as when remote access by IP or by domain name from the Internet is needed. See *Chapter 4, NETGEAR genie Advanced Home*. You need a solid understanding of networking protocols to use this tab.
- **Help & Support**. Visit the NETGEAR support site to get information, help, and product documentation. These links work once you have an Internet connection.

Join Your Wireless Network

You can use the manual or the WPS method to join your wireless network.

Manual Method

With the manual method, you choose the network that you want and enter its password to connect.

➢ **To connect manually:**

1. On your computer or wireless device, open the software that manages your wireless connections. The wireless software scans for all wireless networks in your area.
2. Look for your network and select it.

   The preset SSID (wireless network name) and preset WiFi password are on the router label. If you changed these settings, look for the network name that you used.
3. Enter the router password and click **Connect**.

Wi-Fi Protected Setup (WPS) Method

Wi-Fi Protected Setup (WPS) lets you connect to a secure WiFi network without typing its password. Instead, press a button or enter a PIN. NETGEAR calls WPS Push 'N' Connect.

Some older WiFi equipment is not compatible with WPS. WPS works only with WPA2 or WPA wireless security.

➢ **To use WPS to join the wireless network:**

1. Press the **WPS** button on the router.
2. Within 2 minutes, press the **WPS** button on your wireless device, or follow the WPS instructions that came with the device.

   The WPS process automatically sets up your wireless computer with the network password and connects you to the wireless network.

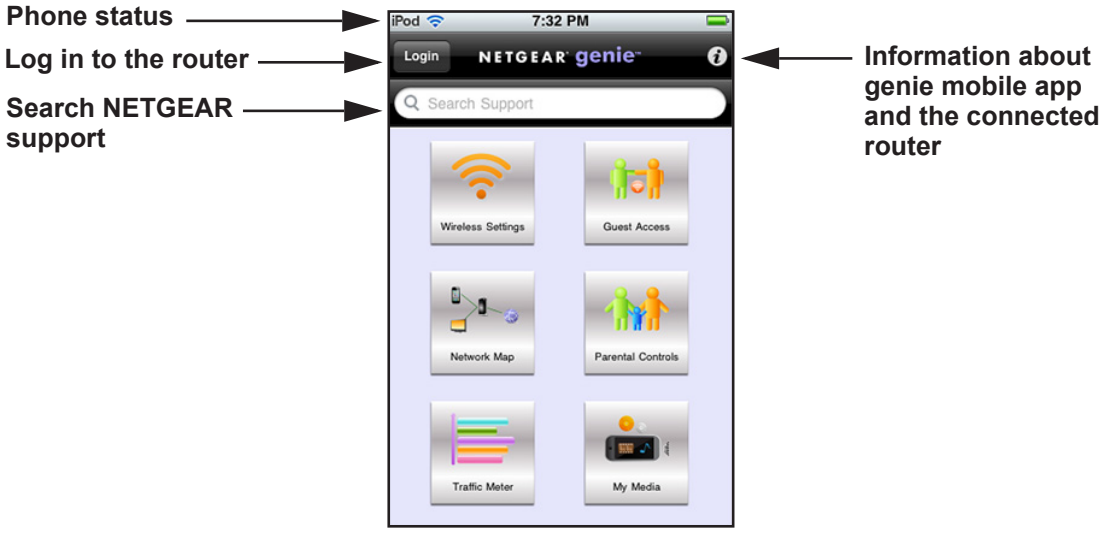
NETGEAR genie App and Mobile genie App

The genie app is the easy dashboard for managing, monitoring, and repairing your home network. See the *NETGEAR genie App User Manual* for details about the genie apps.

The genie app can help you with the following:

- Automatically repair common wireless network problems.
- Have easy access to router features like Live Parental Controls, guest access, Internet traffic meter, speed test, and more.

The genie mobile app works on your iPhone, iPad, or Android phone:



3 NETGEAR genie Basic Settings

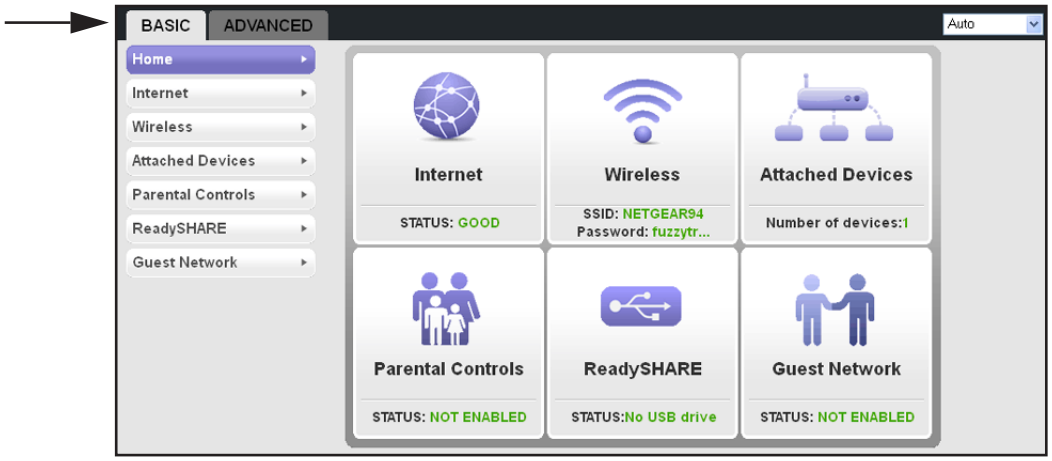
Your Internet connection and network

This chapter contains the following sections:

- *Basic Home Screen*
- *Internet Setup*
- *Attached Devices*
- *Parental Controls*
- *ReadySHARE Storage*
- *Basic Wireless Settings*
- *Guest Networks*

Basic Home Screen

The genie Basic Home screen is shown in the following figure:



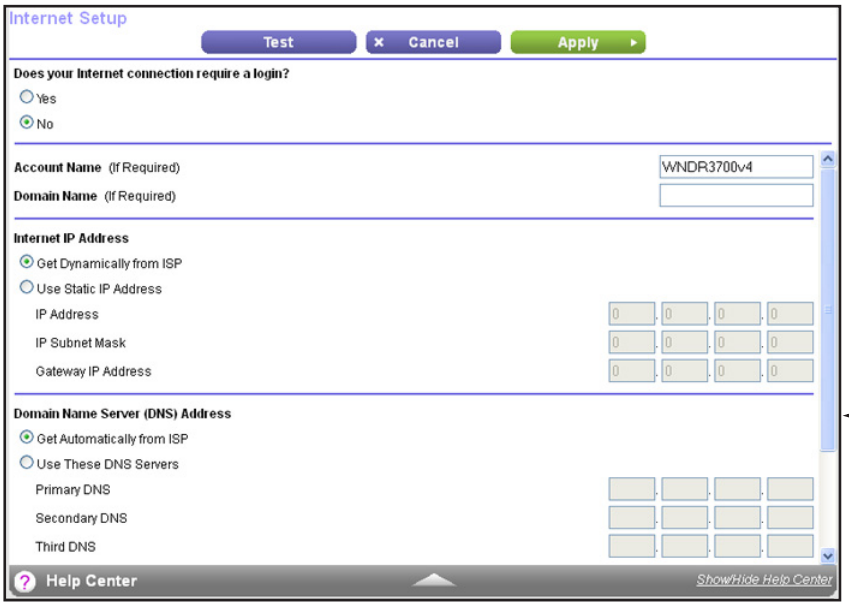
Internet Setup

The Internet Setup screen is where you view or change basic ISP information.

You can use the Setup Wizard to detect the Internet connection and automatically set up the router. See *Setup Wizard* on page 34.

➢ **To view or change the basic Internet setup:**

1. From the Home screen, select **Internet**. The following screen displays:



Scroll to view more settings

The fields that display in the Internet Setup screen depend on whether your Internet connection requires a login.

- **Yes**. Select the encapsulation method and enter the login name. If you want to change the login time-out, enter a new value in minutes.
- **No**. Enter the account and domain names, only if needed.

2. Enter the settings for the IP address and DNS server. The default settings usually work fine.

   If you have problems with your connection, check to make sure that the settings in this screen match the information from your ISP.

3. Click **Apply** to save your settings.
4. Click **Test** to test your Internet connection. If the NETGEAR website does not display within 1 minute, see *Chapter 10, Troubleshooting*.

Internet Setup Screen Fields

The following descriptions explain all of the possible fields in the Internet Setup screen. The fields that display in this screen depend on whether tan ISP login is required.

Does Your ISP Require a Login? Answer either yes or no.

These fields display when no login is required:

- **Account Name (if required)** Enter the account name that your ISP provided. This might also be called the host name.
- **Domain Name (if required)** Enter the domain name that your ISP provided.

These fields display when your ISP requires a login:

- **Internet Service Provider Encapsulation**. ISP types. The choices are PPPoE, PPTP, or L2TP. If you are not sure, check with your ISP.
- **Login**. The login name that your ISP provided. This login name is often an email address.
- **Password**. The password that you use to log in to your ISP.
- **Idle Timeout (In minutes)**. If you want to change the login time-out, enter a new value in minutes. This setting determines how long the router keeps the Internet connection active after there is no Internet activity from the LAN. A value of 0 (zero) means never log out.

Internet IP Address.

- **Get Dynamically from ISP**. Your ISP uses DHCP to assign your IP address. Your ISP automatically assigns these addresses.
- **Use Static IP Address**. Enter the IP address, IP subnet mask, and the gateway IP address that your ISP assigned. The gateway is the ISP router to which your router will connect.

Domain Name Server (DNS) Address. The DNS server is used to look up site addresses based on their names.

- **Get Automatically from ISP**. Your ISP uses DHCP to assign your DNS servers. Your ISP automatically assigns this address.

- **Use These DNS Servers**. If you know that your ISP requires specific servers, select this option. Enter the IP address of your ISP's primary DNS server. If a secondary DNS server address is available, enter it also.

Router MAC Address. The Ethernet MAC address that the router uses on the Internet port. Some ISPs register the MAC address of the network interface card in your computer when your account is first opened. They accept traffic only from the MAC address of that computer. This feature allows your router to use your computer's MAC address (this is also called cloning).

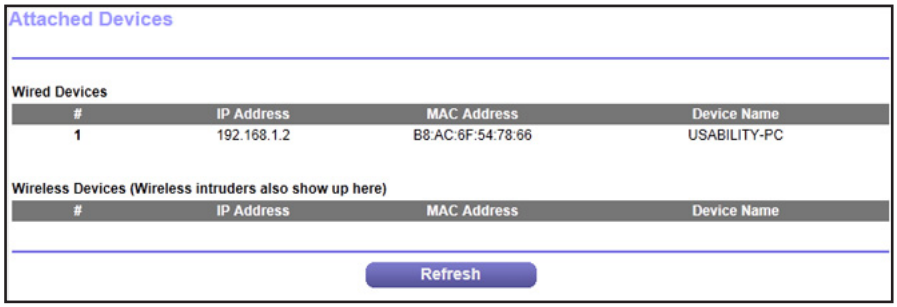
- **Use Default Address**. Use the default MAC address.
- **Use Computer MAC Address**. The router captures and uses the MAC address of the computer that you are now using. You have to use the one computer that the ISP allows.
- **Use This MAC Address**. Enter the MAC address that you want to use.

Attached Devices

The Attached Device screen shows all computers or devices that are currently connected to your network.

➢ **To go to the Attached Devices screen:**

From the Basic Home screen, select **Attached Devices**.


Attached Devices
Wired Devices
IP Address MAC Address Device Name
1 192.168.1.2 B8:AC:6F:54:78:66 USABILITY-PC
Wireless Devices (Wireless intruders also show up here)
IP Address MAC Address Device Name
Refresh

Wired devices are connected to the router with Ethernet cables. Wireless devices have joined the wireless network.

- **#** (number). The order in which the device joined the network.
- **IP Address**. The IP address that the router assigned to this device when it joined the network. This number can change if a device is disconnected and rejoins the network.
- **MAC Address**. The unique MAC address for each device does not change. The MAC address is typically shown on the product label.
- **Device Name**. If the device name is known, it is shown here.

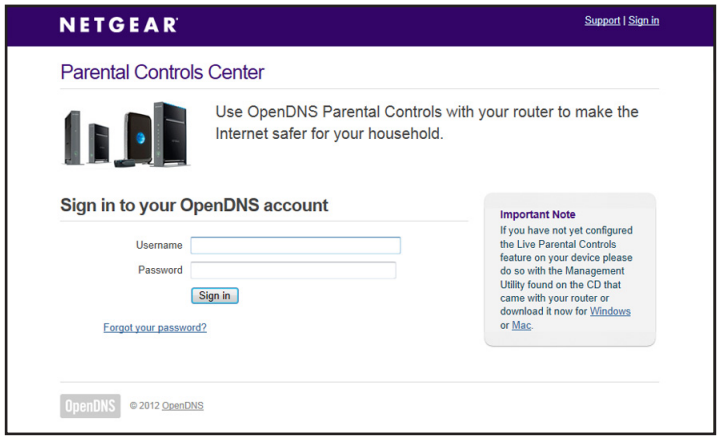
You can click **Refresh** to update this screen.

Parental Controls

The first time you select Parental Controls from the Basic Home screen, your browser goes to the Parental Controls website. You can learn more about Live Parental Controls or download the application.

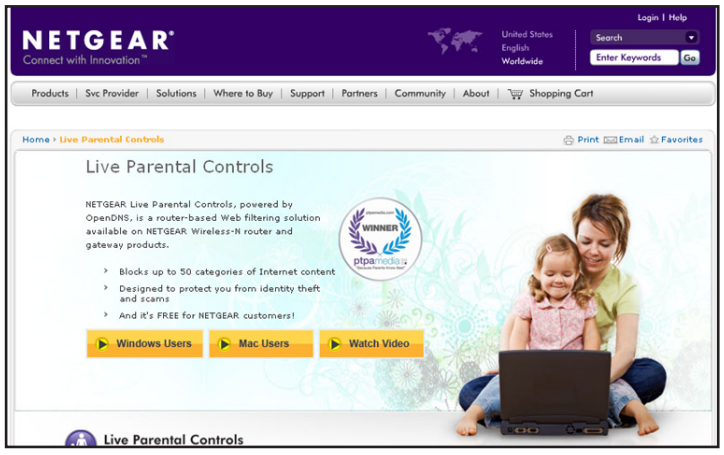
➢ **To set up Live Parental Controls:**

1. Select **Parental Controls** on the Home (dashboard) screen.


NETGEAR
Support | Sign in
Parental Controls Center
Use OpenDNS Parental Controls with your router to make the Internet safer for your household.
Sign in to your OpenDNS account
Username
Password
Sign in
Forgot your password?
Important Note
If you have not yet configured the Live Parental Controls feature on your device please do so with the Management Utility found on the CD that came with your router or download it now for Windows or Mac.
OpenDNS
© 2012 OpenDNS

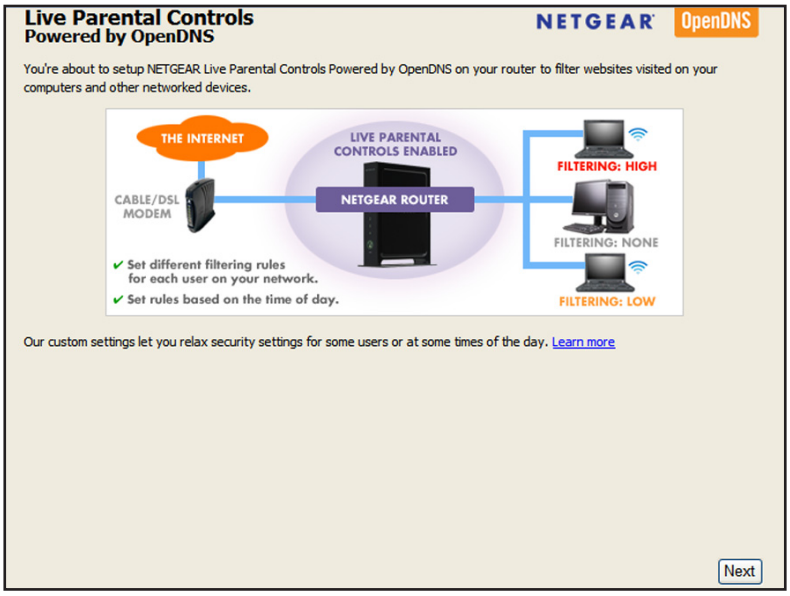
Live Parental Controls uses free OpenDNS accounts. If you do not have one, you can create one now.

2. Log in to manage Parental Control settings.


NETGEAR
Connect with Innovation
Login | Help
United States
English
Worldwide
Search
Enter Keywords
Go
Products | Svc Provider | Solutions | Where to Buy | Support | Partners | Community | About | Shopping Cart
Home › Live Parental Controls
Print Email Favorites
Live Parental Controls
NETGEAR Live Parental Controls, powered by OpenDNS, is a router-based Web filtering solution available on NETGEAR Wireless-N router and gateway products.
WINNER
ptpamedia
Blocks up to 50 categories of Internet content
Designed to protect you from identity theft and scams
And it's FREE for NETGEAR customers!
Windows Users
Mac Users
Watch Video
Live Parental Controls

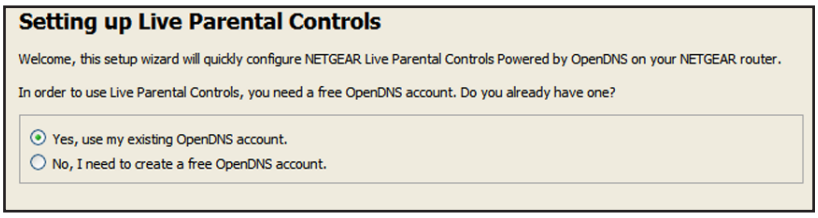
3. Click either the **Windows Users** or **Mac Users** button.
4. Follow the onscreen instructions to download and install the NETGEAR Live Parental Controls Management utility.

After installation, Live Parental Controls automatically starts.


Live Parental Controls
Powered by OpenDNS
NETGEAR
OpenDNS
You're about to setup NETGEAR Live Parental Controls Powered by OpenDNS on your router to filter websites visited on your computers and other networked devices.
THE INTERNET
CABLE/DSL MODEM
LIVE PARENTAL CONTROLS ENABLED
NETGEAR ROUTER
FILTERING: HIGH
FILTERING: NONE
FILTERING: LOW
✔ Set different filtering rules for each user on your network.
✔ Set rules based on the time of day.
Our custom settings let you relax security settings for some users or at some times of the day. Learn more
Next

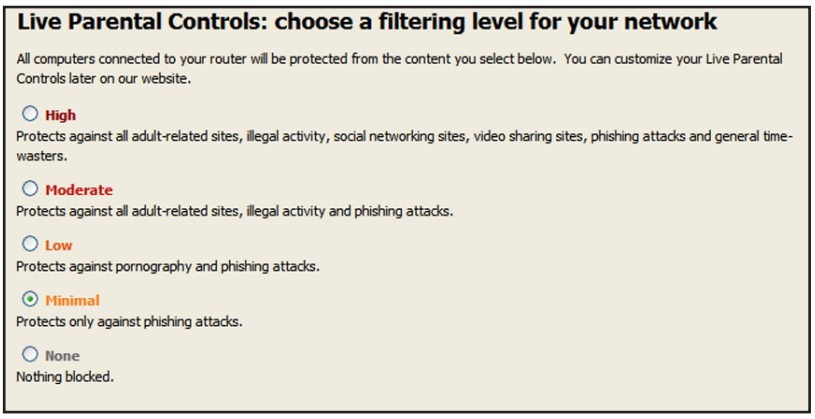
5. Click **Next**, read the note, and click **Next** again to proceed.

   You are prompted to log in or create a free account.

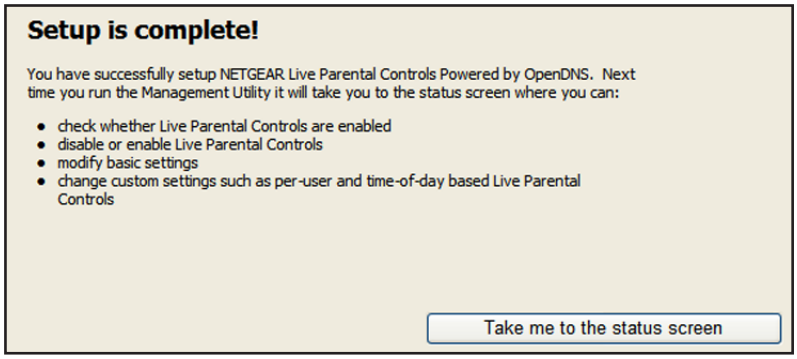

Setting up Live Parental Controls
Welcome, this setup wizard will quickly configure NETGEAR Live Parental Controls Powered by OpenDNS on your NETGEAR router.
In order to use Live Parental Controls, you need a free OpenDNS account. Do you already have one?
Yes, use my existing OpenDNS account.
No, I need to create a free OpenDNS account.

6. Select the radio button that applies to you and click **Next**.
   - If you already have an OpenDNS account, leave the **Yes** radio button selected.
   - If you do not have an OpenDNS account, select the **No** radio button.

   After you log on or create your account, the filtering level screen displays:


Live Parental Controls: choose a filtering level for your network
All computers connected to your router will be protected from the content you select below. You can customize your Live Parental Controls later on our website.
High
Protects against all adult-related sites, illegal activity, social networking sites, video sharing sites, phishing attacks and general time-wasters.
Moderate
Protects against all adult-related sites, illegal activity and phishing attacks.
Low
Protects against pornography and phishing attacks.
Minimal
Protects only against phishing attacks.
None
Nothing blocked.

7. Select the radio button for the filtering level that you want and click **Next**.

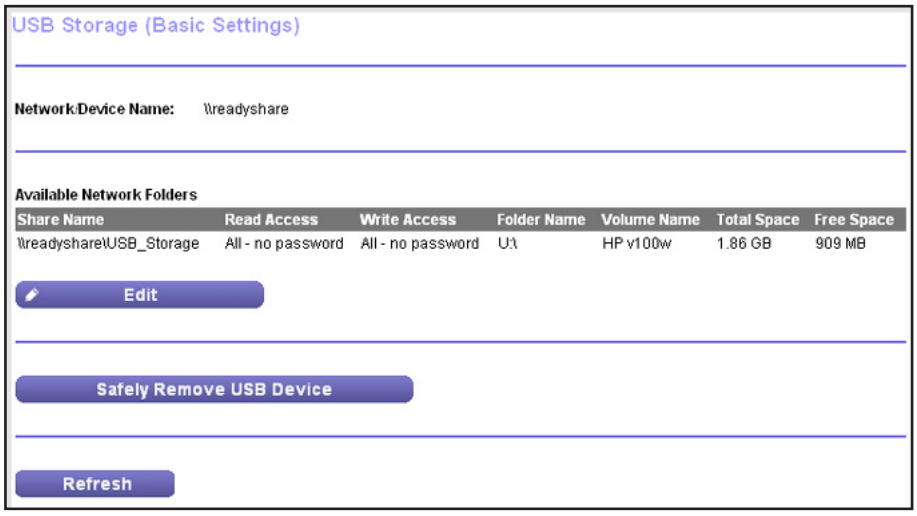

Setup is complete!
You have successfully setup NETGEAR Live Parental Controls Powered by OpenDNS. Next time you run the Management Utility it will take you to the status screen where you can:
check whether Live Parental Controls are enabled
disable or enable Live Parental Controls
modify basic settings
change custom settings such as per-user and time-of-day based Live Parental Controls
Take me to the status screen

8. Click the **Take me to the status screen** button.

Parental controls are now set up for the router. The dashboard shows Parental Controls as enabled.

ReadySHARE Storage

You can view information about a USB storage device that is connected to the router's USB port here. From the Basic Home screen, select **ReadySHARE** to display the USB Storage (Basic Settings) screen:



To work with storage, leave the Basic radio button selected. This screen displays the following:

- **Network/Device Name**. The default is \\readyshare.
- **Available Network Folders**. The folders on the USB device.

  Share Name. You can click the name shown, or you can type it in the address field of your web browser. If Not Shared is shown, the default share has been deleted and no other share for the root folder exists. Click the link to change this setting.

Read Access and Write Access. Shows the permissions and access controls on the network folder: All – no password (the default) allows all users to access the network folder. The user name (account name) for All – no password is guest. The password for admin is the same one that you use to log in to the router. By default, it is **password**.

Folder Name. Full path of the network folder.

Volume Name. Volume name from the USB storage device.

Total Space and Free Space. Show the current utilization of the storage device.

- **Edit**. Click the **Edit** button to edit the Available Network Folders settings.
- **Safely Remove USB Drive**. Safely remove the USB device attached to your router.

You can click **Refresh** to update this screen. For more information about USB storage, see *Chapter 5, Storage*.

Basic Wireless Settings

The Wireless Settings screen lets you view or configure the wireless network setup.

The router comes with preset security. This means that the Wi-Fi network name (SSID), network key (password), and security option (encryption protocol) are preset in the factory. You can find the preset SSID and password on the bottom of the unit.

Note: The preset SSID and password are uniquely generated for every device to protect and maximize your wireless security.

➢ **To view or change basic wireless settings:**

NETGEAR recommends that you do not change your preset security settings. If you change your preset security settings, make a note of the new settings and store it in a safe place where you can easily find it.

If you use a wireless computer to change the wireless network name (SSID) or other wireless security settings, you are disconnected when you click Apply. To avoid this problem, use a computer with a wired connection to access the router.

1. Select **Basic > Wireless** to display the Wireless Settings screen.

   The screen sections, settings, and procedures are explained in the following sections.

2. Make any changes that are needed and click **Apply** to save your settings.
3. Set up and test your wireless devices and computers to make sure that they can connect wirelessly. If they do not, check the following:
   - Is your wireless device or computer connected to your network or another wireless network in your area? Some wireless devices automatically connect to the first open network (without wireless security) that they discover.
   - Does your wireless device or computer show up on the Attached Devices screen? If it does, it is connected to the network.
   - If you are not sure what the network name (SSID) or password is, look on the label on the bottom of your router.

Wireless Settings Screen Fields

Region Selection

The location where the router is used. Select from the countries in the list. In the United States, the region is fixed to United States and is not changeable.

Wireless Network (2.4 GHz b/g/n and 5 GHz)

The b/g/n notation references the 802.11 standards of conformance for the 2.4 GHz radio frequency.

Enable SSID Broadcast. This setting allows the router to broadcast its SSID so wireless stations can see this wireless name (SSID) in their scanned network lists. This check box is

selected by default. To turn off the SSID broadcast, clear the **Enable SSID Broadcast** check box and click **Apply**.

Enable Wireless Isolation. If this check box is selected, wireless computers or devices that join the network can use the Internet but cannot access each other or access Ethernet devices on the network.

Name (SSID). The SSID is also known as the wireless network name. Enter a 32-character (maximum) name in this field. This field is case-sensitive. The default SSID is randomly generated, and *NETGEAR strongly recommends that you do not change this setting.*

Channel. This setting is the wireless channel the gateway uses. Enter a value from 1 through 13. For products in the North America market, only channels 1 through 11 can be operated. Do not change the channel unless you experience interference (shown by lost connections or slow data transfers). If this happens, experiment with different channels to see which is the best.

Mode. Up to 130 Mbps is the default setting for 2.4 GHz, which allows 802.11n, 802.11g, and 802.11b wireless devices to join the network. Up to 300 Mbps is the default setting for the 5 GHz network, which allows 802.11na and 802.11a wireless devices to join the network. Up to 54 Mbps supports up to 54 Mbps.

Security Options Settings

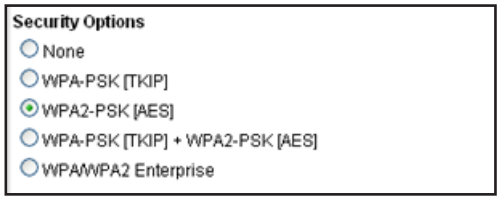
The Security Options section of the Wireless Settings screen lets you change the security option and passphrase. ***NETGEAR recommends that you do not change the security option or passphrase,*** but if you want to change these settings, this section explains how. ***Do not disable security***.

Change WPA Security Option and Password

You can change the security settings for your router. If you do so, write down the new settings and store them in a secure place for future reference.

➢ **To change the WPA settings:**

1. On the Wireless Settings screen, under Security Options, select the WPA option you want.



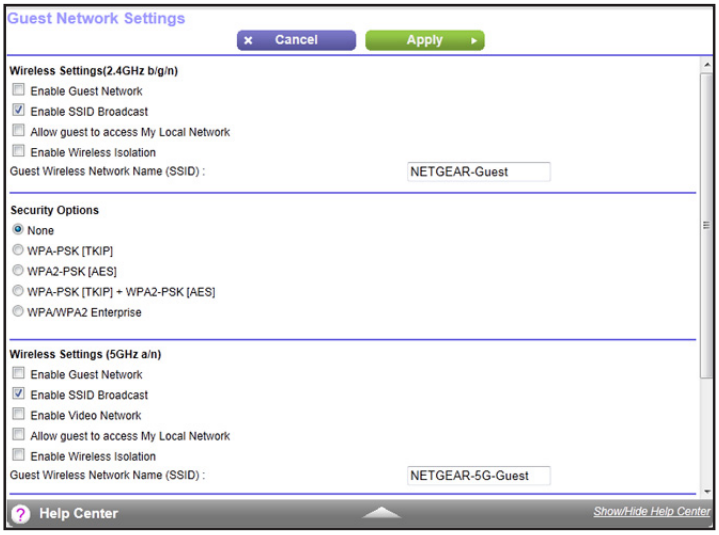
2. In the Passphrase field that displays when you select a WPA security option, enter the network passphrase (password) that you want to use. It is a text string from 8 to 63 characters.

Guest Networks

Adding a guest network allows visitors at your home to use the Internet without having your wireless security key. You can add a guest network to each wireless network: 2.4 GHz b/g/n and 5.0 GHz a/n.

➢ **To set up a guest network:**

1. Select **Basic > Guest Network**.



2. Select any of the following wireless settings:

   Enable this wireless network. When this check box is selected, the guest network is enabled, and guests can connect to your network using the SSID of this profile.

   Enable SSID Broadcast. If this check box is selected, the wireless access point broadcasts its name (SSID) to all wireless stations. Stations with no SSID can adopt the correct SSID for connections to this access point.

   Allow guest to access My Local Network. If this check box is selected, anyone who connects to your network has access throughout the local network, not just Internet access.

   Enable Wireless Isolation. If this check box is selected, wireless computers or devices that join the network can use the Internet but cannot access each other or access Ethernet devices on the network.

3. Give the guest network a name.

   The guest network name is case-sensitive and can be up to 32 characters. You then manually configure the wireless devices in your network to use the guest network name in addition to the main SSID.

4. Select a security option from the list. The security options are described in *Guest Network Wireless Security Options* on page 32.
5. Click **Apply** to save your selections.

Guest Network Wireless Security Options

A security option is the type of security protocol applied to your wireless network. The security protocol in force encrypts data transmissions and ensures that only trusted devices receive authorization to connect to your network. Wi-Fi Protected Access (WPA) has several options including pre-shared key (PSK) encryption.

This section presents an overview of the security options and provides guidance on when to use which option. It is also possible to set up a guest network without wireless security. NETGEAR does *not* recommend this.

WPA Encryption

WPA encryption is built into all hardware that has the Wi-Fi-certified seal. This seal means that the product is authorized by the Wi-Fi Alliance (*http://www.wi-fi.org/*) because it complies with the worldwide single standard for high-speed wireless local area networking.

WPA uses a password for authentication and to generate the initial data encryption keys. Then it dynamically varies the encryption key. WPA-PSK uses Temporal Key Integrity Protocol (TKIP) data encryption, implements most of the IEEE 802.11i standard, and works with all wireless network interface cards, but not all wireless access points.

WPA2-PSK is stronger than WPA-PSK. It is advertised to be theoretically indecipherable due to the greater degree of randomness in encryption keys that it generates. WPA2-PSK gets higher speed because it is usually implemented through hardware, while WPA-PSK is usually implemented through software. WPA2-PSK uses a password to authenticate and generate the initial data encryption keys. Then it dynamically varies the encryption key.

WPS-PSK + WPA2-PSK Mixed Mode can provide broader support for all wireless clients. WPA2-PSK clients get higher speed and security, and WPA-PSK clients get decent speed and security. For help with WPA settings on your wireless computer or device, see the instructions that came with your product.

NETGEAR genie Advanced Home

4

Specify custom settings

This chapter contains the following sections:

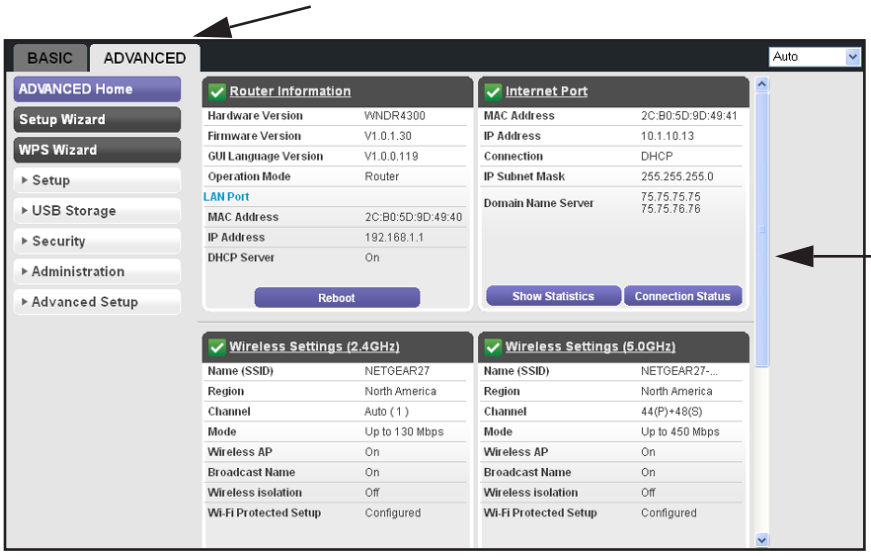
- *NETGEAR genie Advanced Home Screen*
- *Setup Wizard*
- *WPS Wizard*
- *Setup Menu*
- *WAN Setup*
- *LAN Setup*
- *Quality of Service (QoS) Setup*

Some selections on the Advanced Home screen are described in separate chapters:

- **Storage**. See *Chapter 5, Storage*.
- **Security**. See *Chapter 7, Security*.
- **Administration**. See *Chapter 8, Administration*.
- **Advanced Setup**. See *Chapter 9, Advanced SettingsChapter 4, NETGEAR genie Advanced Home*

NETGEAR genie Advanced Home Screen

The genie Advanced Home dashboard presents status information. The content is the same as what is on the Router Status screen available from the Administration menu. The genie Advanced Home screen is shown in the following figure:



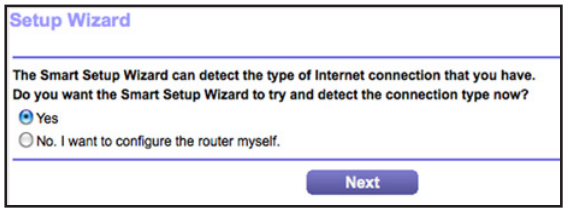
This screen is also displayed through the Administration menu.

Setup Wizard

You can use the Setup Wizard to detect your Internet settings and automatically set up your router. The Setup Wizard is not the same as the genie screens that display the first time you connect to your router to set it up.

➢ **To use the Setup Wizard:**

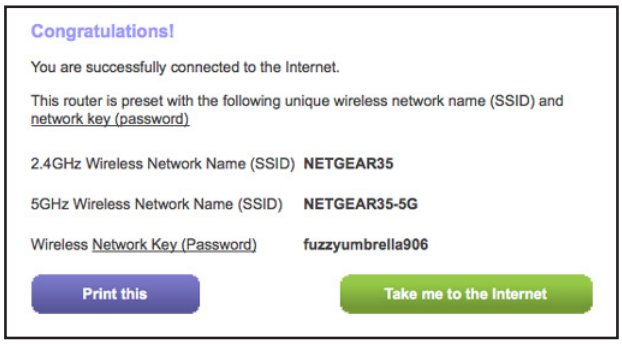
1. Select **Advanced > Setup Wizard** to display the following screen:


Setup Wizard
The Smart Setup Wizard can detect the type of Internet connection that you have.
Do you want the Smart Setup Wizard to try and detect the connection type now?
Yes
No. I want to configure the router myself.
Next

2. Select either **Yes** or **No, I want to configure the router myself**. If you select No, you are taken to the Internet Setup screen (see *Internet Setup* on page 22).

3. Select **Yes** and click **Next**.

The Setup Wizard searches your Internet connection for servers and protocols to determine your ISP configuration. The following screen displays:

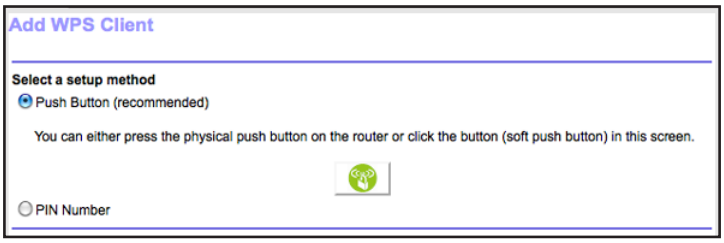

Congratulations!
You are successfully connected to the Internet.
This router is preset with the following unique wireless network name (SSID) and network key (password)
2.4GHz Wireless Network Name (SSID) NETGEAR35
5GHz Wireless Network Name (SSID) NETGEAR35-5G
Wireless Network Key (Password) fuzzyumbrella906
Print this
Take me to the Internet

WPS Wizard

The WPS Wizard helps you add a WPS-capable client device (a wireless device or computer) to your network. On the client device, either press its **WPS** button or locate its WPS PIN.

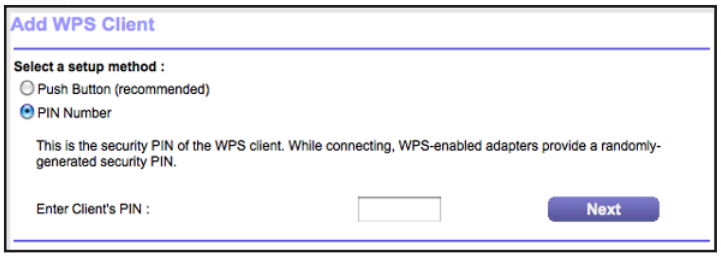
➢ **To use the WPS Wizard:**

1. Select **Advanced > WPS Wizard**.
2. Click **Next**. The following screen lets you select the method for adding the WPS client (a wireless device or computer).


Add WPS Client
Select a setup method
Push Button (recommended)
You can either press the physical push button on the router or click the button (soft push button) in this screen.
PIN Number

You can use either the push button or PIN method.

3. Select either **Push Button** or **PIN Number**.
   - To use the push button method, either click the **WPS** button on this screen, or press the **WPS** button on the side of the router. Within 2 minutes, go to the wireless client and press its **WPS** button to join the network without entering a password.
   - To use the PIN method, select the **PIN Number** radio button, enter the client security PIN, and click **Next**.


Add WPS Client
Select a setup method :
Push Button (recommended)
PIN Number
This is the security PIN of the WPS client. While connecting, WPS-enabled adapters provide a randomly-generated security PIN.
Enter Client's PIN :
Next

Within 2 minutes, go to the client device and use its WPS software to join the network without entering a password.

The router attempts to add the WPS-capable device. The WPS LED on the front of the router blinks green. When the router establishes a WPS connection, the LED is solid green, and the router WPS screen displays a confirmation message.

4. Repeat Step 2 and Step 3 to add another WPS client to your network.

Setup Menu

Select **Advanced > Setup** to display the Setup menu. The following selections are available:

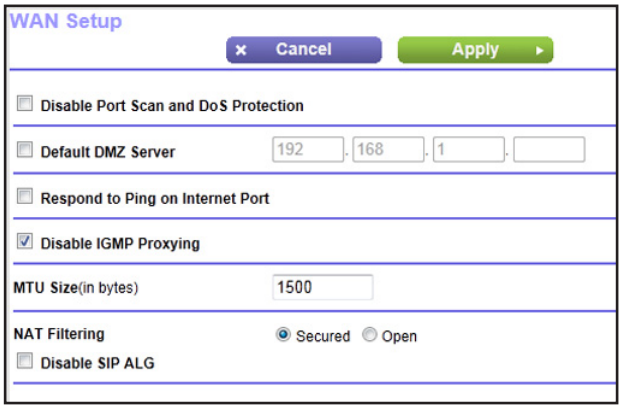
- **Internet Setup**. Go to the same Internet Setup screen that you can access from the dashboard on the Basic Home screen. See *Internet Setup* on page 22.
- **Wireless Setup**. Go to the same Wireless Settings screen that you can access from the dashboard on the Basic Home screen. See *Basic Wireless Settings* on page 28.
- **Guest Network**. This selection is a shortcut to the same Guest Network screen that you can access from the dashboard on the Basic Home screen. See *Guest Networks* on page 31.
- **WAN Setup**. Internet (WAN) setup. See *WAN Setup* on page 37.
- **LAN Setup**. Local area network (LAN) setup. See *LAN Setup* on page 40.
- **QoS Setup**. Quality of Service (QoS) setup. See *Quality of Service (QoS) Setup* on page 43.

WAN Setup

The WAN Setup screen lets you configure a DMZ (demilitarized zone) server, change the maximum transmit unit (MTU) size, and enable the router to respond to a ping on the WAN (Internet) port.

➢ **To view or change the WAN settings:**

Select **Advanced > Setup > WAN Setup**



The following settings are available:

- **Disable Port Scan and DoS Protection**. DoS protection protects your LAN against denial of service attacks such as Syn flood, Smurf Attack, Ping of Death, Teardrop Attack, UDP Flood, ARP Attack, Spoofing ICMP, Null Scan, and many others. This should be disabled only in special circumstances.
- **Default DMZ Server**. This feature is sometimes helpful when you are playing online games or videoconferencing. Be careful when using this feature because it makes the firewall security less effective. See the following section, *Default DMZ Server*, for more details.
- **Respond to Ping on Internet Port**. If you want the router to respond to a ping from the Internet, select this check box. Use this setting only as a diagnostic tool because it allows your router to be discovered. Do not select this check box unless you have a specific reason.
- **Disable IGMP Proxying**. The IGPM Proxying feature lets a LAN computer receive the multicast traffic directed to it from the Internet. Selecting this check box prevents this from occurring.
- **MTU Size (in bytes)**. The normal MTU (maximum transmit unit) value for most Ethernet networks is 1500 bytes, or 1492 bytes for PPPoE connections. For some ISPs, you might need to reduce the MTU. This is rarely required. You should change the setting in this field only if you are sure that it is necessary for your ISP connection. See *Change the MTU Size* on page 39.
- **NAT Filtering**. Network Address Translation (NAT) determines how the router processes inbound traffic. Secured NAT provides a secured firewall to protect the computers on the

LAN from attacks from the Internet, but might prevent some Internet games, point-to-point applications, or multimedia applications from functioning. Open NAT provides a much less secured firewall, but allows almost all Internet applications to function.

- **Disable SIP ALG**. The Session Initiation Protocol (SIP) Application Level Gateway (ALG) is enabled by default to optimize VoIP phone calls that use the SIP. Select the Disable SIP ALG check box to disable the SIP ALG. Disabling the SIP ALG might be useful when running certain applications.

Default DMZ Server

The default DMZ server feature is helpful when you are using some online games and videoconferencing applications that are incompatible with Network Address Translation (NAT). The router recognizes some of these applications and works correctly with them, but other applications might not function well. In some cases, one local computer can run the application correctly if that computer's IP address is entered as the default DMZ server.

WARNING:

DMZ servers pose a security risk. A computer designated as the default DMZ server loses much of the protection of the firewall and is exposed to exploits from the Internet. If compromised, the DMZ server computer can be used to attack other computers on your network.

The router usually detects and discards incoming traffic from the Internet that is not a response to local computers or a service that you set up in the Port Forwarding/Port Triggering screen. Instead of discarding this traffic, you can have the router forward the traffic to one computer on your network. This computer is called the default DMZ server.

➢ **To set up a default DMZ server:**

1. On the WAN Setup screen, select the **Default DMZ Server** check box.
2. Type the IP address.
3. Click **Apply**.

Change the MTU Size

The maximum transmission unit (MTU) is the largest data packet a network device transmits. When one network device communicates across the Internet with another, the data packets travel through many devices along the way. If a device in the data path has a lower MTU setting than the other devices, the data packets are split or “fragmented” to accommodate the device with the smallest MTU.

The best MTU setting for NETGEAR equipment is often just the default value. In some situations, changing the value fixes one problem but causes another. Leave the MTU unchanged unless one of these situations occurs:

- You have problems connecting to your ISP or other Internet service, and the technical support of either the ISP or NETGEAR recommends changing the MTU setting. These web-based applications might require an MTU change:
  - A secure website that does not open, or displays only part of a web page
  - Yahoo email
  - MSN portal
  - America Online’s DSL service
- You use VPN and have severe performance problems.
- You used a program to optimize MTU for performance reasons, and now you have connectivity or performance problems.

Note: An incorrect MTU setting can cause Internet communication problems. For example, you might not be able to access certain websites, frames within websites, secure login pages, or FTP or POP servers.

If you suspect an MTU problem, a common solution is to change the MTU to 1400. If you are willing to experiment, you can gradually reduce the MTU from the maximum value of 1500 until the problem goes away. The following table describes common MTU sizes and applications.

Table 1. Common MTU sizes

MTU	Application
1500	The largest Ethernet packet size and the default value. This setting is typical for connections that do not use PPPoE or VPN, and is the default value for NETGEAR routers, adapters, and switches.
1492	Used in PPPoE environments.
1472	Maximum size to use for pinging. (Larger packets are fragmented.)
1468	Used in some DHCP environments.
1460	Usable by AOL if you do not have large email attachments..

Table 1. Common MTU sizes (continued)

MTU	Application
1436	Used in PPTP environments or with VPN.
1400	Maximum size for AOL DSL.
576	Typical value to connect to dial up ISPs.

➢ **To change the MTU size:**

1. Select **Advanced > Setup > WAN Setup**.
2. In the MTU Size field, enter a value from 64 to 1500.
3. Click **Apply** to save the settings.

LAN Setup

The LAN Setup screen allows configuration of LAN IP services such as Dynamic Host Configuration Protocol (DHCP) and Routing Information Protocol (RIP).

The router is shipped preconfigured to use private IP addresses on the LAN side and to act as a DHCP server. The router's default LAN IP configuration is:

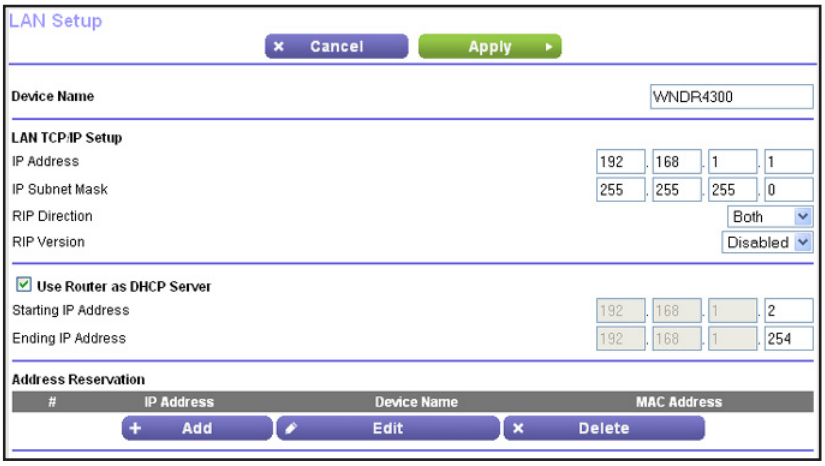
- LAN IP address. **192.168.1.1**
- Subnet mask. **255.255.255.0**

These addresses are part of the designated private address range for use in private networks and are suitable for most applications. If your network requires a different IP addressing scheme, you can change these settings in the LAN Setup screen.

Note: If you change the LAN IP address of the router, you are disconnected. To use the router menus, you must use a browser to connect to the new IP address and log in again.

➢ **To change the LAN settings:**

1. Select **Advanced > Setup > LAN Setup** to display the following screen:



2. Enter the settings that you want to customize. These settings are described in the following section, *LAN Setup Screen Settings*.
3. Click **Apply** to save your changes.

LAN Setup Screen Settings

LAN TCP/IP Setup

- **IP Address**. The LAN IP address of the router.
- **IP Subnet Mask**. The LAN subnet mask of the router. Combined with the IP address, the IP subnet mask allows a device to know which other addresses are local to it, and which addresses have to be reached through a gateway or router.
- **RIP Direction**. Router Information Protocol (RIP) allows a router to exchange routing information with other routers. This setting controls how the router sends and receives RIP packets. Both is the default setting. With the Both or Out Only setting, the router broadcasts its routing table periodically. With the Both or In Only setting, the router incorporates the RIP information that it receives.
- **RIP Version**. This setting controls the format and the broadcasting method of the RIP packets that the router sends. It recognizes both formats when receiving. By default, the RIP function is disabled.

  RIP-1 is universally supported. It is adequate for most networks, unless you have an unusual network setup.

  RIP-2 carries more information. Both RIP-2B and RIP-2M send the routing data in RIP-2 format. RIP-2B uses subnet broadcasting. RIP-2M uses multicasting.

Use Router as a DHCP Server

Usually, this check box is selected so that the router functions as a Dynamic Host Configuration Protocol (DHCP) server.

- **Starting IP Address**. Specify the start of the range for the pool of IP addresses in the same subnet as the router.
- **Ending IP Address**. Specify the end of the range for the pool of IP addresses in the same subnet as the router.

Address Reservation

When you specify a reserved IP address for a computer on the LAN, that computer receives the same IP address each time it accesses the router's DHCP server. Assign reserved IP addresses to servers that require permanent IP settings. See *Address Reservation* on page 42.

Use the Router as a DHCP Server

By default, the router acts as a DHCP server. The router assigns IP, DNS server, and default gateway addresses to all computers connected to the LAN. The assigned default gateway address is the LAN address of the router. The router assigns IP addresses to the attached computers from a pool of addresses specified in this screen. Each pool address is tested before it is assigned to avoid duplicate addresses on the LAN. For most applications, the default DHCP and TCP/IP settings of the router are satisfactory.

You can specify the pool of IP addresses that can be assigned by setting the starting IP address and ending IP address. These addresses should be part of the same IP address subnet as the router's LAN IP address. Using the default addressing scheme, define a range between 192.168.1.2 and 192.168.1.254, although you might want to save part of the range for devices with fixed addresses.

The router delivers the following parameters to any LAN device that requests DHCP:

- An IP address from the range that you have defined
- Subnet mask
- Gateway IP address (the router's LAN IP address)
- DNS server IP address (the router's LAN IP address)

To use another device on your network as the DHCP server, or to specify the network settings of all of your computers, clear the **Use Router as DHCP Server** check box and click **Apply**. Otherwise, leave this check box selected. If this service is not enabled and no other DHCP server is available on your network, set your computers' IP addresses manually so that they can access the router.

Address Reservation

When you specify a reserved IP address for a computer on the LAN, that computer always receives the same IP address each time it accesses the router's DHCP server. Reserved IP addresses should be assigned to computers or servers that require permanent IP settings.

➢ **To reserve an IP address:**

1. In the Address Reservation section of the screen, click the **Add** button.
2. In the IP Address field, type the IP address to assign to the computer or server. (Choose an IP address from the router's LAN subnet, such as 192.168.1.x.)
3. Type the MAC address of the computer or server.

   Tip: If the computer is already on your network, you can copy its MAC address from the Attached Devices screen and paste it here.

4. Click **Apply** to enter the reserved address into the table.

   The reserved address is not assigned until the next time the computer contacts the router's DHCP server. Reboot the computer, or access its IP configuration and force a DHCP release and renew.

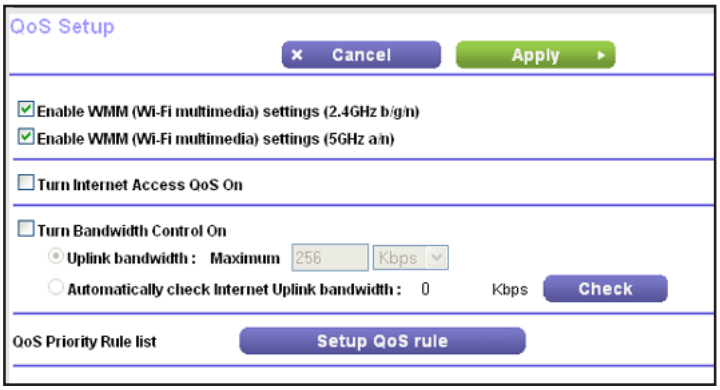
To edit or delete a reserved address entry, select the radio button next to the reserved address you want to edit or delete. Then click **Edit** or **Delete**.

Quality of Service (QoS) Setup

QoS is an advanced feature that can be used to prioritize some types of traffic ahead of others. The WNDR4300 router can provide QoS prioritization over the wireless link and on the Internet connection.

➢ **To configure QoS:**

Select **Advanced > Setup > QoS Setup** to display the following screen:



Enable WMM QoS for Wireless Multimedia Applications

The router supports Wi-Fi Multimedia Quality of Service (WMM QoS) to prioritize wireless voice and video traffic over the wireless link. WMM QoS provides prioritization of wireless data packets from different applications based on four access categories: voice, video, best effort, and background. For an application to receive the benefits of WMM QoS, both it and the client running that application have to have WMM enabled. Legacy applications that do

not support WMM and applications that do not require QoS, are assigned to the best effort category, which receives a lower priority than voice and video.

WMM QoS is enabled by default. You can disable it in the QoS Setup screen by clearing the **Enable WMM** check box and clicking **Apply**.

Note: If you clear the Enable WMM check box, you cannot get 11N throughput.

Set Up QoS for Internet Access

You can give prioritized Internet access to the following types of traffic:

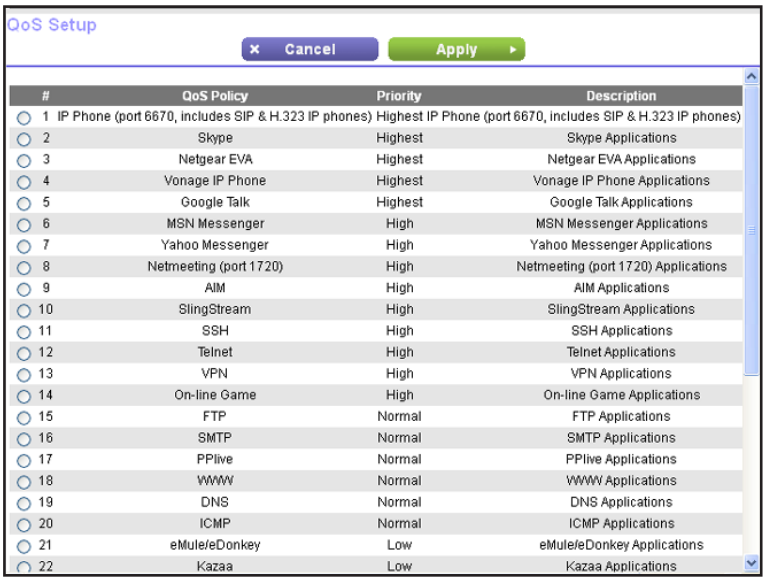
- Specific applications
- Specific online games
- Individual Ethernet LAN ports of the router
- A specific device by MAC address

To specify prioritization of traffic, create a policy for the type of traffic and add the policy to the QoS Policy table in the QoS Setup screen. For convenience, the QoS Policy table lists many common applications and online games that can benefit from QoS handling.

QoS for Applications and Online Gaming

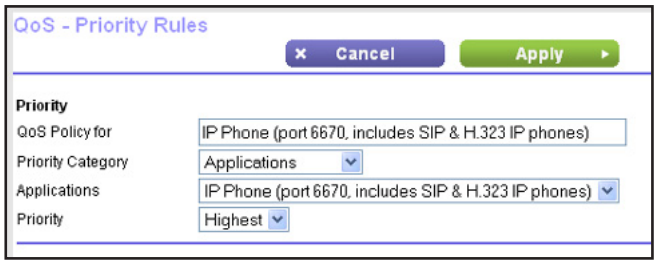
➢ **To create a QoS policy for applications and online games:**

1. In the QoS Setup screen, select the **Turn Internet Access QoS On** check box.
2. Click the **Setup QoS Rule** button to see the QoS Priority Rule list.


QoS Setup
Cancel
Apply
QoS Policy Priority Description
1 IP Phone (port 6670, includes SIP & H.323 IP phones) Highest IP Phone (port 6670, includes SIP & H.323 IP phones)
2 Skype Highest Skype Applications
3 Netgear EVA Highest Netgear EVA Applications
4 Vonage IP Phone Highest Vonage IP Phone Applications
5 Google Talk Highest Google Talk Applications
6 MSN Messenger High MSN Messenger Applications
7 Yahoo Messenger High Yahoo Messenger Applications
8 Netmeeting (port 1720) High Netmeeting (port 1720) Applications
9 AIM High AIM Applications
10 SlingStream High SlingStream Applications
11 SSH High SSH Applications
12 Telnet High Telnet Applications
13 VPN High VPN Applications
14 On-line Game High On-line Game Applications
15 FTP Normal FTP Applications
16 SMTP Normal SMTP Applications
17 PPlive Normal PPlive Applications
18 WWW Normal WWW Applications
19 DNS Normal DNS Applications
20 ICMP Normal ICMP Applications
21 eMule/eDonkey Low eMule/eDonkey Applications
22 Kazaa Low Kazaa Applications

You can edit or delete a rule by selecting its radio button and clicking either the **Edit** or **Delete** button. You can also delete all the rules by clicking the **Delete All** button.

3. To add a priority rule, scroll down to the bottom of the QoS Setup screen and click **Add Priority Rule** to display the following screen:

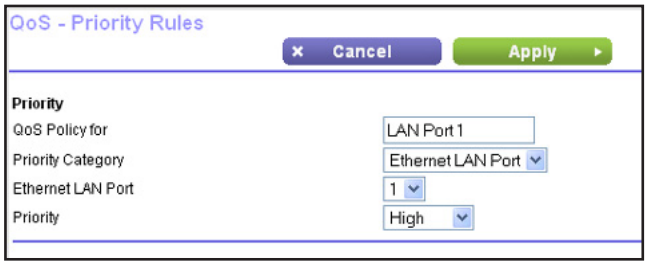


4. In the QoS Policy for field, type the name of the application or game.
5. In the Priority Category list, select either **Applications** or **Online Gaming**. A list of applications or games displays.
6. You can select an existing item from the list, or you can scroll and select **Add a New Application** or **Add a New Game,** as applicable.
7. If prompted, in the Connection Type list, select either **TCP, UDP,** or both (**TCP/UDP**). Specify the port number or range of port numbers that the application or game uses.
8. From the Priority list, select the priority for Internet access for this traffic relative to other applications and traffic. The options are Low, Normal, High, and Highest.
9. Click **Apply** to save this rule to the QoS Policy list and return to the QoS Setup screen.

QoS for a Router LAN Port

➢ **To create a QoS policy for a device connected to one of the router's LAN ports:**

1. Select **Advanced > Setup > QoS Setup** to display the QoS Setup screen.
2. Select the **Turn Internet Access QoS On** check box.
3. Click the **Setup QoS Rule** button.
4. Click the **Add Priority Rule** button.
5. From the Priority Category list, select **Ethernet LAN Port**, as shown in the following figure:

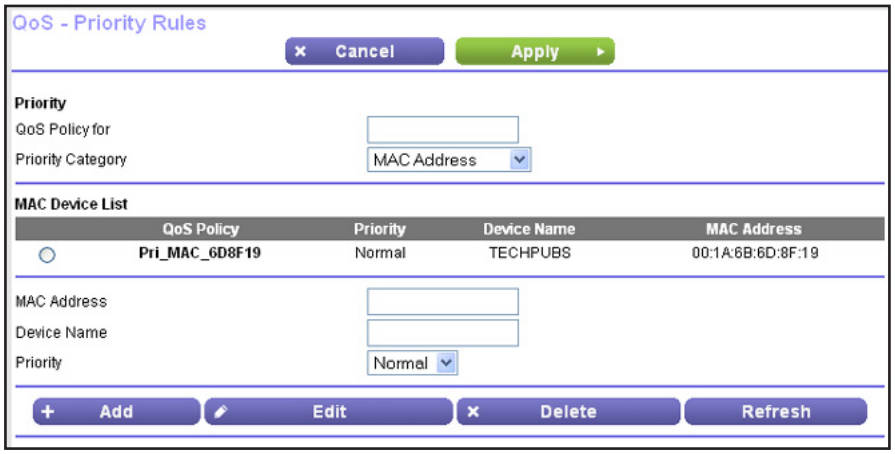


6. From the QoS Policy for list, select the LAN port.
7. From the Priority list, select the priority for Internet access for this port's traffic relative to other applications. The options are Low, Normal, High, and Highest.
8. Click **Apply** to save this rule to the QoS Policy list and return to the QoS Setup screen.
9. In the QoS Setup screen, click **Apply**.

QoS for a MAC Address

➢ **To create a QoS policy for traffic from a specific MAC address:**

1. Select **Advanced > Setup > QoS Setup**, and click the **Setup QoS Rule** button. The QoS Setup screen displays.
2. Click **Add Priority Rule**.
3. From the Priority Category list, select **MAC Address** to display the following screen:



4. If the device to be prioritized appears in the MAC Device List, select its radio button. The information from the MAC Device List populates the policy name, MAC Address, and Device Name fields. If the device does not appear in the MAC Device List, click **Refresh**. If it still does not appear, fill in these fields manually.
5. From the Priority list, select the priority for Internet access for this device's traffic reelative to other applications and traffic. The options are Low, Normal, High, and Highest.
6. Click **Apply** to save this rule to the QoS Policy list and return to the QoS Setup screen.
7. In the QoS Setup screen, select the **Turn Internet Access QoS On** check box.
8. Click **Apply**.

Edit or Delete an Existing QoS Policy

➢ **To edit or delete a QoS policy:**

1. Select **Advanced > QoS Setup**.
2. Select the radio button next to the QoS policy that you want to edit or delete, and do one of the following:
   - Click **Delete** to remove the QoS policy.
   - Click **Edit** to edit the QoS policy. Follow the instructions in the preceding sections to change the policy settings.
3. Click **Apply** in the QoS Setup screen.

Storage

5

Accessing and configuring a USB storage drive

This chapter describes how to access and configure a storage drive attached to your router. The USB port on the router can be used to connect only USB storage devices like flash drives or hard drives, or a printer. Do not connect computers, USB modems, CD drives, or DVD drives to the router USB port.

This chapter contains the following sections:

- *ReadySHARE Access*
- *File-Sharing Scenarios*
- *Storage Basic Settings*
- *Storage Advanced Settings*
- *Safely Remove a USB Drive*
- *Media Server*
- *Specify Approved USB Devices*
- *Connect to the USB Drive from a Remote Computer*
- *ReadySHARE Cloud*
- *Time Machine Backup*

For information about using the ReadySHARE Printer feature, see *Chapter 6, ReadySHARE Printer*.

For more information about ReadySHARE features, visit *www.netgear.com/readyshare*.

ReadySHARE Access

ReadySHARE lets you access and share a USB drive connected the router USB port. (If your USB device has special drivers, it is not compatible.) When you connect the USB device, it might take up to 2 minutes before it is ready for sharing.

Note: If your USB device has a power supply, you must use it when you connect the USB device to the router.

➢ **To access the USB device from Windows:**

The readyshareconnect.exe file is available to download here: *www.netgear.com/readyshare.* You can use any of these methods:

- Select **Start > Run**. Enter **\\readyshare** in the dialog box and click **OK**.
- Open a browser and enter **\\readyshare** in the address bar.
- Open My Network Places and enter **\\readyshare** in the address bar.

➢ **To access a USB device from a Mac:**

1. Select **Go > Connect to Server**.
2. Enter **smb://readyshare** as the server address.
3. Click **Connect**.

File-Sharing Scenarios

You can share files on the USB drive for a wide variety of business and recreational purposes. The files can be any computer, Mac, or Linux file type including text files, Word, PowerPoint, Excel, MP3, pictures, and multimedia files. USB drive applications include:

- Sharing multimedia with friends and family such as MP3 files, pictures, and other multimedia with local and remote users.
- Sharing resources on your network. You can store files in a central location so that you do not have to power up a computer to perform local sharing. In addition, you can share files between Macintosh, Linux, and Windows computers by using the USB drive as a go-between across the systems.
- Sharing files such as Word documents, PowerPoint presentations, and text files with remote users.

A few common uses are described in the following sections.

Share Photos

You can create your own central storage location for photos and multimedia. This method eliminates the need to log in to (and pay for) an external photo-sharing site.

➢ **To share files with your friends and family:**

1. Insert your USB drive into the USB port on the router either directly or with a USB cable.

   Computers on your local area network (LAN) can automatically access this USB drive using a web browser or Microsoft Networking.

2. If you want to specify read-only access or to allow access from the Internet, see *Storage Advanced Settings* on page 52.

Store Files in a Central Location for Printing

This scenario is for a family that has one high-quality color printer directly attached to a computer, but not shared on the local area network (LAN). This family does not have a print server.

- One family member has photos on a Macintosh computer that she wants to print.
- The photo-capable color printer is directly attached to a PC, but not shared on the network.
- The Mac and PC are not visible to each other on the network.

➢ **To print photos from a Mac on the printer attached to a PC:**

1. On the Mac, access the USB drive by typing **\\readyshare** in the address field of a web browser. Then copy the photos to the USB drive.
2. On the PC, use a web browser or Microsoft Networking to copy the files from the USB drive to the PC. Then print the files.

Share Large Files over the Internet

Sending files that are larger than 5 MB can pose a problem for many email systems. The router allows you to share large files such as PowerPoint presentations or .zip files over the Internet. FTP can be used to easily download shared files from the router.

Sharing files with a remote colleague involves the following considerations:

- On the FTP site, the person receiving the files uses the guest user account and enters the password. (FTP requires that you type something in the password field.)
- Be sure to select the **FTP (via Internet)** check box in the USB Storage (Advanced Settings) screen. This option supports both downloading and uploading of files.

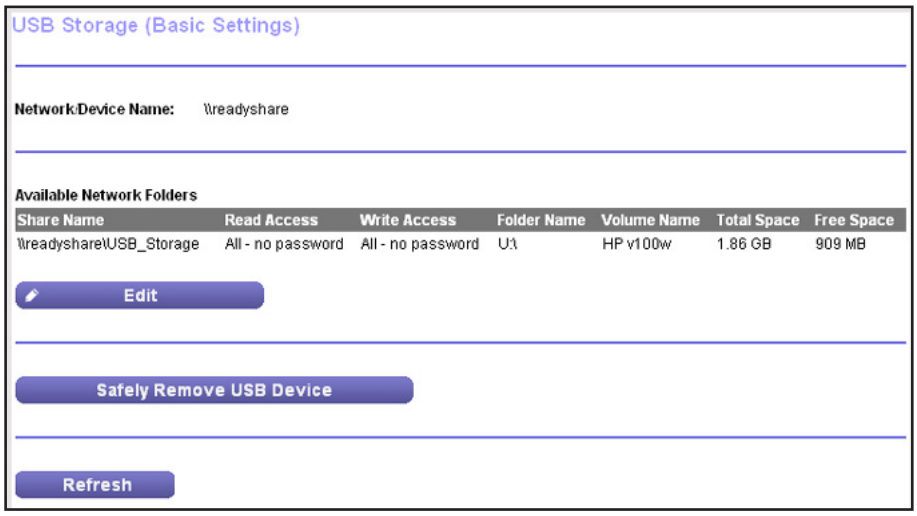
You can enable the HTTP (via Internet) option on the USB Storage (Advanced Settings) screen to share large files. This option supports downloading files only.

Storage Basic Settings

You can view or edit basic settings for router a USB storage device attached to your router.

➢ **To go to Storage Basic Settings:**

Select **Basic > ReadySHARE**.



By default, the USB storage device is available to all computers on your local area network (LAN).

The ReadySHARE print feature allows you to share a printer that you connect to the USB port on your router. To use the ReadySHARE print feature on a Windows computer, you need to use the NETGEAR USB Control Center utility. For information about this feature, see *Chapter 6, ReadySHARE Printer*.

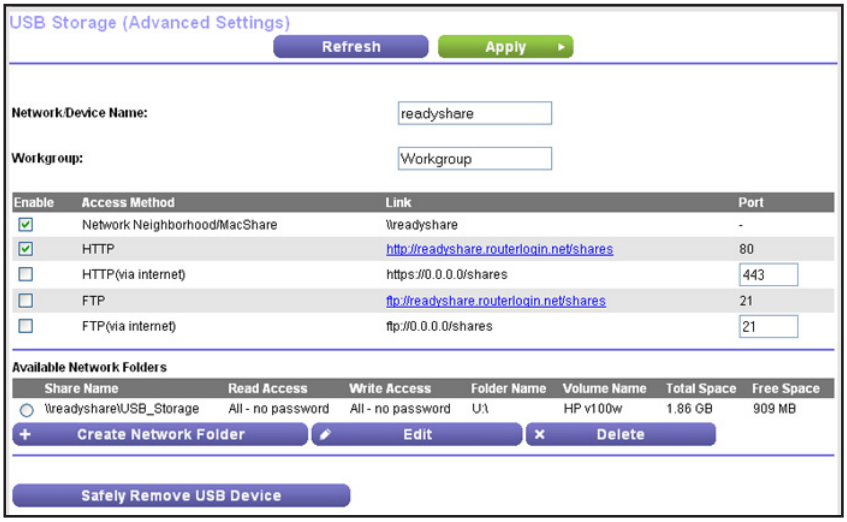
➢ **To access your USB device:**

1. Click the network device name or the share name in your computer's network folders list.
2. For SMB://readyshare, click **Connect**.

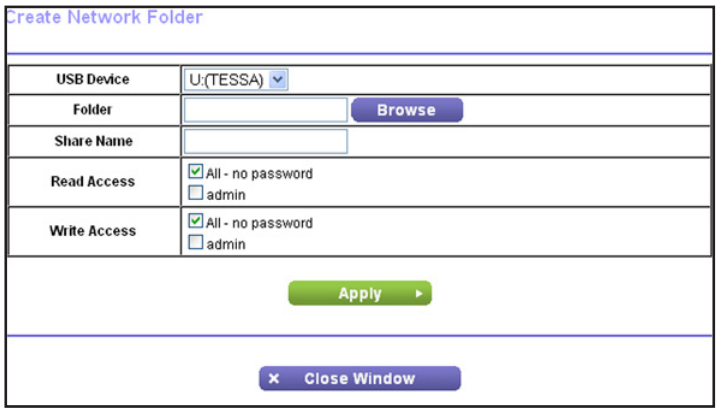
Note: If you logged in to the router before you connected your USB device, you might not see your USB device in the router screens. If this happens, log out and then log back in.

Add or Edit a Network Folder

1. Select **Basic > ReadySHARE**, and click **Edit**.



2. Specify the changes that you want to make:
   - To add a folder, click **Create Network Folder**.



   - To edit a folder, select its radio button and then click **Edit**.
3. You can use this screen to select a folder, change the share name, or change the read access or write access from All – no password to admin.

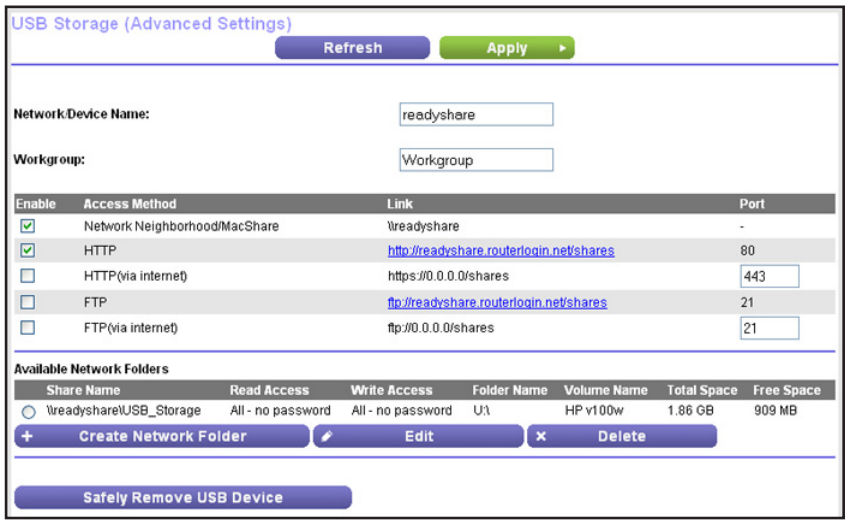
   The user name (account name) for All – no password is guest. The password for admin is the same one that is used to log in to the router. By default, it is password.
4. Click **Apply** for your changes to take effect.

Storage Advanced Settings

You can set up the device name, workgroups, and network folders for your USB device.

➢ **To go to Storage Advanced settings:**

On the USB Storage (Basic Settings) screen, click the **Edit** button.



You can use this screen to specify access to the USB storage device.

- **Network Device Name**. The default is readyshare. This is the name used to access the USB device connected to the router.
- **Workgroup**. If you are using a Windows workgroup rather than a domain, the workgroup name is displayed here. The name works only in an operating system that supports NetBIOS, such as Microsoft Windows.
- **Access Method**. The access methods are described here.

  Network Connection. Enabled by default, this connection allows all users on the LAN to have access to the USB drive.

  HTTP. Enabled by default. You can type **http://readyshare.routerlogin.net/shares** to access the USB drive.

  HTTP (via Internet). Disabled by default. If you enable this setting, remote users can type **http://<*public IP address*/shares>** (for example, **http://1.1.10.102/shares**) or a URL domain name to access the USB drive over the Internet. This setting supports file downloading only.

  FTP. Disabled by default.

  FTP (via Internet). Disabled by default. If you enable this setting, remote users can access the USB drive through FTP over the Internet. This setting supports both downloading and uploading of files.

Available Network Folders

You might need to scroll down to view this section of the screen:

- **Share Name**. If only one device is connected, the default share name is USB_Storage. You can click the name shown, or you can type it in the address field of your web browser. If Not Shared is shown, the default share has been deleted and no other share for the root folder exists. Click the link to change this setting.
- **Read Access and Write Access**. Shows the permissions and access controls on the network folder: All - no password (the default) allows all users to access the network folder. The password for admin is the same one that you use to log in to the router.
- **Folder Name**. Full path of the network folder.
- **Volume Name**. Volume name from the USB storage device.
- **Total Space and Free Space**. Shows the current utilization of the storage device.

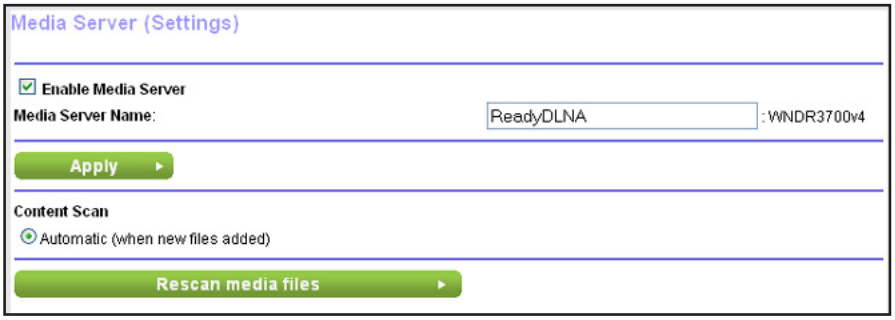
Safely Remove a USB Drive

To remove a USB device safely, select **Storage > Basic Settings**, and click the **Safely Remove USB Drive** button. This takes the drive offline.

Media Server

By default, the router is set up to act as a ReadyDLNA media server. This setting lets you view movies and photos on DLNA/UPnP AV–compliant media players, such as Xbox360, Playstation, and NETGEAR's Digital Entertainer Live.

To view these settings, select **Advanced > USB Storage > Media Server**.



By default the Enable Media Server check box and the Automatic (when new files are added) radio button are selected. When these options are selected, the router scans for media files whenever new files are added to the ReadySHARE USB hard drive.

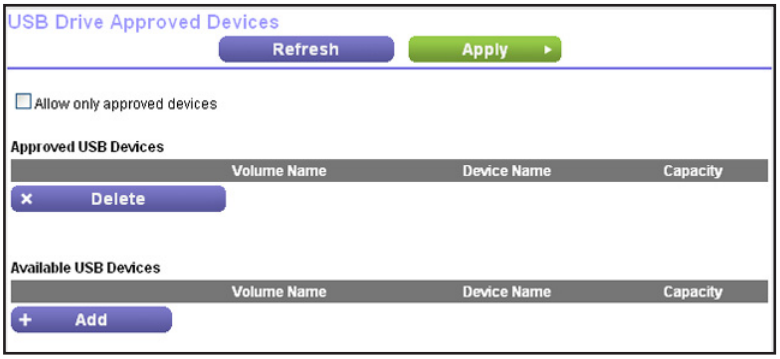
Specify Approved USB Devices

For more security, you can set up the router to share approved USB devices only. You can access this feature from the Advanced Setup menu on the Advanced tab.

➢ **To set up approved USB devices:**

1. Select **Advanced > Advanced Setup > USB Settings. The following screen displays.**

2. **Click the Approved Devices** button. The USB Drive Approved Devices screen displays:



This screen shows the approved USB devices and the available USB devices. You can remove or add approved USB devices.

3. To add an approved USB device, select it from the Available USB Devices list and click **Add**.
4. Select the **Allow only approved devices** check box.
5. Click **Apply** so that your change takes effect.

If you want to work with another USB device, first click the **Safely Remove USB Device** button for the currently connected USB device. Connect the other USB device and repeat this process.

Connect to the USB Drive from a Remote Computer

To connect to the USB drive from remote computers with a web browser, use the router's Internet port IP address. If you are using Dynamic DNS, you can type the DNS name rather than the IP address. You can view the router's Internet IP address from the dashboard on the Basic Home screen or the Advanced Home screen.

Access the Router USB Drive Remotely Using FTP

➢ **To connect to the router's USB drive using a web browser:**

1. Connect to the router by typing **ftp://** and the Internet port IP address in the address field of Internet Explorer or Netscape Navigator. For example:

   ftp://10.1.65.4

   If you are using Dynamic DNS, you can type the DNS name rather than the IP address.
2. Type the account name and password for the account that has access rights to the USB drive. The user name (account name) for All – no password is **guest**.
3. The directories of the USB drive that your account has access to display. For example, you could see: share/partition1/directory1. You can now read and copy files from the USB directory.

ReadySHARE Cloud

ReadySHARE Cloud gives you remote access over the Internet to a USB storage device that is connected to your router USB port.

To enable ReadySHARE Cloud, log in to the router and select **ReadySHARE**. Follow the instructions to register your router with the ReadySHARE Cloud server.

Use this feature to invite friends and family members to access the shared contents on the USB device.

If your friends and family do not have a ReadySHARE Cloud account, they are invited to create one so they can access the shared contents.

Visit *http://readyshare.netgear.com* and create an account to make your files and folders accessible at any time, from anywhere.

In addition to remotely sharing anything stored on the USB device connected to your router, you can:

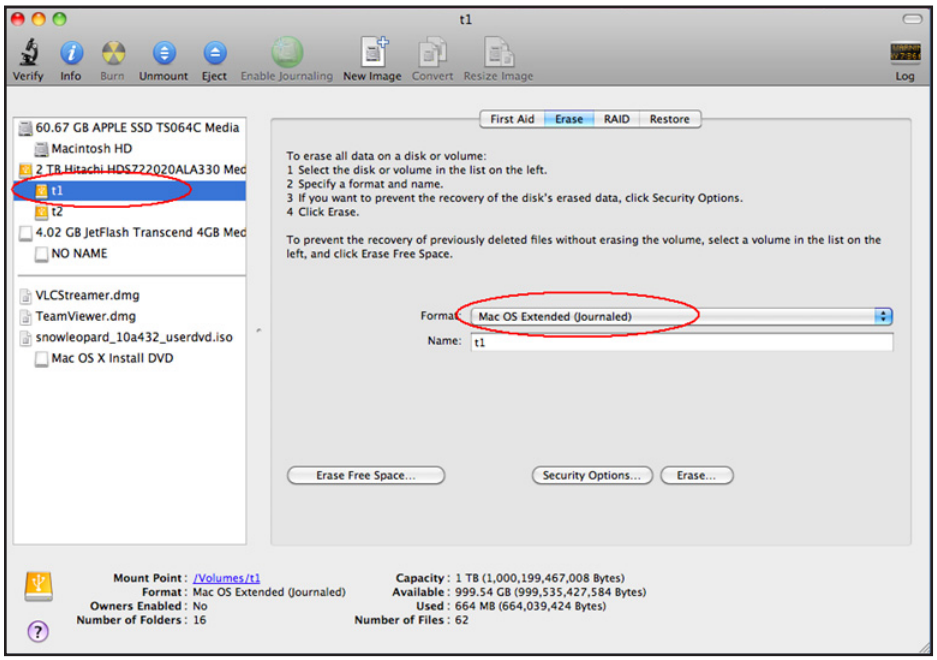
- Control friend and family access to each item stored on the USB device.
- Invite new users to access the shared contents.

Time Machine Backup

If you are already using Time Machine software with your USB hard drive, you can skip this section.

➢ **To set up a USB drive for Time Machine:**

1. Physically connect the USB hard drive to your Mac.
2. On your Mac, go to the magnifying glass at the top right of the desktop, and search for **disk utility**.
3. Open the Disk Utility and format your drive, as shown here.



The router supports GUID and MBR partitions only. To see how to change the partition scheme, see *Change the Partition Scheme* on page 59.

You can now use Time Machine wirelessly by connecting the USB hard drive to your router.

➢ **To back up a Mac onto a USB drive attached to the router USB port:**

1. From your Mac Desktop, open Macintosh HD or Finder.
2. Click WNDR4300 in the SHARED section.

   If the WNDR4300 is not displayed, wait a few seconds and make sure that your network connection is established.
3. Click the **Connect As** button.

4. In the pop-up window, select **Registered User**, and enter **admin** as the user name and **password** as the password.

Time Machine
Show All
Enter your name and password for the server "WNDR4300" so that Time Machine can access it.
Connect as: Guest
Registered User
Name: admin
Password:
Cancel
Connect
Time Machine
OFF
ON
Machine keeps daily backups, you can revisit your Mac as it appeared in the past.
Show Time Machine status in the menu bar
Click the lock to prevent further changes.

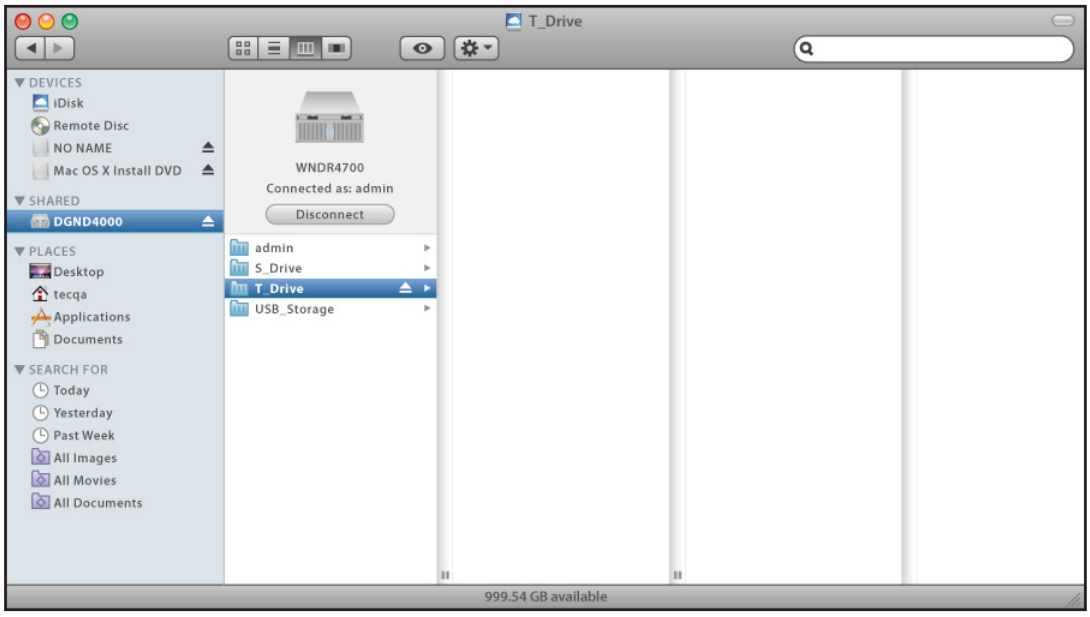
5. Click **Connect**.

   After connecting, you can list connected devices. One extra device, called admin, displays whenever you log in as admin.

6. From the Apple menu, select **System Preferences** and open Time Machine.
7. Click **Select Disk** and select the backup disk.
8. Click the **Use for Backup** button to complete your selection.

   If you do not see the USB drive (for example, USB Storage on WNDR4300), use Mac Finder to locate it. Then select it in Time Machine.

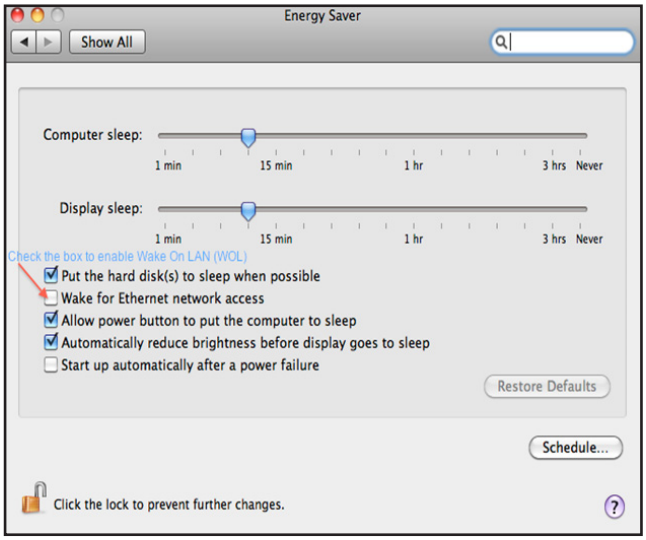
9. Enter the password (**password**), click **Connect**, and the backup begins.



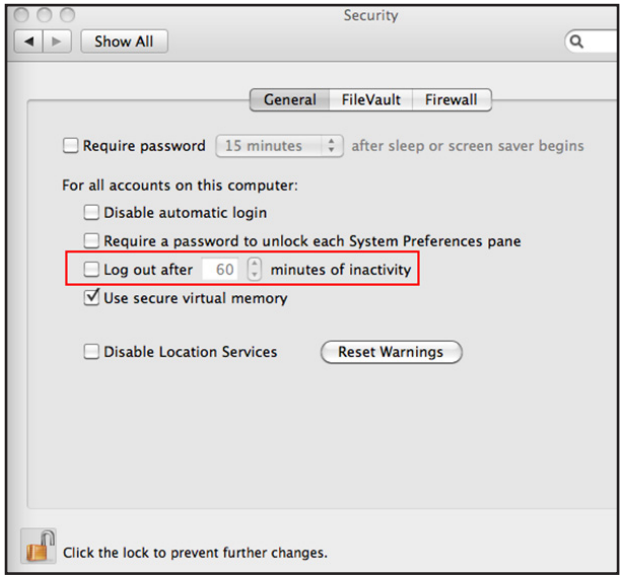
Before You Back Up a Large Amount of Data

Before you back up a large amount of data with Time Machine, NETGEAR recommends that you do the following to ensure a successful operation:

1. Upgrade the operating system of the Mac machine.
2. Verify and repair the backup disk and the local disk.
3. Verify and repair the permissions on the local disk.
4. Set Energy Saver.
   a. From the Apple menu, select **System Preferences**.
   b. From the View menu, select **Energy Saver**.
   c. On the Energy Saver screen, select **Wake for Ethernet network access**.
   d. Click the back arrow to exit this screen. Your changes are saved.



5. Modify your security settings.
   a. From the Apple menu, select **System Preferences**.
   b. From the View menu, select **Security**.
   c. On the Security screen, leave the **Log out after minutes of inactivity** check box *cleared* (not selected).

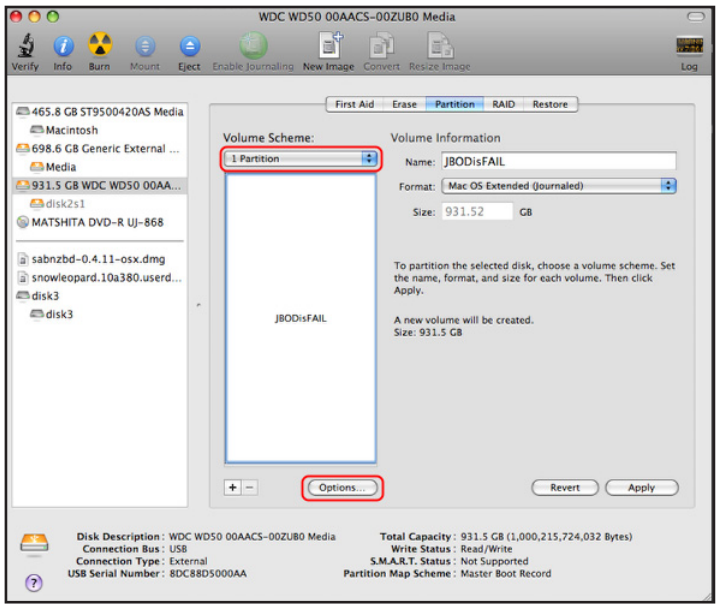


Change the Partition Scheme

To run with the router, the partition scheme on your Mac has to be set to either GUID or MBR.

➢ **To make sure the partition scheme is set to one of these supported schemes:**

1. Open the Disk Utility and select your USB drive.
2. Select the **Partition** tab.
3. Select **Volume Scheme** and set the number of partitions you would like to use.



4. Click **Options**, and the Partition options appear.
5. Select **GUID Partition Table** or **Master Boot Record** (MBR).
6. Click **OK**.

ReadySHARE Printer

6

Share a printer connected to the USB port

ReadySHARE Printer is compatible with Macs and Windows PCs. It lets you connect a USB printer to the router USB port, and access it wirelessly.

This chapter contains the following sections:

- *ReadySHARE Printer*
- *USB Control Center Utility*

For more information about ReadySHARE features, visit *www.netgear.com/readyshare*.

ReadySHARE Printer

You can connect a USB printer to the router USB port, and share it among Windows and Mac computers on the network.

➢ **To set up ReadySHARE Printer:**

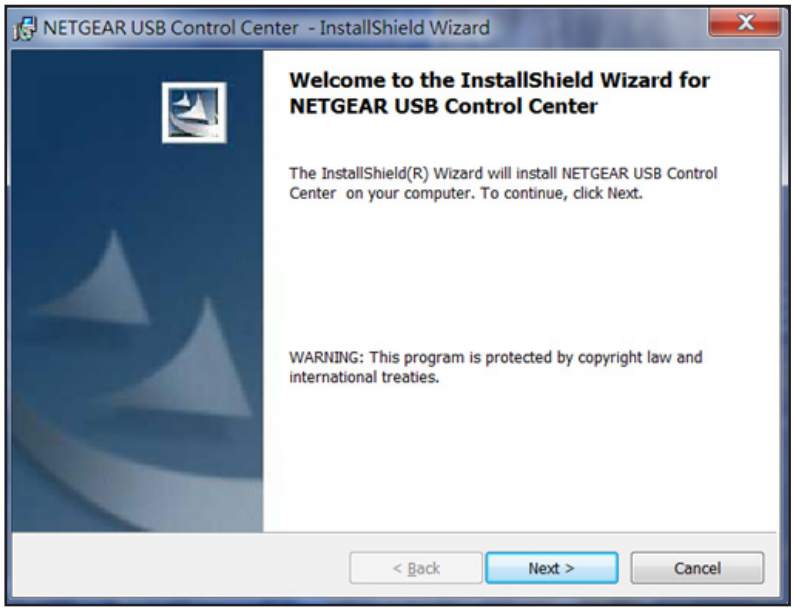
1. Connect the USB printer to the router USB port with a USB printer cable.
2. Install the USB printer driver software *on each computer* that will share the printer. If you do not have the printer driver, contact the printer manufacturer to find and download the most recent printer driver software.
3. On each computer that shares the printer, download the NETGEAR USB Control Center utility. The NETGEAR USB utility has a Mac version and a Windows version, which you can access in two different ways:
   - From the ReadySHARE Printer area of the page you reach through this URL: *www.netgear.com/readyshare*

ReadySHARE® Printer
Wirelessly print from your home network to a connected USB printer
» Easy to Set-up: Instructions
» PC Utility
» MAC Utility
Supported Routers: WNDR4500, WNDR3800, WNDRMAC
USB

   - From the ReadySHARE tab of genie. (See *NETGEAR genie App and Mobile genie App* on page 20).

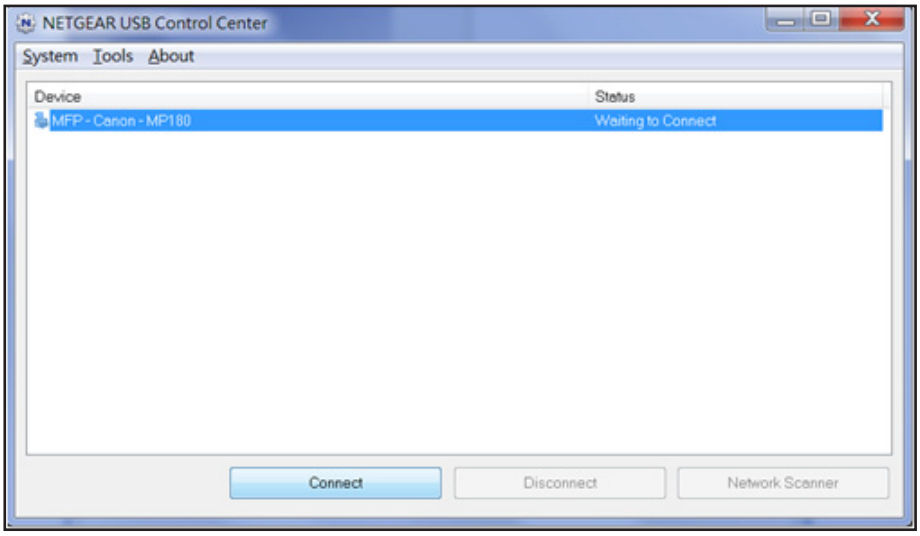
Note: You *have to* install this utility before you can use the ReadySHARE Printer feature. For the ReadySHARE Printer feature to work, this utility has to be running in the background.

4. Follow the instructions to install the NETGEAR USB Control Center utility.

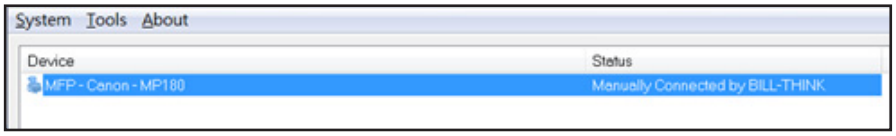

NETGEAR USB Control Center - InstallShield Wizard
Welcome to the InstallShield Wizard for NETGEAR USB Control Center
The InstallShield(R) Wizard will install NETGEAR USB Control Center on your computer. To continue, click Next.
WARNING: This program is protected by copyright law and international treaties.
< Back
Next >
Cancel

5. After you have installed the utility, select the language.

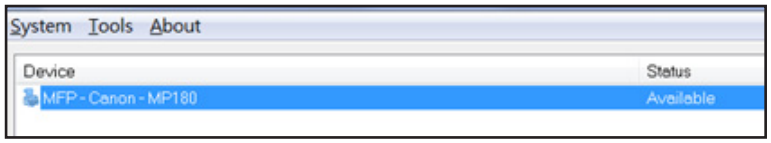
6. The first time you access the utility, you are asked to select the printer and click the **Connect** button.



Once the connection is established, the status changes to Manually connected by *xxx*.



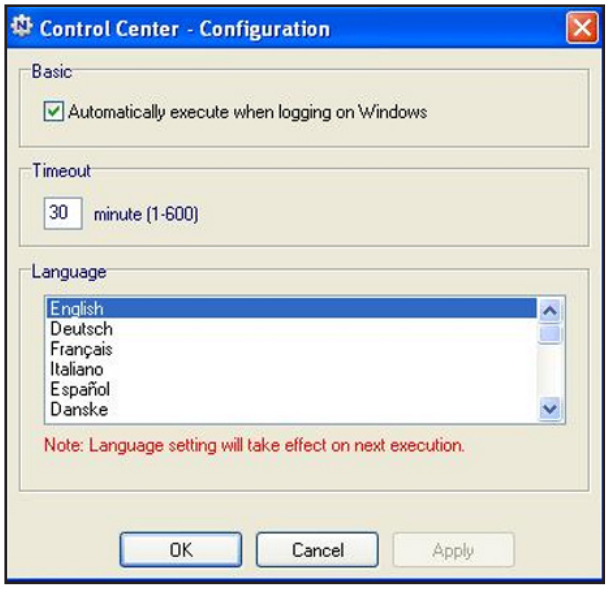
You can click the **Disconnect** button at any time to release the connection. The status then changes to Available.



After you click the Connect button once on each computer in the network, the utility on each of them handles the printing queue and handling. The status of the printer is Available on all of the computers.

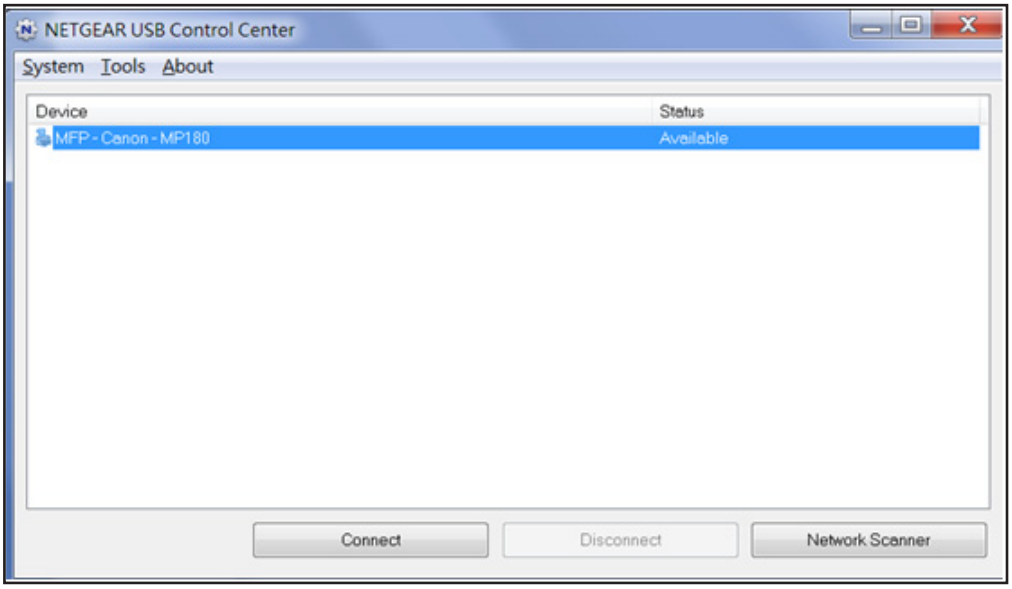
- When the status is Available, you can use the USB printer.
- When the status is Manually connected by *xxx*, only the *xxx* computer can use the printer. Other network devices must wait until the *xxx* computer has released the connection, or until the connection times out (the default time-out value is 30 seconds).

- You can set the value for the default time-out time from **Tools > Configuration**.



- The USB Control Center utility must be running for the computer to be able to print to the USB printer attached to the router. If you exit the utility, printing does not work.
- Some firewall software, such as Comodo, blocks the ReadySHARE Print utility from accessing the USB printer. If you do not see the printer in the utility, you can disable the firewall temporarily to allow the utility to work.

7. If your printer supports scanning, make sure that the printer is in the Available state, and click the **Network Scanner** button. The scanner window opens so you can use the printer for scanning.

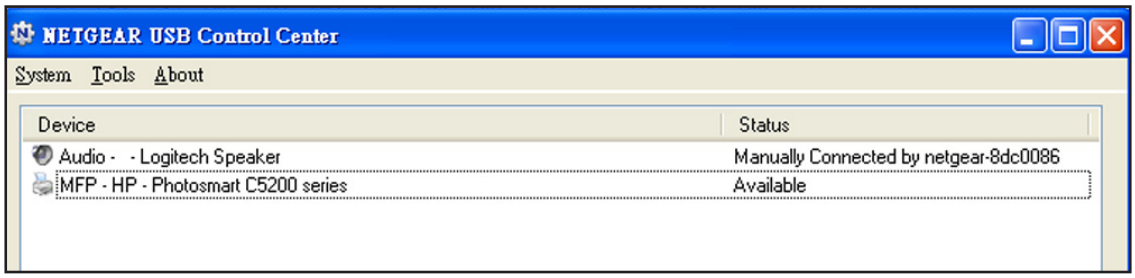


USB Control Center Utility

The USB Control Center utility allows you to control a shared USB device from your computer that is connected to the USB port on your router. The utility allows you to control a printer and a scanner.

You have to install the utility on each computer on the network from which you want to control the device. You can download this utility for PC and Mac at *www.netgear.com/landing/en-us/readyshare.aspx*.

When you launch the USB Control Center utility, a screen similar to the following displays:



The main screen shows a device icon, the description for this USB device, and its status.

Available. The device is available from the computer that you are using.

Waiting to Connect. You need to connect to this device from the computer that you are using. If this is the first time you are connecting, you might be prompted to install the device driver.

Menu selections:

- **System**. Exit the utility.
- **Tools**. Access the Control Center Configuration screen to set up your shared USB device. See the following section, *Control Center Configuration*.
- **About**. View details about the USB Control Center software.

Control Center Configuration

Select **Tools > Configuration** to display the following screen:

Automatically execute when logging on Windows. Enable this utility to start automatically when you are logged in to Windows.

Timeout. Specify the time-out value for holding the USB resource when it is not in use.

Language. Select the display language for this utility.

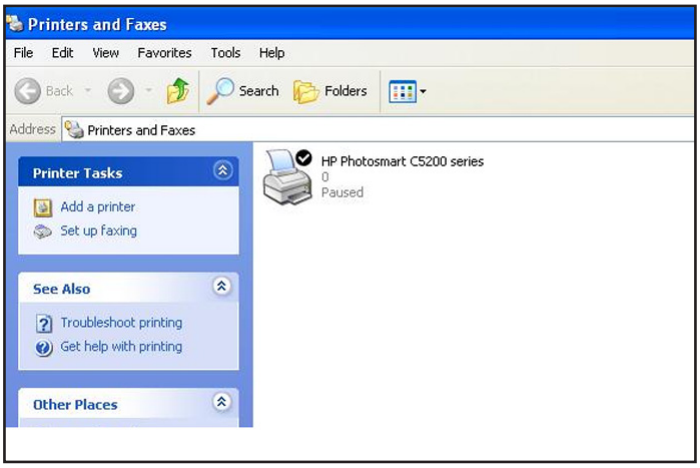
USB Printer

The first time you use a printer, click **Connect**. You might be asked to install the driver for this printer. After the driver is installed, the printer status changes to Available.

Note: Some USB printers (for example: HP and Lexmark printers) request that you do not connect the USB cable until their installation software prompts you to do so.

If the USB printer is detected and connected automatically, you need to disconnect the printer and wait for the prompt asking you to click **Connect**.

Once the printer shows Available status, it is no longer grayed out in a Paused state in the Windows Printers and Faxes window.



This USB printer is ready. The utility does not need to hold the connection of this USB printer. Once there is a print job for this printer, the USB utility connects to this USB printer and prints. After the print job is done, the printer status returns to the Paused state.

Scan with a Multifunction Printer

You can use the scan feature of a multifunction printer.

1. Make sure that the printer status shows as Available.
2. Click the **Network Scanner** button.

   This activates the scanner window to perform scans.

7 Security

Keep unwanted content out of your network

This chapter explains how to use the basic firewall features of the router to prevent objectionable content from reaching the computers and devices on your network.

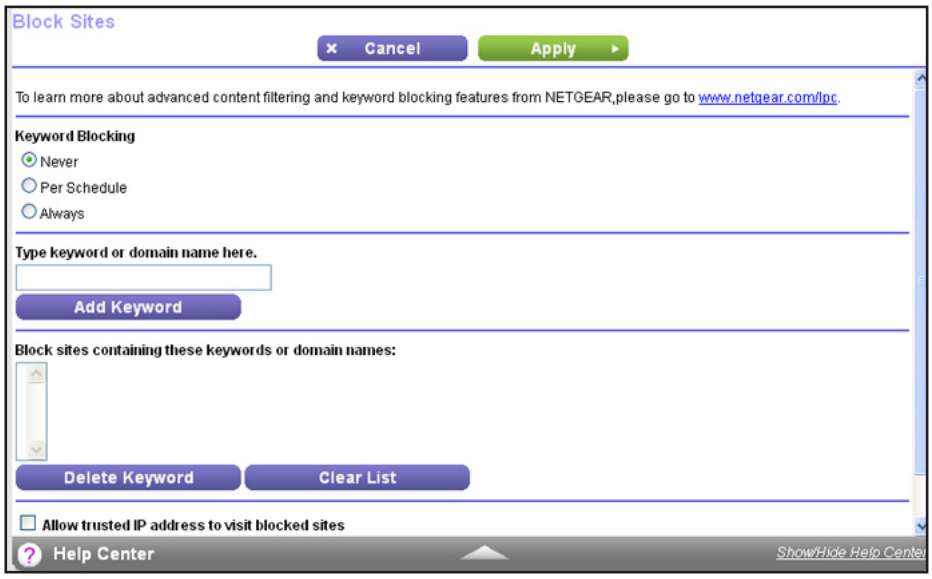
This chapter includes the following sections:

- *Keyword Blocking of HTTP Traffic*
- *Block Services (Port Filtering)*
- *Schedule Blocking*
- *Security Event Email Notifications*

Keyword Blocking of HTTP Traffic

Use keyword blocking to prevent certain types of HTTP traffic from accessing your network. The blocking can be always or according to a schedule.

1. Select **Advanced > Security > Block Sites**.



2. Select one of the keyword blocking options:
   - **Per Schedule**. Turn on keyword blocking according to the Schedule screen settings.
   - **Always**. Turn on keyword blocking all the time, independent of the Schedule screen.
3. In the keyword field, enter a keyword or domain, click **Add Keyword**, and click **Apply**.

   The keyword list supports up to 32 entries. Here are some sample entries:
   - Specify XXX to block http://www.badstuff.com/xxx.html.
   - Specify .com if you want to allow only sites with domain suffixes such as .edu or .gov.
   - Enter a period (.) to block all Internet browsing access.

➢ **To delete a keyword or domain:**

1. Select the keyword you want to delete from the list.
2. Click **Delete Keyword** and then **Apply** to save your changes.

➢ **To specify a trusted computer:**

You can exempt one trusted computer from blocking and logging. The computer you exempt has to have a fixed IP address.

1. In the Trusted IP Address field, enter the IP address.
2. Click **Apply** to save your changes.

Block Services (Port Filtering)

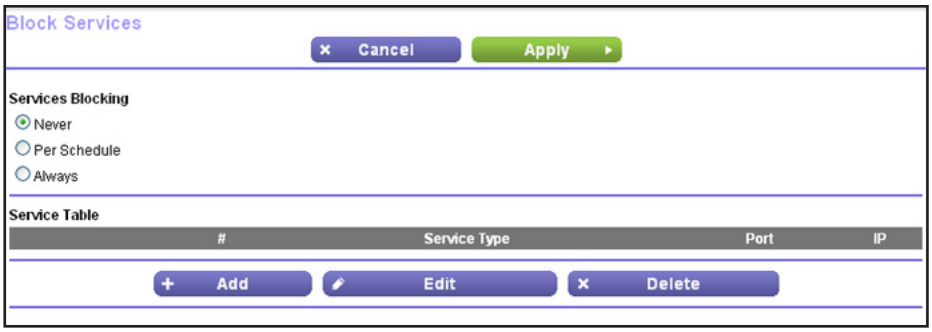
Services are functions that server computers perform at the request of client computers. For example, web servers serve web pages, time servers serve time and date information, and game hosts serve data about other players' moves. When a computer on the Internet sends a request for service to a server computer, the requested service is identified by a service or port number. This number appears as the destination port number in the transmitted IP packets. For example, a packet that is sent with the destination port number 80 is an HTTP (web server) request.

The service numbers for many common protocols are defined by the Internet Engineering Task Force (IETF at *http://www.ietf.org/*) and published in RFC1700, "Assigned Numbers." Service numbers for other applications are typically chosen from the range 1024 - 65535 by the authors of the application. Although the router already holds a list of many service port numbers, you are not limited to these choices. Usually, you can determine this information by contacting the publisher of the application or the relevant user groups or news groups.

The Block Services screen lets you add and block specific Internet services by computers on your network. This is called service blocking or port filtering. To add a service for blocking, first determine which port number or range of numbers the application uses.

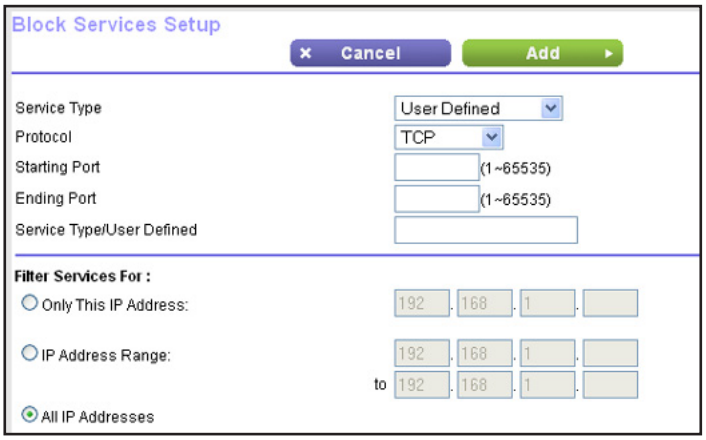
➢ **To block services:**

1. Select **Advanced > Security > Block Services**.



2. Select either **Per Schedule** or **Always** to enable service blocking, and click **Apply**. If you selected Per Schedule, specify a time period in the Schedule screen as described in *Schedule Blocking* on page 72.

3. Click **Add** to add a service. The Block Services Setup screen displays:



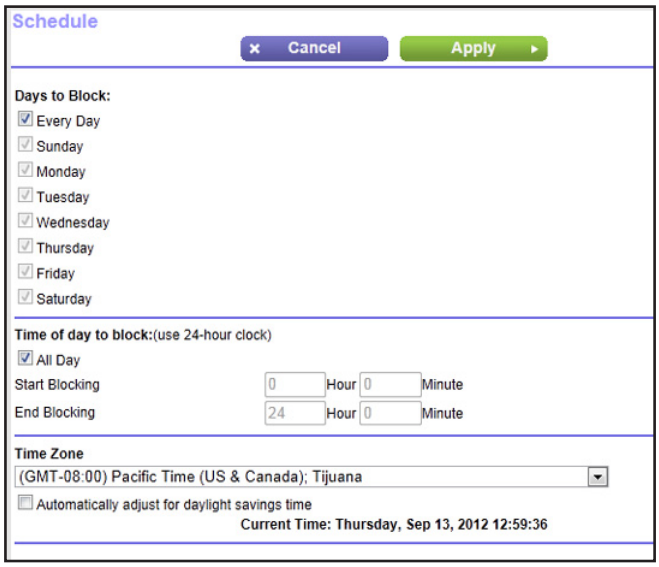
4. From the Service Type list, select the application or service to allow or block. The list already displays several common services, but you are not limited to these choices. To add any additional services or applications that do not already appear, select **User Defined.**
5. If you know that the application uses either TCP or UDP, select the appropriate protocol. If you are not sure, select **Both**.
6. Enter the starting and ending port numbers. If the application uses a single port number, enter that number in both fields.
7. Select the radio button for the IP address configuration you want to block, and enter the IP addresses. You can block the specified service for a single computer, a range of computers with consecutive IP addresses, or all computers on your network.
8. Click **Add** to enable your Block Services Setup selections.

Schedule Blocking

You can specify the days and time that you want to block Internet access.

➢ **To schedule blocking:**

1. Select **Advanced > Security > Schedule** to display the following screen:



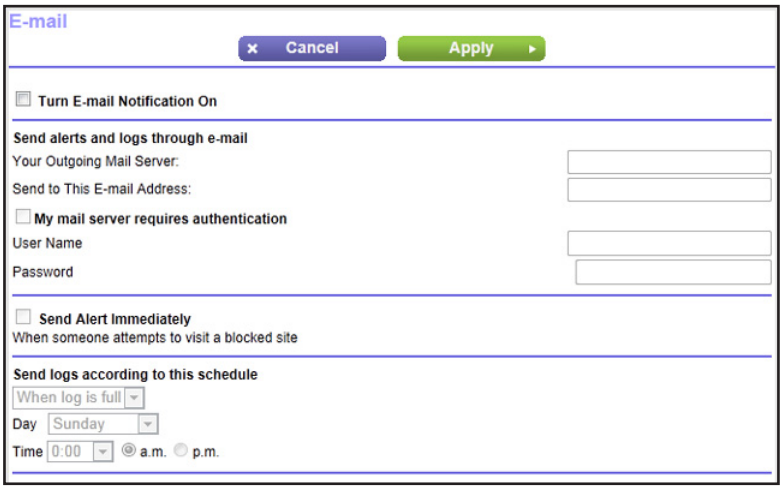
2. Set up the schedule for blocking keywords and services.
   - **Days to Block**. Select days on which you want to apply blocking by selecting the appropriate check boxes, or select **Every Day** to select the check boxes for all days.
   - **Time of Day to Block**. Select a start and end time in 24-hour format, or select **All Day** for 24-hour blocking.
3. Select your time zone from the list. If you use daylight savings time, select the **Automatically adjust for daylight savings time** check box.
4. Click **Apply** to save your settings.

Security Event Email Notifications

To receive logs and alerts by email, provide your email information in the E-mail screen, and specify which alerts you want to receive and how often.

➢ **To set up email notifications:**

1. Select **Advanced > Security > E-mail**.



2. To receive email logs and alerts from the router, select the **Turn E-mail Notification On** check box.
3. In the Your Outgoing Mail Server field, enter the name of your ISP outgoing (SMTP) mail server (such as mail.myISP.com). You might be able to find this information in the configuration screen of your email program. If you leave this field blank, no log and alert messages are sent.
4. Enter the email address to which logs and alerts are sent in the Send to This E-mail Address field. This email address is also used for the From address. If you leave this field blank, log and alert messages are not sent.
5. If your outgoing email server requires authentication, select the **My mail server requires authentication** check box. Fill in the User Name and Password fields for the outgoing email server.
6. You can have email alerts sent immediately when someone attempts to visit a blocked site, and you can specify that logs are sent automatically.

   If you select the Weekly, Daily, or Hourly option and the log fills up before the specified period, the log is emailed to the specified email address. After the log is sent, the log is cleared from the router's memory. If the router cannot email the log file, the log buffer might fill up. In this case, the router overwrites the log and discards its contents.
7. Click **Apply** to save your settings.

Administration

8

Managing your network

This chapter describes the router settings for administering and maintaining your router and home network. See *Remote Management* on page 105 for information about upgrading or checking the status of your router over the Internet. For information about monitoring Internet traffic, see *Traffic Meter* on page 114.

This chapter includes the following sections:

- *Upgrade the Firmware*
- *View Router Status*
- *View Logs of Web Access or Attempted Web Access*
- *Manage the Configuration File*
- *Set Password*

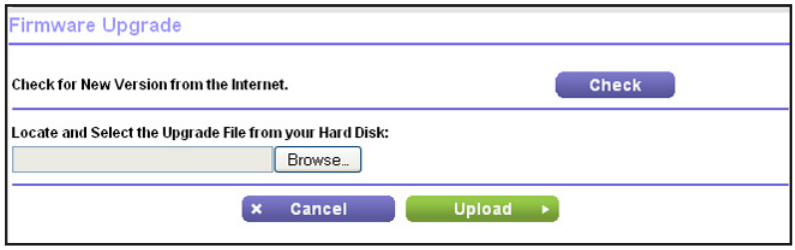
Upgrade the Firmware

The router firmware (routing software) is stored in flash memory. You can update the firmware from the Administration menu on the Advanced tab. You might see a message at the top of the genie screens when new firmware is available for your product.

You can use the Check button on the Router Upgrade screen to check and update to the latest firmware for your product if new firmware is available.

➢ **To check for new firmware and update your router:**

1. Select **Advanced > Administration > Firmware Upgrade** to display the following screen:



2. Click **Check**.

   If new firmware is available, the router finds it.

3. Click **Yes** to update and locate the firmware you downloaded (the file ends in .img).

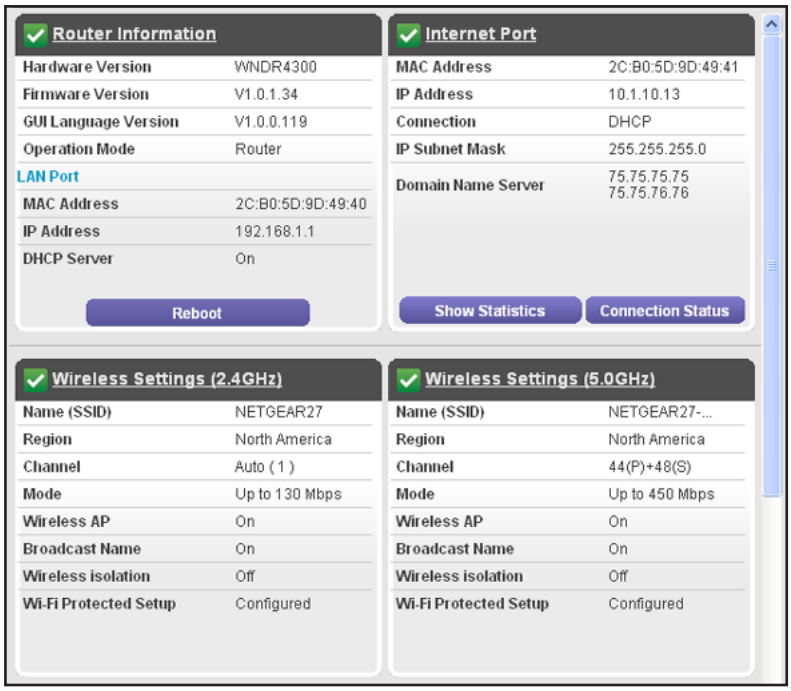
WARNING:

When uploading firmware to the router, *do not* interrupt the web browser by closing the window, clicking a link, or loading a new page. If the browser is interrupted, it could corrupt the firmware.

When the upload is complete, your router restarts. The upgrade process typically takes about 1 minute. Read the new firmware release notes to determine whether you need to reconfigure the router after upgrading.

View Router Status

To view router status and usage information, select **Advanced Home** or select **Administration > Router Status** to display the following screen:



Router Information

Hardware Version. The router model.

Firmware Version. The version of the router firmware. It changes if you upgrade the router firmware.

GUI Language Version. The localized language of the user interface.

LAN Port.

- **MAC Address**. The Media Access Control address. This is the unique physical address that the Ethernet (LAN) port of the router uses.
- **IP Address**. The IP address that the Ethernet (LAN) port of the router uses. The default is 192.168.1.1.
- **DHCP Server**. Identifies whether the router's built-in DHCP server is active for devices on the LAN.

Internet Port

MAC Address. The Media Access Control address, which is the unique physical address that the Internet (WAN) port of the router uses.

IP Address. The IP address that the Internet (WAN) port of the router uses. If no address is shown or the address is 0.0.0, the router cannot connect to the Internet.

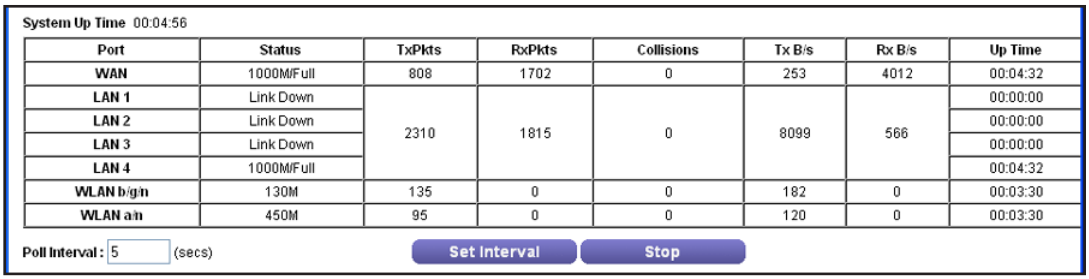
Connection. This shows if the router is using a fixed IP address on the WAN. If the value is DHCP Client, the router obtains an IP address dynamically from the ISP.

IP Subnet Mask. The IP subnet mask that the Internet (WAN) port of the router uses.

Domain Name Server. The Domain Name Server addresses that the router uses. A Domain Name Server translates human-language URLs such as www.netgear.com into IP addresses.

Show Statistics Button

On the Router Status screen, in the Internet Port pane, click **the Show Statistics** button to display the following screen:



System Up Time 00:04:56

Port	Status	TxPkts	RxPkts	Collisions	Tx B/s	Rx B/s	Up Time
WAN	1000M/Full	808	1702	0	253	4012	00:04:32
LAN 1	Link Down	2310	1815	0	8099	566	00:00:00
LAN 2	Link Down						00:00:00
LAN 3	Link Down						00:00:00
LAN 4	1000M/Full						00:04:32
WLAN b/g/n	130M	135	0	0	182	0	00:03:30
WLAN a/n	450M	95	0	0	120	0	00:03:30

Poll Interval: 5 (secs) Set Interval Stop

Figure 5. System up time and poll interval statistics

System Up Time. The time elapsed since the router was last restarted.

Port. The statistics for the WAN (Internet) and LAN (Ethernet) ports. For each port, the screen displays:

- **Status**. The link status of the port.
- **TxPkts**. The number of packets transmitted on this port since reset or manual clear.
- **RxPkts**. The number of packets received on this port since reset or manual clear.
- **Collisions**. The number of collisions on this port since reset or manual clear.
- **Tx B/s**. The current transmission (outbound) bandwidth used on the WAN and LAN ports.
- **Rx B/s**. The current reception (inbound) bandwidth used on the WAN and LAN ports.
- **Up Time**. The time elapsed since this port acquired the link.
- **Poll Interval**. The interval at which the statistics are updated in this screen.

To change the polling frequency, enter a time in seconds in the Poll Interval field, and click **Set Interval**.

To stop the polling entirely, click **Stop**.

Connection Status Button

On the Router Status screen in the Internet Port pane, click the **Connection Status** button to view connection status information.

Figure 6. View connection status information

The Release button returns the status of all items to 0. The Renew button refreshes the items. The Close Window button closes the Connection Status screen.

IP Address. The IP address that is assigned to the router.

Subnet Mask. The subnet mask that is assigned to the router.

Default Gateway. The IP address for the default gateway that the router communicates with.

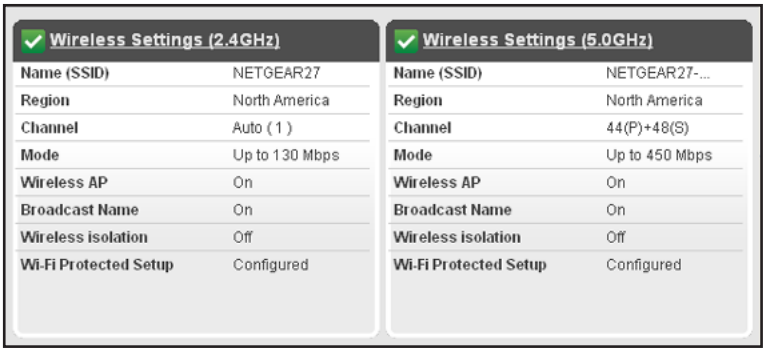
DHCP Server. The IP address for the Dynamic Host Configuration Protocol server that provides the TCP/IP configuration for all the computers that are connected to the router.

DNS Server. The IP address of the Domain Name Service server that provides translation of network names to IP addresses.

Lease Obtained. The date and time when the lease was obtained.

Lease Expires. The date and time that the lease expires.

Wireless Settings (2.4 GHz and 5 GHz)



The following settings are displayed:

Name (SSID). The wireless network name (SSID) that the router uses. The default name for 5 GHz ends in -5G to distinguish it from the 2.4-GHz network.

Region. The geographic region where the router is being used. It might be illegal to use the wireless features of the router in some parts of the world.

Channel. Identifies the operating channel of the wireless port being used. The default channel is Auto. When Auto is selected, the router finds the best operating channel available. If you notice interference from nearby devices, you can select a different channel. Channels 1, 6, and 11 do not interfere with each other.

Mode. Indicates the wireless communication mode: Up to 54 Mbps, Up to 217 Mbps (default), or Up to 1300 Mbps.

Wireless AP. Indicates whether the radio feature of the router is enabled. If this feature is not enabled, the 2.4 GHz and 5 GHz LEDs on the front panel are off.

Broadcast Name. Indicates whether the router is broadcasting its SSID.

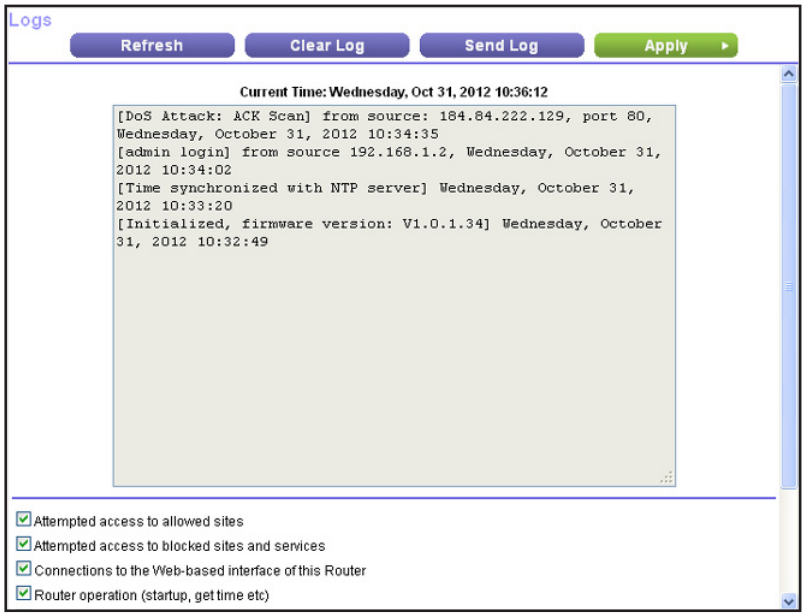
Wireless Isolation. Select this check box only if you want to prevent wireless connections to the router.

Wi-Fi Protected Setup. Indicates whether Wi-Fi Protected Setup is configured for this network.

View Logs of Web Access or Attempted Web Access

The log is a detailed record of the websites you have accessed or attempted to access. Up to 256 entries are stored in the log. Log entries appear only when keyword blocking is enabled and no log entries are made for the trusted user.

Select **Advanced > Administration > Logs**. The Logs screen displays.


Logs
Refresh
Clear Log
Send Log
Apply
Current Time: Wednesday, Oct 31, 2012 10:36:12
[DoS Attack: ACK Scan] from source: 184.84.222.129, port 80, Wednesday, October 31, 2012 10:34:35
[admin login] from source 192.168.1.2, Wednesday, October 31, 2012 10:34:02
[Time synchronized with NTP server] Wednesday, October 31, 2012 10:33:20
[Initialized, firmware version: V1.0.1.34] Wednesday, October 31, 2012 10:32:49
Attempted access to allowed sites
Attempted access to blocked sites and services
Connections to the Web-based interface of this Router
Router operation (startup, get time etc)

The log screen shows the following information:

- **Date and time**. The date and time the log entry was recorded.
- **Source IP**. The IP address of the initiating device for this log entry.
- **Target address**. The name or IP address of the website or news group visited or to which access was attempted.
- **Action**. Whether the access was blocked or allowed.

To refresh the log screen, click the **Refresh** button.

To clear the log entries, click the **Clear Log** button.

To email the log immediately, click the **Send Log** button.

Manage the Configuration File

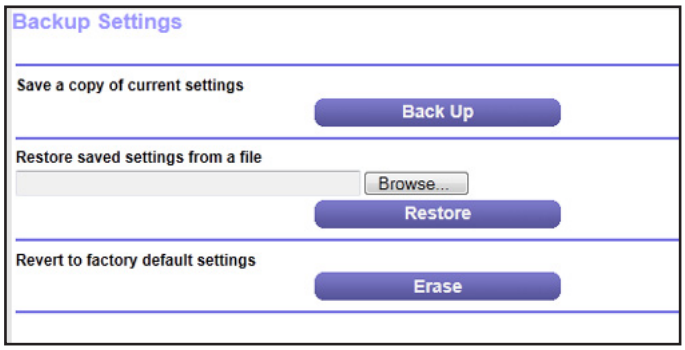
The configuration settings of the WNDR4300 router are stored within the router in a configuration file. You can back up (save) this file to your computer, restore it, or reset it to the factory default settings.

Note: For information about backing up your computer onto a USB device attached to the router USB port, see *Time Machine Backup* on page 56.

Back Up Settings

➢ **To back up the router's configuration settings:**

1. Select **Advanced > Administration > Backup Settings** to display the following screen:



2. Click **Back Up** to save a copy of the current settings.
3. Choose a location to store the .cfg file that is on a computer on your network.

Restore Configuration Settings

➢ **To restore configuration settings that you backed up:**

1. Enter the full path to the file on your network or click the **Browse** button to find the file.
2. When you have located the .cfg file, click the **Restore** button to upload the file to the router.

Upon completion, the router reboots.

WARNING:

Do not interrupt the reboot process.

Erase

Under some circumstances, you might want to erase the configuration and restore the factory default settings. Some examples are if you move the router to a different network or if you have forgotten the password.

You can use the Restore Factory Settings button on the back of the router (see *Factory Settings* on page 123), or you can click the **Erase** button in this screen.

Erase sets the user name to admin, the password to password, and the LAN IP address to 192.168.1.1, and enables the router's DHCP.

Set Password

This feature allows you to change the default password that is used to log in to the router with the user name admin.

This is not the same as changing the password for wireless access. The label on the bottom of your router shows your unique wireless network name (SSID) and password for wireless access (see *Label* on page 10).

➢ **To set the password for the user name admin:**

1. Select **Advanced > Administration > Set Password**.

2. Type the old password and type the new password twice in the fields on this screen.
3. If you want to be able to recover the password, select the **Enable Password Recovery** check box.
4. Click **Apply** so that your changes take effect.

Password Recovery

NETGEAR recommends that you enable password recovery if you change the password for the router's user name of admin. Then if you forget the password, you can recover it. This recovery process is supported in Internet Explorer, Firefox, and Chrome browsers, but not in the Safari browser.

➢ **To set up password recovery:**

1. Select the **Enable Password Recovery** check box.
2. Select two security questions and provide answers to them.

3. Click **Apply** to save your changes.

When you use your browser to access the router, the login window displays. If password recovery is enabled, when you click Cancel, the password recovery process starts. You can then enter the saved answers to the security questions to recover the password.

Advanced Settings

9

Customize your network

This chapter describes the advanced features of your router. The information is for readers with advanced networking knowledge who want to set the router up for unique situations such as when remote access from the Internet by IP or domain name is needed.

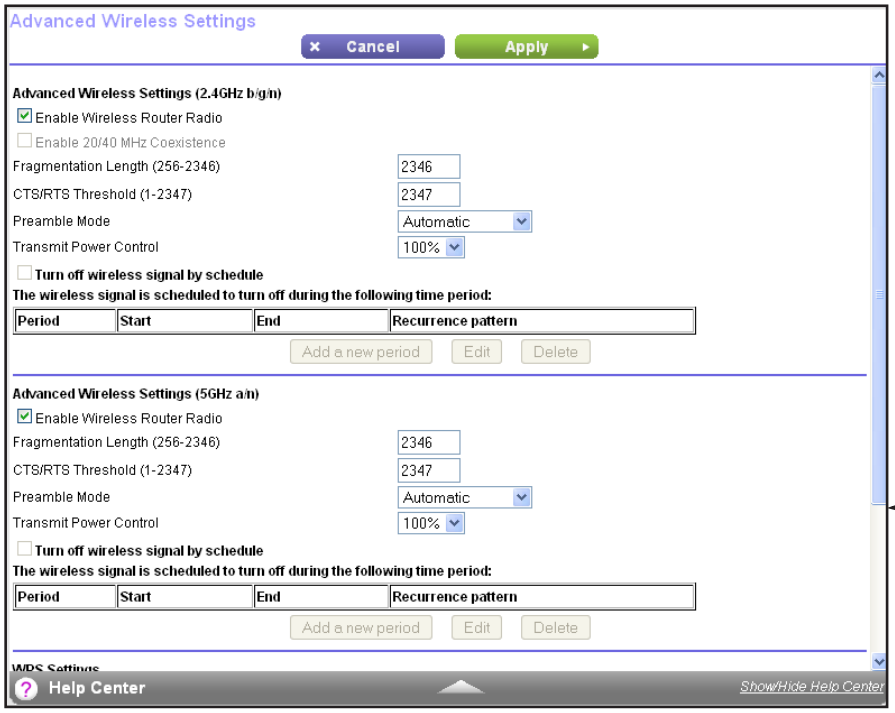
This chapter includes the following sections:

- *Advanced Wireless Settings*
- *Wireless AP*
- *Wireless Repeating Function (WDS)*
- *Port Forwarding and Triggering*
- *Set Up Port Forwarding to Local Servers*
- *Set Up Port Triggering*
- *Dynamic DNS*
- *Static Routes*
- *Remote Management*
- *USB Settings*
- *Universal Plug and Play*
- *IPv6*
- *Traffic Meter*

Advanced Wireless Settings

➢ **To go to the Advanced Wireless Settings screen:**

1. Select **Advanced > Advanced Setup > Wireless Settings**.



The following settings are available in this screen:

Enable Wireless Router Radio. You can completely turn off the wireless portion of the wireless router by clearing this check box. Select this check box again to enable the wireless portion of the router. When the wireless radio is disabled, other members of your household can use the router by connecting their computers to the router with an Ethernet cable.

Enable 20/40 MHz Coexistence. This is for the 2.4 GHz band only. The 20/40 MHz coexistence function is enabled by default when the wireless mode is set to Up to 300 Mpbs (40 MHz), which is required for Wi-Fi certification. This check box is grayed out if the wireless mode is set to Up to 130 Mbps.

The router can run in either 40 MHz mode or 20 MHz mode when the wireless mode is set to Up to 300 Mbps. When the Enable 20/40 MHz Coexistence check box is selected, the router runs in 40 MHz mode unless there is another nearby WiFi network in the area already running in 40 MHz mode or there is a wireless access point on the secondary channel. If that happens, the router runs in 20 MHz mode to coexist with that network.

If you want the router to always run in 40 MHz mode, clear this check box and click **Apply**.

Note: The Fragmentation Length, CTS/RTS Threshold, and Preamble Mode options are reserved for wireless testing and advanced configuration only. Do not change these settings.

Transmit Power Control. You can change the transmit power of each wireless radio. Lower transmit power reduces the power consumption of the router, but also reduces the wireless coverage.

Turn off wireless signal by schedule. You can use this feature to turn off the wireless signal from your router at times when you do not need a wireless connection. For example, you could turn it off for the weekend if you leave town.

WPS Settings.You can add use Wi-Fi Protected Setup (WPS) to join the wireless network. See *Wi-Fi Protected Setup (WPS) Method* on page 19.

- **Router's PIN**. You can use this number to join the wireless network using WPS from a computer or wireless device. The Router's PIN has to be enabled for you to do this.
- **Enable Router's PIN**. You can configure the router's wireless settings or add a wireless client through WPS using the router's PIN only when the PIN is enabled.
- **Auto Disable PIN**. Selecting this check box causes the PIN to stop working after the number of failed PIN connections that you specify.

  This setting protects the router from a brute force attack. If the PIN is disabled automatically, it remains disabled until the router reboots or you log in to the router and change the setting by selecting the Enable Router's PIN check box and clicking the Apply button.
- **Keep Existing Wireless Settings**. Leave this check box selected so that the wireless settings stay the same when a wireless computer or device uses WPS to join the network.

  If you clear this check box, and someone uses WPS to join the network, the wireless SSID and WPA2 or WPA password are automatically changed to random values. In addition, if this option is selected, some software such as Network Explorer on Windows Vista might not detect the wireless network.

Wireless Card Access List. Click the **Set Up Access List** button display the Wireless Card Access List screen. You can restrict access to your network to specific devices based on their MAC address.

Restrict Wireless Access by MAC Address

You can set up a list of computers and wireless devices that are allowed to join the wireless network. This list is based on the unique MAC address of each computer and device.

Each network device has a MAC address, which is a unique 12-character physical address, containing the hexadecimal characters 0–9, a–f, or A–F only, and separated by colons (for example, 00:09:AB:CD:EF:01). Typically, the MAC address is on the label of the wireless card or network interface device. If you do not have access to the label, you can display the MAC address using the network configuration utilities of the computer. You might also find the MAC addresses in the Attached Devices screen.

➢ **To restrict access based on MAC addresses:**

1. On the Advanced Wireless Settings screen, click the **Setup Access List** to display the Wireless Card Access List.
2. Click **Add** to add a wireless device to the wireless access control list.

   The Wireless Card Access Setup screen opens and displays a list of currently active wireless cards and their Ethernet MAC addresses.
3. If the computer or device you want is in the Available Wireless Cards list, select that radio button; otherwise, type a name and the MAC address. You can usually find the MAC address on the bottom of the wireless device.

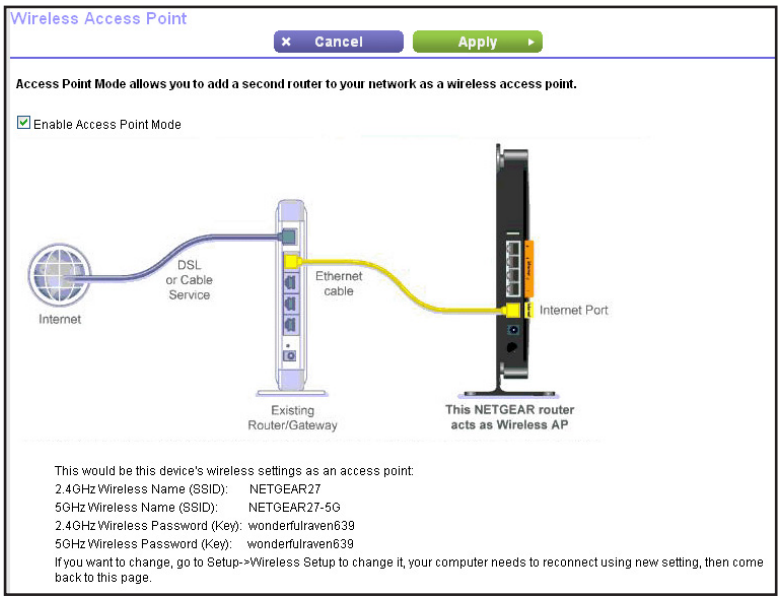
   Tip: You can copy and paste the MAC addresses from the Attached Devices screen into the MAC Address field of this screen. To do this, use each wireless computer to join the wireless network. The computer should then appear in the Attached Devices screen.
4. Click **Add** to add this wireless device to the Wireless Card Access List. The screen changes back to the list screen.
5. Add each computer or device you want to allow to connect wirelessly.
6. Select the **Turn Access Control On** check box.
7. Click **Apply**.

Wireless AP

You can set up the router to run as an access point (AP) on the same local network as another router.

➢ **To set up the router as an AP:**

1. Select **Advanced > Advanced Setup > Wireless AP**.
2. Select the **Enable Access Point Mode** check box.


Wireless Access Point
Cancel
Apply
Access Point Mode allows you to add a second router to your network as a wireless access point.
Enable Access Point Mode
Internet
DSL
or Cable
Service
Ethernet
cable
Internet Port
Existing
Router/Gateway
This NETGEAR router
acts as Wireless AP
This would be this device's wireless settings as an access point:
2.4GHz Wireless Name (SSID): NETGEAR27
5GHz Wireless Name (SSID): NETGEAR27-5G
2.4GHz Wireless Password (Key): wonderfulraven639
5GHz Wireless Password (Key): wonderfulraven639
If you want to change, go to Setup->Wireless Setup to change it, your computer needs to reconnect using new setting, then come back to this page.

3. Scroll down to view the bottom half of the screen to display more instructions.
4. Use an Ethernet cable to connect the Internet port of this router to a LAN port in the other router.
5. Select the check box for the IP address setting that you want to use:
   - **Get an IP address dynamically from the other router**. The other router on the network assigns an IP address to this router while this router is in AP mode.
   - **Fixed IP address (not recommended)**. Use this setting if you want to manually assign a specific IP address to this router while it is in AP mode. Using this option effectively requires advanced network experience.
6. Click **Apply**.

Wireless Repeating Function (WDS)

You can set the WNDR4300 router up to be used as a wireless access point (AP). Doing this enables the router to act as a wireless repeater. A wireless repeater connects to another wireless router as a client where the network to which it connects becomes the ISP service.

Wireless repeating is a type of Wireless Distribution System (WDS). A WDS allows a wireless network to be expanded through multiple access points instead of using a wired backbone to link them. The following figure shows a wireless repeating scenario.

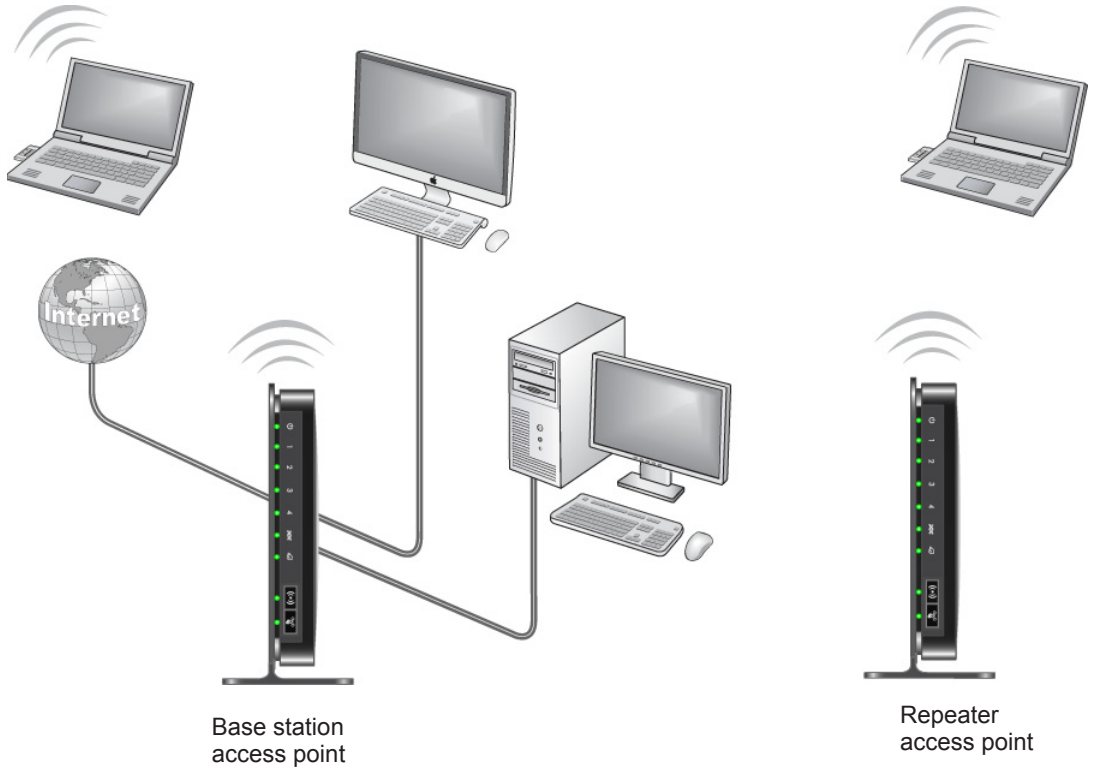


Figure 7. Wireless repeating scenario

Note: If you use the wireless repeating function, you need to select either **WEP** or **None** as a security option in the Wireless Settings screen. The WEP option displays only if you select the wireless mode **Up to 54 Mbps** in the Wireless Settings screen.

Wireless base station. The router acts as the parent access point, bridging traffic to and from the child repeater access point. The base station also handles wireless and wired local computers. To configure this mode, you have to know the MAC addresses of the child repeater access point.

Wireless repeater. The router sends all traffic from its local wireless or wired computers to a remote access point. To configure this mode, you have to know the MAC address of the remote parent access point.

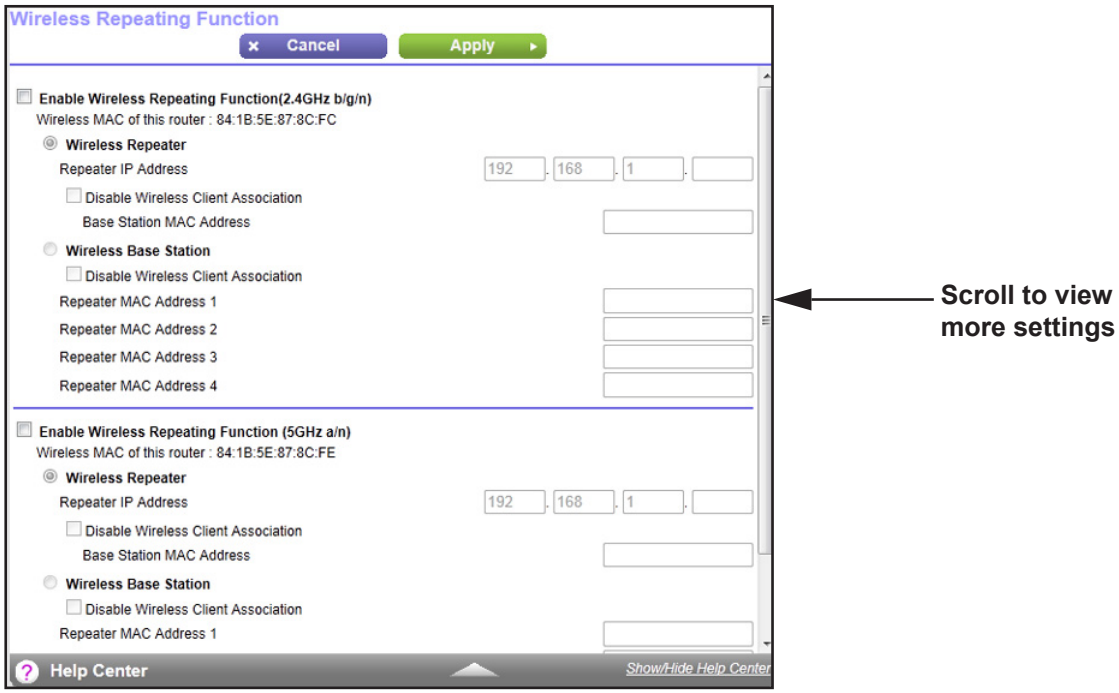
The router is always in dual-band concurrent mode, unless you turn off one radio. If you enable the wireless repeater in either radio band, the wireless base station or wireless repeater cannot be enabled in the other radio band. However, if you enable the wireless base station in either radio band and use the other radio band as a wireless router or wireless base station, dual-band concurrent mode is not affected.

For you to set up a wireless network with WDS, both access points must meet the following conditions:

- Both access points have to use the same SSID, wireless channel, and encryption mode.
- Both access points have to be on the same LAN IP subnet. That is, all the access point LAN IP addresses are in the same network.
- All LAN devices (wired and wireless computers) are configured to operate in the same LAN network address range as the access points.

➢ **To view or change the Wireless Repeating Function settings:**

Select **Advanced > Advanced Setup > Wireless Repeating** to view or change wireless repeater settings for the router.



The following settings are available:

- **Enable Wireless Repeating Function**. Select the check box for the 2.4 GHz or 5 GHz network to use the wireless repeating function.

- **Wireless MAC of this router**. This field displays the MAC address for your router for your reference. You need to enter this MAC address in the corresponding Wireless Repeating Function screen of the other access point you are using.
- **Wireless Repeater**. If your router is the repeater, select this check box.

  Repeater IP Address. If your router is the repeater, enter the IP address of the other access point.

  Disable Wireless Client Association. If your router is the repeater, selecting this check box means that wireless clients cannot associate with it. Only LAN client associations are allowed.

  - If you are setting up a point-to-point bridge, select this check box.
  - If you want all client traffic to go through the other access point (repeater with wireless client association), leave this check box cleared.

  Base Station MAC Address. If your router is the repeater, enter the MAC address for the access point that is the base station.
- **Wireless Base Station**. If your router is the base station, select this check box.

  Disable Wireless Client Association. If your router is the base station, selecting this check box means that wireless clients cannot associate with it. Only LAN client associations are allowed.

  Repeater MAC Address (1 through 4). If your router is the base station, it can act as the “parent” of up to four other access points. Enter the MAC addresses of the other access points in these fields.

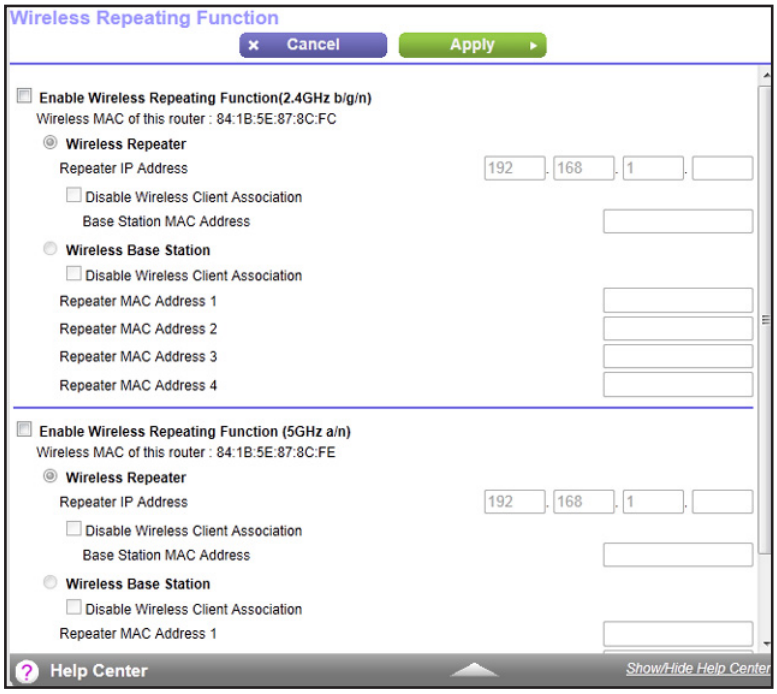
Set Up the Base Station

The wireless repeating function works only in hub and spoke mode. The units cannot be daisy-chained. You have to know the wireless settings for both units. You have to know the MAC address of the remote unit. First, set up the base station, and then set up the repeater.

➢ **To set up the base station:**

1. Set up both units with the same wireless settings (SSID, mode, channel, and security). The wireless security option must be set to None or WEP.

2. Select **Advanced > Advanced Setup > Wireless Repeating Function** to display the Wireless Repeating Function screen.



Scroll to view more settings

3. Select the **Enable Wireless Repeating Function** check box and select the **Wireless Base Station** radio button.
4. Enter the MAC address for one or more repeater units.
5. Click **Apply** to save your changes.

Set Up a Repeater Unit

Use a wired Ethernet connection to set up the repeater unit to avoid conflicts with the wireless connection to the base station.

Note: If you are using the WNDR4300 base station with a non-NETGEAR router as the repeater, you might need to change additional configuration settings. In particular, you should disable the DHCP server function on the wireless repeater AP.

➢ **To configure the router as a repeater unit:**

1. Log in to the router that will be the repeater.
2. Select **Basic > Wireless Settings** and verify that the wireless settings match the base unit exactly. The wireless security option must be set to None or WEP.
3. Select **Advanced > Wireless Repeating Function**, and select the **Enable Wireless Repeating Function check box** and the **Wireless Repeater** radio button.

4. Fill in the Repeater IP Address field. This IP address must be in the same subnet as the base station, but different from the LAN IP address of the base station.
5. Click **Apply** to save your changes.
6. Verify connectivity across the LANs.

   A computer on any wireless or wired LAN segment of the router can connect to the Internet or share files and printers with any other wireless or wired computer or server connected to the other access point.

Port Forwarding and Triggering

By default, the router blocks inbound traffic from the Internet to your computers except replies to your outbound traffic. You might need to create exceptions to this rule for these purposes:

- To allow remote computers on the Internet to access a server on your local network.
- To allow certain applications and games to work correctly when your router does not recognize their replies.

Your router provides two features for creating these exceptions: port forwarding and port triggering. The next sections provide background information to help you understand how port forwarding and port triggering work, and the differences between the two.

Remote Computer Access Basics

When a computer on your network needs to access a computer on the Internet, your computer sends your router a message containing the source and destination address and process information. Before forwarding your message to the remote computer, your router has to modify the source information and create and track the communication session so that replies can be routed back to your computer.

Here is an example of normal outbound traffic and the resulting inbound responses:

1. You open a browser and your operating system assigns port number 5678 to this browser session.
2. You type http://www.example.com into the URL field, and your computer creates a web page request message with the following address and port information. The request message is sent to your router.

   Source address. Your computer's IP address.

   Source port number. 5678, which is the browser session.

   Destination address. The IP address of www.example.com, which your computer finds by asking a DNS server.

   Destination port number. 80, which is the standard port number for a web server process.
3. Your router creates an entry in its internal session table describing this communication session between your computer and the web server at www.example.com. Before sending

the web page request message to www.example.com, your router stores the original information and then modifies the source information in the request message, performing Network Address Translation (NAT):

- The source address is replaced with your router's public IP address. This is necessary because your computer uses a private IP address that is not globally unique and cannot be used on the Internet.
- The source port number is changed to a number chosen by the router, such as 33333. This is necessary because two computers could independently be using the same session number.

Your router then sends this request message through the Internet to the web server at www.example.com.

4. The web server at www.example.com composes a return message with the requested web page data. The return message contains the following address and port information. The web server then sends this reply message to your router.

   Source address. The IP address of www.example.com.

   Source port number. 80, which is the standard port number for a web server process.

   Destination address. The public IP address of your router.

   Destination port number. 33333.

5. Upon receiving the incoming message, your router checks its session table to determine whether there is an active session for port number 33333. Finding an active session, the router then modifies the message to restore the original address information replaced by NAT. Your router sends this reply message to your computer, which displays the web page from www.example.com. The message now contains the following address and port information.

   Source address. The IP address of www.example.com.

   Source port number. 80, which is the standard port number for a web server process.

   Destination address. Your computer's IP address.

   Destination port number. 5678, which is the browser session that made the initial request.

6. When you finish your browser session, your router eventually detects a period of inactivity in the communications. Your router then removes the session information from its session table, and incoming traffic is no longer accepted on port number 33333.

Port Triggering to Open Incoming Ports

In the preceding example, requests are sent to a remote computer by your router from a particular service port number. Replies from the remote computer to your router are directed to that port number. If the remote server sends a reply to a different port number, your router does not recognize it and discards it. However, some application servers (such as FTP and IRC servers) send replies to multiple port numbers. Using the port triggering function of your router, you can tell the router to open additional incoming ports when a particular outgoing port originates a session.

An example is Internet Relay Chat (IRC). Your computer connects to an IRC server at destination port 6667. The IRC server not only responds to your originating source port, but also sends an “identify” message to your computer on port 113. Using port triggering, you can tell the router, “When you initiate a session with destination port 6667, you have to also allow incoming traffic on port 113 to reach the originating computer.” Using steps similar to the preceding example, the following sequence shows the effects of the port triggering rule you have defined:

1. You open an IRC client program to start a chat session on your computer.
2. Your IRC client composes a request message to an IRC server using a destination port number of 6667, the standard port number for an IRC server process. Your computer then sends this request message to your router.
3. Your router creates an entry in its internal session table describing this communication session between your computer and the IRC server. Your router stores the original information, performs Network Address Translation (NAT) on the source address and port, and sends this request message through the Internet to the IRC server.
4. Noting your port triggering rule and having observed the destination port number of 6667, your router creates an additional session entry to send any incoming port 113 traffic to your computer.
5. The IRC server sends a return message to your router using the NAT-assigned source port (as in the previous example, say port 33333) as the destination port. The IRC server also sends an “identify” message to your router with destination port 113.
6. Upon receiving the incoming message to destination port 33333, your router checks its session table to determine whether there is an active session for port number 33333. Finding an active session, the router restores the original address information replaced by NAT and sends this reply message to your computer.
7. Upon receiving the incoming message to destination port 113, your router checks its session table and learns that there is an active session for port 113, associated with your computer. The router replaces the message’s destination IP address with your computer’s IP address and forwards the message to your computer.
8. When you finish your chat session, your router eventually senses a period of inactivity in the communications. The router then removes the session information from its session table, and incoming traffic is no longer accepted on port numbers 33333 or 113.

To configure port triggering, you need to know which inbound ports the application needs. Also, you need to know the number of the outbound port that will trigger the opening of the inbound ports. Usually, you can determine this information by contacting the publisher of the application or the relevant user groups or news groups.

Note: Only one computer at a time can use the triggered application.

Port Forwarding to Permit External Host Communications

In both of the preceding examples, your computer initiates an application session with a server computer on the Internet. However, you might need to allow a client computer on the Internet to initiate a connection to a server computer on your network. Normally, your router ignores any inbound traffic that is not a response to your own outbound traffic. You can configure exceptions to this default rule by using the port forwarding feature.

A typical application of port forwarding can be shown by reversing the client-server relationship from the previous web server example. In this case, a remote computer's browser needs to access a web server running on a computer in your local network. Using port forwarding, you can tell the router, "When you receive incoming traffic on port 80 (the standard port number for a web server process), forward it to the local computer at 192.168.1.123." The following sequence shows the effects of the port forwarding rule you have defined:

1. The user of a remote computer opens a browser and requests a web page from www.example.com, which resolves to the public IP address of your router. The remote computer composes a web page request message with the following destination information:

   Destination address. The IP address of www.example.com, which is the address of your router.

   Destination port number. 80, which is the standard port number for a web server process.

   The remote computer then sends this request message through the Internet to your router.

2. Your router receives the request message and looks in its rules table for any rules covering the disposition of incoming port 80 traffic. Your port forwarding rule specifies that incoming port 80 traffic should be forwarded to local IP address 192.168.1.123. Therefore, your router modifies the destination information in the request message:

   The destination address is replaced with 192.168.1.123.

   Your router then sends this request message to your local network.

3. Your web server at 192.168.1.123 receives the request and composes a return message with the requested web page data. Your web server then sends this reply message to your router.
4. Your router performs NAT on the source IP address, and sends this request message through the Internet to the remote computer, which displays the web page from www.example.com.

To configure port forwarding, you need to know which inbound ports the application needs. Usually, you can determine this information by contacting the publisher of the application or the relevant user groups or news groups.

How Port Forwarding Differs from Port Triggering

The following points summarize the differences between port forwarding and port triggering:

- Port triggering can be used by any computer on your network, although only one computer can use it at a time.
- Port forwarding is configured for a single computer on your network.
- Port triggering does not require that you know the computer's IP address in advance. The IP address is captured automatically.
- Port forwarding requires that you specify the computer's IP address during configuration, and the IP address can never change.
- Port triggering requires specific outbound traffic to open the inbound ports, and the triggered ports are closed after a period of no activity.
- Port forwarding is always active and does not need to be triggered.

Set Up Port Forwarding to Local Servers

Using the port forwarding feature, you can allow certain types of incoming traffic to reach servers on your local network. For example, you might want to make a local web server, FTP server, or game server visible and available to the Internet.

Use the Port Forwarding screen to configure the router to forward specific incoming protocols to computers on your local network. In addition to servers for specific applications, you can also specify a default DMZ server to which all other incoming protocols are forwarded.

Before starting, determine which type of service, application, or game you want to provide. Find out the local IP address of the computer that will provide the service. The server computer has to always have the same IP address.

➢ **To set up port forwarding:**

Tip: To ensure that your server computer always has the same IP address, use the reserved IP address feature of your WNDR4300 router.

1. Select **Advanced Setup > Port Forwarding/Port Triggering** to display the following screen:

Port Forwarding / Port Triggering
Please select the service type.
Port Forwarding
Port Triggering
Service Name
Server IP Address
FTP
192 . 168 . 1 .
Add
Service Name External Start Port External End Port Internal Start Port Internal End Port Internal IP address
Edit Service
Delete Service
Add Custom Service

Port Forwarding is selected as the service type.

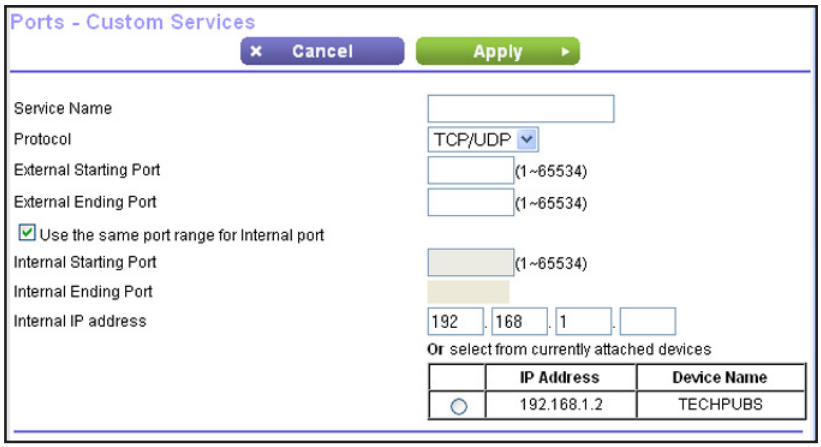
2. From the Service Name list, select the service or game that you will host on your network. If the service does not appear in the list, see *Add a Custom Service* on page 99.
3. In the corresponding Server IP Address field, enter the last digit of the IP address of your local computer that will provide this service.
4. Click **Add**. The service appears in the list in the screen.

Add a Custom Service

To define a service, game, or application that does not appear in the Service Name list, first determine which port number or range of numbers the application uses. Usually, you can determine this information by contacting the publisher of the application or the relevant user groups or news groups.

➢ **To add a custom service:**

1. Select **Advanced > Advanced Setup > Port Forwarding/Port Triggering**.
2. Select **Port Forwarding** as the service type.
3. Click the **Add Custom Service** button to display the following screen:



4. In the Service Name field, enter a descriptive name.

5. In the Protocol list, select the protocol. If you are unsure, select **TCP/UDP**.
6. Specify the port settings:
   - **External Starting Port** and **External Ending Port**. These are the starting number and ending number for the public ports at the Internet interface. For single port forwarding, number in the External Starting Port and External Ending Port fields can be the same. The range is from 1 to 65534.
   - **Use the same port range for Internal port**. This check box is selected by default. If you want to use different ports, clear this check box and specify the internal ports.
   - **Internal Starting Port** and **Internal Ending Port**. These are the starting number and ending number for the ports of a computer on the router's local area network (LAN). These are private ports. The router calculates the internal ending port.
7. In the Internal IP Address field, enter the IP address of your local computer that will provide this service.
8. Click **Apply**. The service appears in the list in the Port Forwarding/Port Triggering screen.

Edit or Delete a Port Forwarding Entry

➢ **To edit or delete a port forwarding entry:**

1. In the table, select the radio button next to the service name.
2. Click **Edit Service** or **Delete Service**.

Application Example: Making a Local Web Server Public

If you host a web server on your local network, you can use port forwarding to allow web requests from anyone on the Internet to reach your web server.

➢ **To make a local web server public:**

1. Assign your web server either a fixed IP address or a dynamic IP address using DHCP address reservation. In this example, your router always gives your web server an IP address of 192.168.1.33.
2. In the Port Forwarding/Port Triggering screen, configure the router to forward the HTTP service to the local address of your web server at **192.168.1.33**. HTTP (port 80) is the standard protocol for web servers.
3. (Optional) Register a host name with a Dynamic DNS service, and configure your router to use the name as described in *Dynamic DNS* on page 102. To access your web server from the Internet, a remote user has to know the IP address that your ISP assigned. However, if you use a Dynamic DNS service, the remote user can reach your server by a user-friendly Internet name, such as mynetgear.dyndns.org.

Set Up Port Triggering

Port triggering is a dynamic extension of port forwarding that is useful in these cases:

- More than one local computer needs port forwarding for the same application (but not simultaneously).
- An application needs to open incoming ports that are different from the outgoing port.

When port triggering is enabled, the router monitors outbound traffic looking for a specified outbound “trigger” port. When the router detects outbound traffic on that port, it remembers the IP address of the local computer that sent the data. The router then temporarily opens the specified incoming port or ports, and forwards incoming traffic on the triggered ports to the triggering computer.

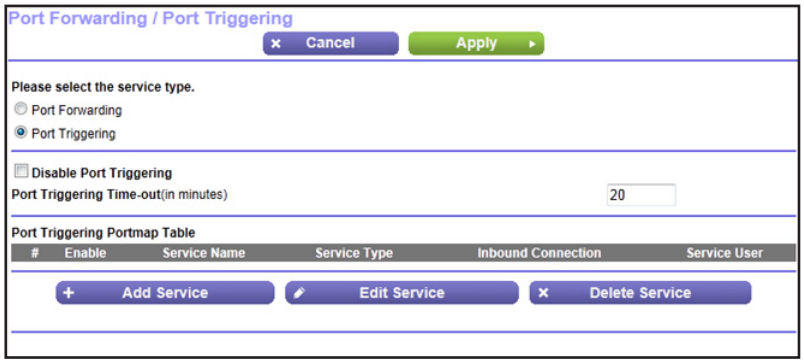
Port forwarding creates a static mapping of a port number or range to a single local computer. Port triggering can dynamically open ports to any computer that needs them and can close the ports when they are no longer needed.

Note: If you use applications such as multiplayer gaming, peer-to-peer connections, real-time communications such as instant messaging, or remote assistance (a feature in Windows XP), you should also enable Universal Plug and Play (UPnP) according to the instructions in *Universal Plug and Play* on page 106.

To configure port triggering, you need to know which inbound ports the application needs, and the number of the outbound port that will trigger the opening of the inbound ports. Usually, you can determine this information by contacting the publisher of the application or the relevant user groups or news groups.

➢ **To set up port triggering:**

1. Select **Advanced > Advanced Setup > Port Forwarding/Port Triggering**.
2. Select the **Port Triggering** radio button to display the port triggering information.



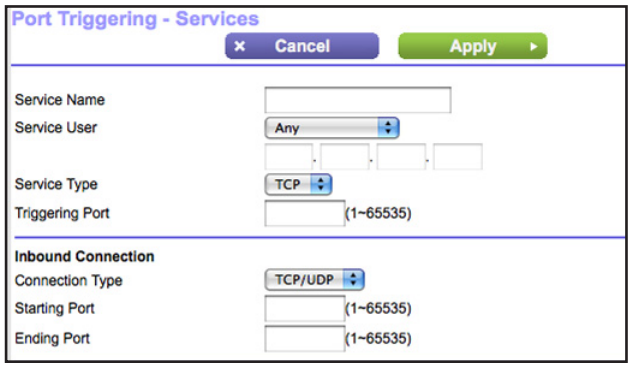
3. Clear the **Disable Port Triggering** check box if it is selected.

Note: If the Disable Port Triggering check box is selected after you configure port triggering, port triggering is disabled. However, any port triggering configuration information you added to the router is retained even though it is not used.

4. In the Port Triggering Timeout field, enter a value up to 9999 minutes.

   This value controls the inactivity timer for the designated inbound ports. The inbound ports close when the inactivity time expires. This is required because the router cannot be sure when the application has terminated.

5. Click **Add Service** to display the following screen:



6. In the Service Name field, type a descriptive service name.
7. In the Service User list, select **Any** (the default) to allow this service to be used by any computer on the Internet. Otherwise, select **Single address**, and enter the IP address of one computer to restrict the service to a particular computer.
8. Select the service type, either **TCP** or **UDP** or both (**TCP/UDP**). If you are not sure, select TCP/UDP.
9. In the Triggering Port field, enter the number of the outbound traffic port that you want to cause the inbound ports to open.
10. Enter the inbound connection port information in the Connection Type, Starting Port, and Ending Port fields.
11. Click **Apply**. The service appears in the Port Triggering Portmap table.

Dynamic DNS

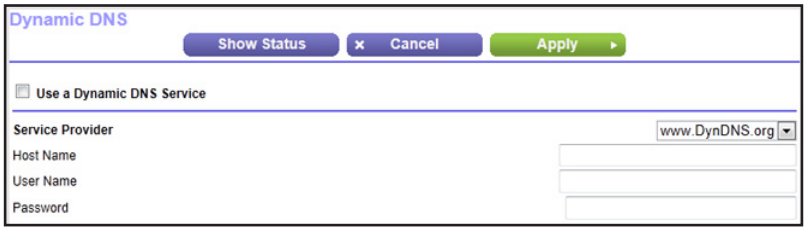
If your Internet service provider (ISP) gave you a permanently assigned IP address, you can register a domain name and have that name linked with your IP address by public Domain Name Servers (DNS). However, if your Internet account uses a dynamically assigned IP address, you do not know in advance what your IP address will be, and the address can change frequently. In this case, you can use a commercial Dynamic DNS service. This type of service lets you register your domain to their IP address and forwards traffic directed at your domain to your frequently changing IP address.

If your ISP assigns a private WAN IP address (such as 192.168.x.x or 10.x.x.x), the Dynamic DNS service does not work because private addresses are not routed on the Internet.

Your router contains a client that can connect to the Dynamic DNS service provided by DynDNS.org. First visit their website at *http://www.dyndns.org* and obtain an account and host name that you configure in the router. Then, whenever your ISP-assigned IP address changes, your router contacts the Dynamic DNS service provider, logs in to your account,

and registers your new IP address. If your host name is hostname, for example, you can reach your router at *http://hostname.dyndns.org*.

On the Advanced tab, select **Advanced Setup > Dynamic DNS** to display the following screen:



➢ **To set up Dynamic DNS:**

1. Register for an account with one of the Dynamic DNS service providers whose names appear in the Service Provider list.
2. Select the **Use a Dynamic DNS Service** check box.
3. Select the web address of your Dynamic DNS service provider.

   For example, for DynDNS.org, select www.dyndns.org.
4. Type the host name (or domain name) that your Dynamic DNS service provider gave you.
5. Type the user name for your Dynamic DNS account. This is the name that you use to log in to your account, not your host name.
6. Type the password (or key) for your Dynamic DNS account.
7. If your Dynamic DNS provider allows the use of wildcards in resolving your URL, you can select the **Use Wildcards** check box to activate this feature.

   For example, the wildcard feature causes **.yourhost.dyndns.org* to be aliased to the same IP address as yourhost.dyndns.org.
8. Click **Apply** to save your configuration.

Static Routes

Static routes provide additional routing information to your router. Typically, you do not need to add static routes. You have to configure static routes only for unusual cases such as multiple routers or multiple IP subnets on your network.

As an example of when a static route is needed, consider the following case:

- Your primary Internet access is through a cable modem to an ISP.
- You have an ISDN router on your home network for connecting to the company where you are employed. This router's address on your LAN is 192.168.1.100.
- Your company's network address is 134.177.0.0.

When you first configured your router, two implicit static routes were created. A default route was created with your ISP as the gateway, and a second static route was created to your

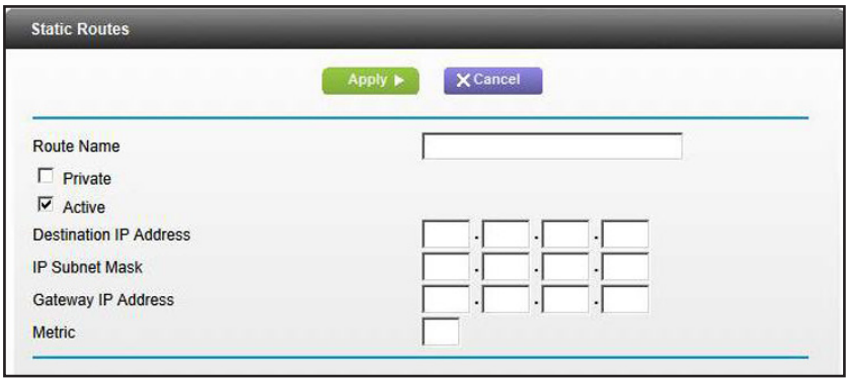
local network for all 192.168.1.x addresses. With this configuration, if you attempt to access a device on the 134.177.0.0 network, your router forwards your request to the ISP. The ISP forwards your request to the company where you are employed, and the request is likely to be denied by the company's firewall.

In this case you have to define a static route, telling your router that 134.177.0.0 should be accessed through the ISDN router at 192.168.1.100. In this example:

- The Destination IP Address and IP Subnet Mask fields specify that this static route applies to all 134.177.x.x addresses.
- The Gateway IP Address field specifies that all traffic for these addresses should be forwarded to the ISDN router at 192.168.1.100.
- A metric value of 1 works since the ISDN router is on the LAN.
- Private is selected only as a precautionary security measure in case RIP is activated.

➢ **To set up a static route:**

1. Select **Advanced > Advanced Setup > Static Routes**, and click **Add** to display the following screen:



2. In the Route Name field, type a name for this static route (for identification purposes only.)
3. Select the **Private** check box if you want to limit access to the LAN only. If Private is selected, the static route is not reported in RIP.
4. Select the **Active** check box to make this route effective.
5. Type the IP address of the final destination.
6. Type the IP subnet mask for this destination. If the destination is a single host, type **255.255.255.255**.
7. Type the gateway IP address, which has to be a router on the same LAN segment as the router.
8. Type a number from 1 through 15 as the metric value.

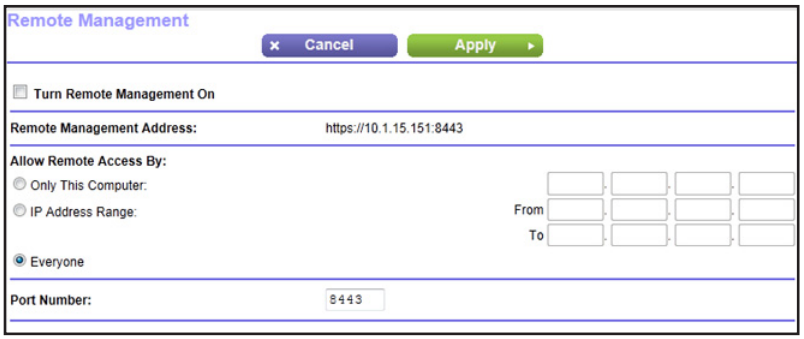
   This value represents the number of routers between your network and the destination. Usually, a setting of 2 or 3 works, but if this is a direct connection, set it to 1.
9. Click **Apply** to add the static route.

Remote Management

The remote management feature lets you upgrade or check the status of your WNDR4300 router over the Internet.

➢ **To set up remote management:**

1. Select **Advanced > Advanced Setup > Remote Management**.



Note: Be sure to change the router's default login password to a secure password. The ideal password contains no dictionary words from any language and contains uppercase and lowercase letters, numbers, and symbols. It can be up to 30 characters.

2. Select the **Turn Remote Management On** check box.
3. Specify the external IP addresses to be allowed to access the router's remote management.

   For enhanced security, restrict access to as few external IP addresses as practical.

   - To allow access from a single IP address on the Internet, select **Only This Computer**. Enter the IP address that will be allowed access.
   - To allow access from a range of IP addresses on the Internet, select **IP Address Range**. Enter a beginning and ending IP address to define the allowed range.
   - To allow access from any IP address on the Internet, select **Everyone**.
4. Specify the port number for accessing the management interface.

   Normal web browser access uses the standard HTTP service port 80. For greater security, enter a custom port number for the remote web management interface. Choose a number from 1024 to 65535, but do not use the number of any common service port. The default is 8443, which is a common alternate for HTTPS.
5. Click **Apply** to have your changes take effect.
6. When accessing your router from the Internet, type your router's WAN IP address into your browser's address or location field followed by a colon (:) and the custom port number. For example, if your external address is 134.177.0.123 and you use port number 8443, enter **https://134.177.0.123:8443** in your browser.

USB Settings

For added security, the router can be set up to share only approved USB devices. See *Specify Approved USB Devices* on page 54 for the procedure.

Universal Plug and Play

Universal Plug and Play (UPnP) helps devices, such as Internet appliances and computers, access the network and connect to other devices as needed. UPnP devices can automatically discover the services from other registered UPnP devices on the network.

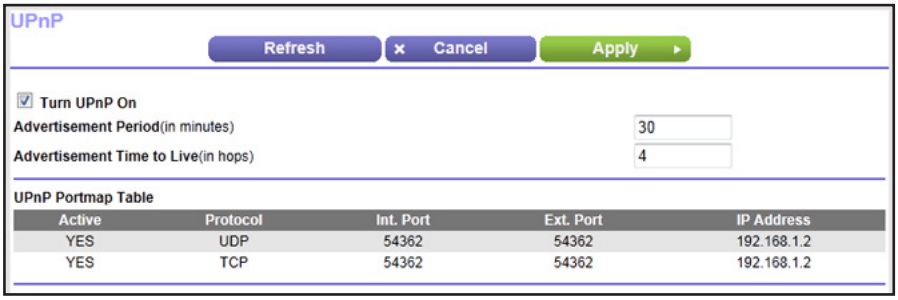
If you use applications such as multiplayer gaming, peer-to-peer connections, or real-time communications such as instant messaging or remote assistance (a feature in Windows XP), you should enable UPnP.

The available settings and information in this screen are:

- **Turn UPnP On**. UPnP can be enabled or disabled for automatic device configuration. The default setting for UPnP is disabled. If this check box is not selected, the router does not allow any device to automatically control the resources, such as port forwarding (mapping) of the router.
- **Advertisement Period**. The advertisement period is how often the router broadcasts its UPnP information. This value can range from 1 to 1440 minutes. The default period is 30 minutes. Shorter durations ensure that control points have current device status at the expense of additional network traffic. Longer durations can compromise the freshness of the device status, but can significantly reduce network traffic.
- **Advertisement Time to Live**. The time to live for the advertisement is measured in hops (steps) for each UPnP packet sent. The time to live hop count is the number of steps a broadcast packet is allowed to propagate for each UPnP advertisement before it disappears. The number of hops can range from 1 to 255. The default value for the advertisement time to live is 4 hops, which is fine for most home networks. If you notice that some devices are not being updated or reached correctly, then it might be necessary to increase this value.
- **UPnP Portmap Table**. The UPnP Portmap Table displays the IP address of each UPnP device that is currently accessing the router and which ports (internal and external) that device has opened. The UPnP Portmap Table also displays what type of port is open and whether that port is still active for each IP address.

➢ **To turn on Universal Plug and Play:**

1. Select **Advanced > Advanced Setup > UPnP**. The UPnP screen displays.



2. Select the setting that you want to use.
3. Click **Apply** to save your settings.

IPv6

You can use this feature to set up an IPv6 Internet connection type if genie does not detect it automatically.

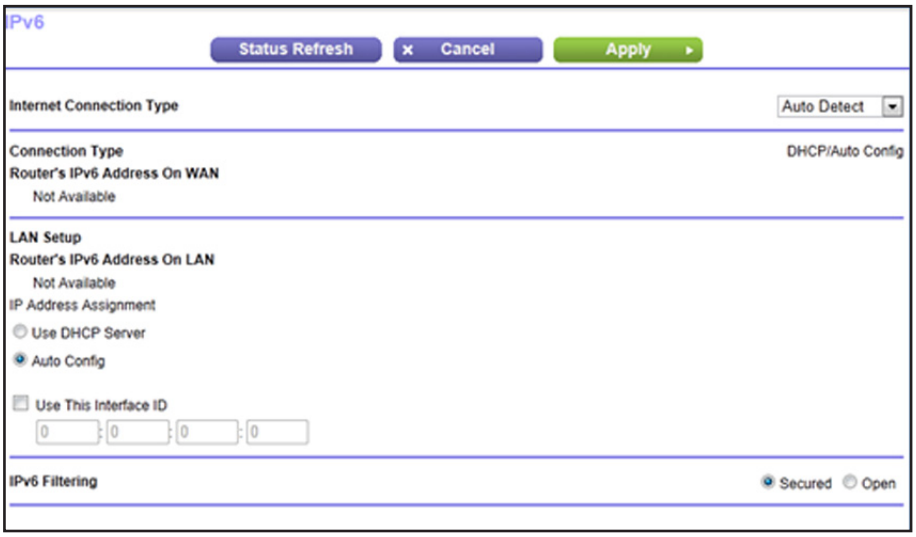
➢ **To set up an IPv6 Internet connection type:**

1. Select **Advanced > Advanced Setup > IPv6** to display the following screen:

2. Select the IPv6 connection type from the list. Your Internet service provider (ISP) can provide this information.
   - If your ISP did not provide details, you can select **IPv6 Tunnel**.
   - If you are not sure, select **Auto Detect** so that the router detects the IPv6 type that is in use.
   - If your Internet connection does not use PPPoE, DHCP, or fixed, but is IPv6, select **Auto Config**.
   - For more detailed information about Internet connection types, see the following sections.
3. Click **Apply** so that your changes take effect.

Auto Detect Fields

In the IPv6 screen, when you select **Auto Detect** from the drop-down list, the following screen displays.



The Connection Type field indicates the connection type detected. The following fields are also included in this screen:

IPv6 LAN Setup

Router's IPv6 Address on WAN. The IPv6 address acquired for the router's WAN (or Internet) interface. The number after the slash ('/') is the length of the prefix, which is also roughly indicated by the underline ('_') under the IPv6 address.

Router's IPv6 Address on LAN. The IPv6 address acquired for the router's LAN interface. The number after the slash ('/') is the length of the prefix, which is also roughly indicated by the underline ('_') under the IPv6 address.

IP Address Assignment. You can select how you want to assign IPv6 address to the devices on your home network (the LAN). You can select either **DHCP Server** or **Auto Config** to assign an IPv6 address. Using DHCP Server might pass more information to LAN devices, but some IPv6 systems might not support the DHCv6 client function. Auto Config is selected by default.

Use This Interface ID. You can enable this option and specify the interface ID that you want for the IPv6 address for the router's LAN interface. If you do not specify an ID here, the router generates one automatically from its MAC address.

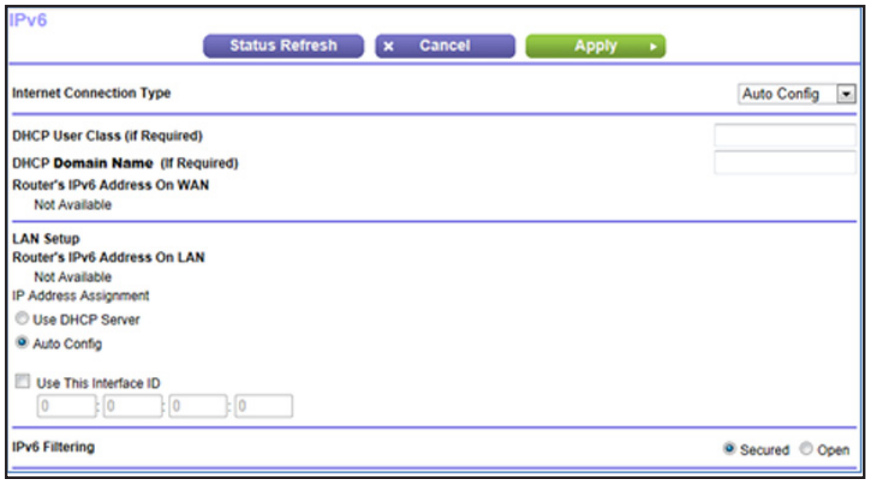
IPv6 Filtering

When the connection type is not IPv6 Pass Through or Disabled, the router starts the SPI firewall function on the WAN interface. The router creates connection records and checks every inbound IPv6 packet. If the inbound packet is not destined to the router itself and the router does expect to receive such a packet, or the packet is not in the connection record, the

router blocks this packet. This function has two modes. The default is Secured mode, which checks both TCP and UDP packets. For Open mode, the checking is applied only to the UDP connection.

Auto Config

In the IPv6 screen, when you select **Auto Config** from the drop-down list, the following screen displays.



The following fields are included in this screen:

DHCP User Class. Most people do not need to fill in this field, but if your ISP has given you a specific host name, enter it here.

DHCP Domain Name. This is not needed for most connections. You can type the domain name of your ISP. For example, if your ISP's mail server is mail.xxx.yyy.zzz, you would type *xxx.yyy.zzz* as the domain name.

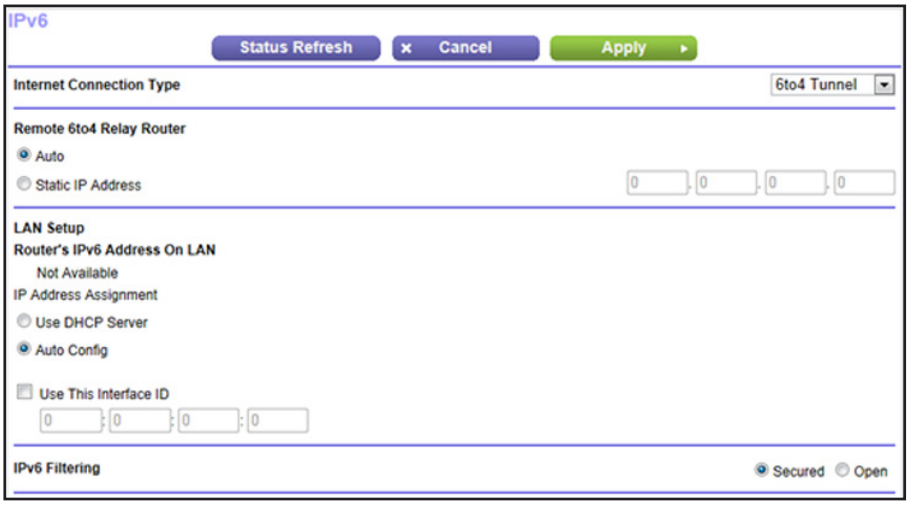
If your ISP provided you with a domain name, type it in this field. For example, Earthlink Cable might require a host name of *home* and Comcast sometimes supplies a domain name.

This is the domain name for the IPv6 connection. Do not enter the domain name for the IPv4 connection here.

The other settings are the same as Auto Detect mode. See *IPv6 LAN Setup* and *IPv6 Filtering* on page 108.

6to4 Tunnel

In the IPv6 screen, when you select **6to4 Tunnel** from the drop-down list, the following screen displays.



The following fields are included in this screen:

Remote 6to4 Relay Router. The remote relay router to which your router creates the 6to4 tunnel. If your ISP provides the address of its own relay router, you can put it here. You can also leave it as Auto and the router uses any remote relay router that is available. The 6to4 tunnel connection needs the IPv4 Internet connection to be working first.

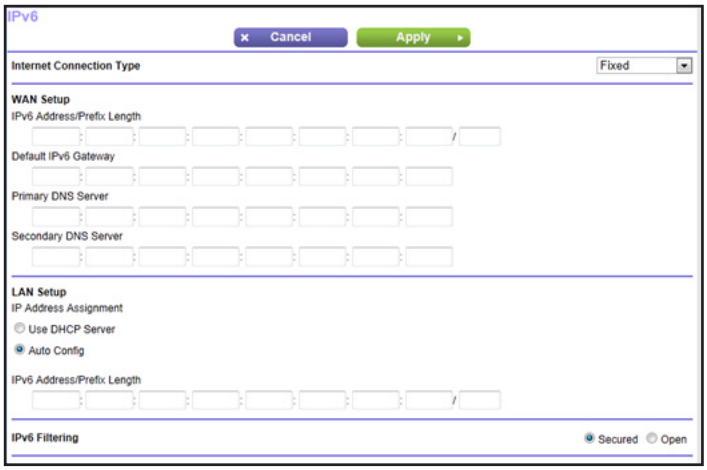
The other settings are the same as Auto Detect mode. See *IPv6 LAN Setup* and *IPv6 Filtering* on page 108

Pass Through

In this mode, the router works as a layer 2 Ethernet switch with 2 ports (LAN and WAN Ethernet ports) for IPv6 packets. The router does not process any IPv6header packets.

Fixed

In the IPv6 screen, when you select **Fixed** from the drop-down list, the following screen displays.



The following fields are included in this screen:

IPv6 Fixed WAN Setup

IPv6 Address/Prefix Length. The IPv6 address and prefix length of the router's WAN interface.

Default IPv6 Gateway. The IPv6 address of the default IPv6 gateway, which is supposed to be on the router's WAN interface.

Primary/Secondary DNS Server. The DNS servers that resolve IPv6 domain name records for you. If these fields are not specified, the router uses the DNS server configured for the IPv4 Internet connection on the Internet Settings screen. (See *Internet Setup* on page 22.)

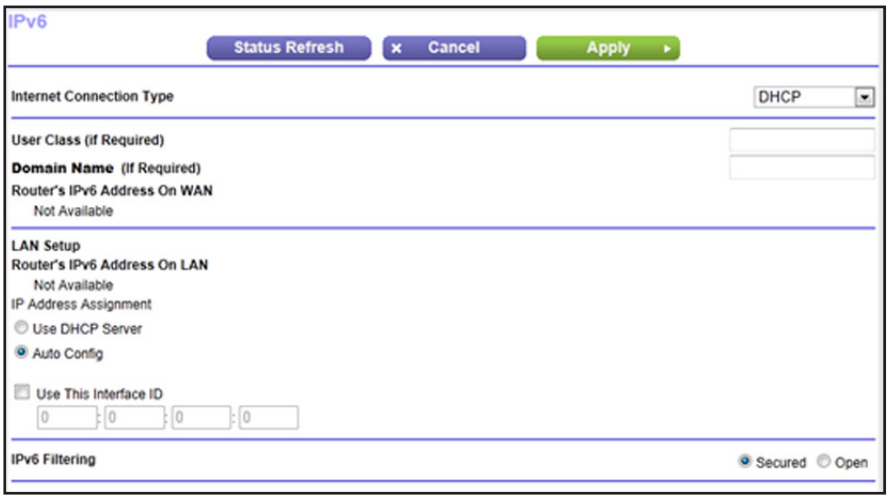
IP Address Assignment. You can select how you want to assign IPv6 addresses to the devices on your home network (the LAN). You can use either DHCP Server or Auto Config to assign IPv6 address. Using DHCP Server might pass more information to LAN devices, but some IPv6 systems might not support the DHCv6 client function. Auto Config is used by default.

IPb6 Fixed LAN Setup

IPv6 Address/Prefix Length. The IPv6 address and prefix length of the router's LAN interface.

DHCP

In the IPv6 screen, when you select **DHCP** from the drop-down list, the following screen displays.



The following fields are included in this screen:

User Class. Most people do not need to fill in this field, but if your ISP has given you a specific host name, enter it here.

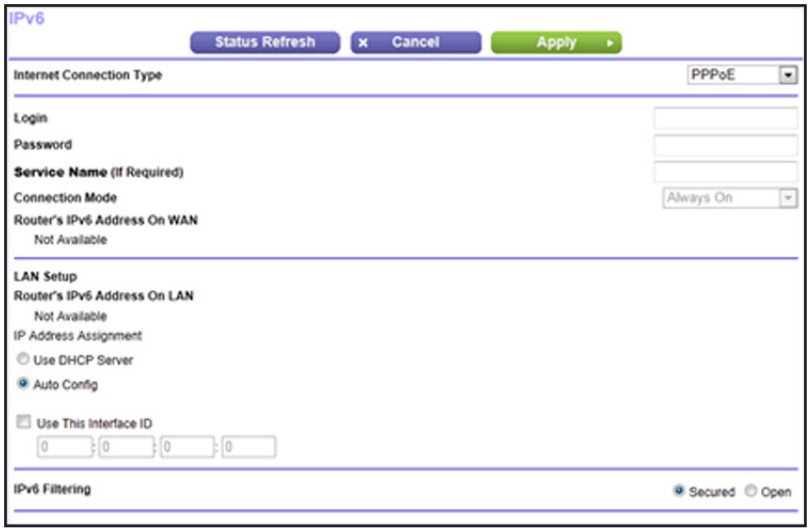
Domain Name. This is not needed for Internet connections. You can type the domain name of your ISP. For example, if your ISP's mail server is mail.xxx.yyy.zzz, you would type *xxx.yyy.zzz* as the domain name. If your ISP provided a domain name, type it in this field. (For example, Earthlink Cable might require a host name of *home* and Comcast sometimes supplies a domain name.)

This is the domain name for the IPv6 connection. Do not enter the domain name for the IPv4 connection here.

The other settings are the same as Auto Detect mode. See *IPv6 LAN Setup* and *IPv6 Filtering* on page 108.

PPPoE

In the IPv6 screen, when you select **PPPoE** from the drop-down list, the following screen displays.



The following fields are included in this screen:

Login. This is usually the name that you use in your email address. For example, if your main mail account is JerAB@ISP.com, then you would put JerAB in this field.

Some ISPs (like Mindspring, Earthlink, and T-DSL) require that you use your full email address when you log in. If your ISP requires your full email address, type it in this field.

Password. Type the password that you use to log in to your ISP.

Service Name. If your ISP provided a service name, enter it here. Otherwise, you can leave this field blank.

Connection Mode. This specifies when the router should establish the PPPoE connection. Currently the connection mode is *always on* to provide a steady IPv6 connection. The router never disconnects the connection, and in case the connection is broken (such as if the modem is turned off), the router establishes the connection right after the PPPoE connection is available.

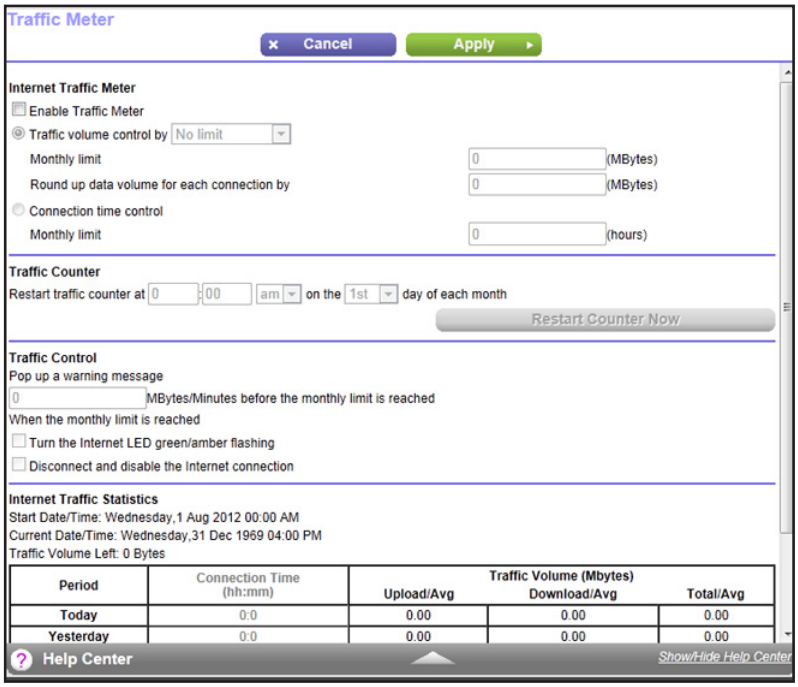
The other settings are the same as Auto Detect mode. See *IPv6 LAN Setup* and *IPv6 Filtering* on page 108.

Traffic Meter

Traffic metering lets you monitor the volume of Internet traffic passing through your router's Internet port. You can set limits for traffic volume, set a monthly limit, and view traffic usage.

➢ **To monitor Internet traffic:**

1. Click **Advanced > Advanced Setup > Traffic Meter**.


Traffic Meter
Cancel
Apply
Internet Traffic Meter
Enable Traffic Meter
Traffic volume control by No limit
Monthly limit 0 (MBytes)
Round up data volume for each connection by 0 (MBytes)
Connection time control
Monthly limit 0 (hours)
Traffic Counter
Restart traffic counter at 0 00 am on the 1st day of each month
Restart Counter Now
Traffic Control
Pop up a warning message
0 MBytes/Minutes before the monthly limit is reached
When the monthly limit is reached
Turn the Internet LED green/amber flashing
Disconnect and disable the Internet connection
Internet Traffic Statistics
Start Date/Time: Wednesday,1 Aug 2012 00:00 AM
Current Date/Time: Wednesday,31 Dec 1969 04:00 PM
Traffic Volume Left: 0 Bytes
Period
Connection Time (hh:mm)
Traffic Volume (Mbytes)
Upload/Avg
Download/Avg
Total/Avg
Today 0:0 0.00 0.00 0.00
Yesterday 0:0 0.00 0.00 0.00
Help Center
Show/Hide Help Center

Scroll to view more settings

2. To enable the traffic meter, select the **Enable Traffic Meter** check box.
3. To record and restrict the volume of Internet traffic, select the **Traffic volume control by** radio button. You can select one of the following options for controlling the traffic volume:
   - **No Limit**. No restriction is applied when the traffic limit is reached.
   - **Download only**. The restriction is applied to incoming traffic only.
   - **Both Directions**. The restriction is applied to both incoming and outgoing traffic.
4. You can limit the amount of data traffic allowed per month by specifying how many Mbytes per month are allowed or by specifying how many hours of traffic are allowed.
5. Set the Traffic Counter to begin at a specific time and date.
6. Set up Traffic Control to issue a warning message before the monthly limit of Mbytes or hours is reached. You can select one of the following to occur when the limit is attained:
   - The Internet LED flashes green or amber.
   - The Internet connection is disconnected and disabled.
7. Set up Internet Traffic Statistics to monitor the data traffic.
8. Click the **Traffic Status** button for an update on Internet traffic status on your router.
9. Click **Apply** to save your settings.

10 Troubleshooting

This chapter provides information to help you diagnose and solve problems you might have with your router. If you do not find the solution here, check the NETGEAR support site at *http://support.netgear.com* for product and contact information.

This chapter contains the following sections:

- *Quick Tips*
- *Troubleshoot with the LEDs*
- *Cannot Log In to the Router*
- *Cannot Access the Internet*
- *Changes Not Saved*
- *Incorrect Date or Time*

Quick Tips

This section describes tips for troubleshooting some common problems.

Sequence to Restart Your Network

Be sure to restart your network in this sequence:

1. Turn off and unplug the modem.
2. Turn off the router and computers.
3. Plug in the modem and turn it on. Wait 2 minutes.
4. Turn on the router and wait 2 minutes.
5. Turn on the computers.

Power LED

Check the Power LED to verify correct router operation.

If the Power LED does not turn off within 2 minutes after you turn the router on, reset the router according to the instructions in *Factory Settings* on page 123.

Check Ethernet Cable Connections

Make sure that the Ethernet cables are securely plugged in:

- The Internet LED on the router is lit if the Ethernet cable connecting the router and the modem is plugged in securely and the modem and router are turned on.
- For each powered-on computer connected to the router by an Ethernet cable, the corresponding numbered router LAN port LED is lit.

Wireless Settings

Make sure that the wireless settings in the computer and router match exactly.

- For a wirelessly connected computer, the wireless network name (SSID) and wireless security settings of the router and wireless computer need to match exactly.
- If you set up an access list in the Advanced Wireless Settings screen, you have to add each wireless computer's MAC address to the router's access list.

Network Settings

Make sure that the network settings of the computer are correct:

- Wired and wirelessly connected computers need to have network (IP) addresses on the same network as the router. The simplest way to do this is to configure each computer to obtain an IP address automatically using DHCP.

- Some cable modem service providers require you to use the MAC address of the computer initially registered on the account. You can view the MAC address in the Attached Devices screen.

Troubleshoot with the LEDs

After you turn on power to the router, the following sequence of events should occur:

1. When power is first applied, verify that the Power LED lights.
2. After 2 minutes, verify the following:
   - The Power LED lights solid green.
   - The Internet LED lights.
   - The 2.4 GHz and 5 GHz LEDs light.

The LEDs on the front panel of the router can be used for troubleshooting.

Power LED Is Off or Blinking

- Make sure that the power cord is securely connected to your router and that the power adapter is securely connected to a functioning power outlet.
- Check that you are using the 12V DC, 5A power adapter that NETGEAR supplied for this product.
- If the Power LED blinks slowly and continuously, the router firmware is corrupted. This can happen if a firmware upgrade is interrupted, or if the router detects a problem with the firmware. If the error persists, you have a hardware problem. For recovery instructions, or help with a hardware problem, contact technical support at *www.netgear.com/support.*

LEDs Never Turn Off

When the router is turned on, the LEDs light for about 10 seconds and then turn off. If all the LEDs stay on, there is a fault within the router.

If all LEDs are still lit 1 minute after power-up:

- Cycle the power to see if the router recovers.
- Press and hold the **Restore Factory Settings** button to return the router to its factory settings as explained in *Factory Settings* on page 123.

If the error persists, you might have a hardware problem and should contact technical support at *www.netgear.com/support*.

Internet LED Is Off

If the Internet LED does not light, check the following:

- Make sure that the Ethernet cable connections are secure at the router and at the modem or computer.
- Make sure that power is turned on to the connected modem or computer.
- Be sure that you are using the correct cable.

  When connecting the router's Internet port to a cable or DSL modem, use the cable that was supplied with the cable or DSL modem. This cable could be a standard straight-through Ethernet cable or an Ethernet crossover cable.

2.4 GHz and 5 GHz LEDs Are Off

If these LEDs stay off, check to see if the Wi-Fi On/Off button on the router has been pressed. This button turns the wireless radios in the router on and off. The 2.4 GHz and 5 GHz LEDs are lit when the wireless radios are turned on.

Cannot Log In to the Router

If you are unable to log in to the router from a computer on your local network, check the following:

- If you are using an Ethernet-connected computer, check the Ethernet connection between the computer and the router as described in the previous section.
- Make sure that your computer's IP address is on the same subnet as the router. If you are using the recommended addressing scheme, your computer's address should be in the range of 192.168.1.2 to 192.168.1.254.
- If your computer's IP address is shown as 169.254.x.x, recent versions of Windows and Mac OS generate and assign an IP address if the computer cannot reach a DHCP server. These autogenerated addresses are in the range of 169.254.x.x. If your IP address is in this range, check the connection from the computer to the router, and reboot your computer.
- If your router's IP address was changed and you do not know the current IP address, clear the router's configuration to factory defaults. This sets the router's IP address to 192.168.1.1. This procedure is explained in *Factory Settings* on page 123.
- Make sure that your browser has Java, JavaScript, or ActiveX enabled. If you are using Internet Explorer, click **Refresh** to be sure that the Java applet is loaded.
- Try quitting the browser and launching it again.
- Make sure that you are using the correct login information. The factory default login name is admin and the password is password. Make sure that Caps Lock is off when you enter this information.
- If you are attempting to set up your NETGEAR router as a replacement for an ADSL gateway in your network, the router cannot perform many gateway services. For example, the router cannot convert ADSL or cable data into Ethernet networking information. NETGEAR does not support such a configuration.

Cannot Access the Internet

If you can access WNDR4300 router but not the Internet, check to see if the router can obtain an IP address from your Internet service provider (ISP). Unless your ISP provides a fixed IP address, your router requests an IP address from the ISP. You can determine whether the request was successful using the Router Status screen.

➢ **To check the WAN IP address:**

1. Start your browser, and select an external site such as *www.netgear.com*.
2. Access the router interface at **www.routerlogin.net.**
3. Select **Administration > Router Status**.
4. Check that an IP address is shown for the Internet port. If 0.0.0.0 is shown, your router has not obtained an IP address from your ISP.

If your router cannot obtain an IP address from the ISP, you might need to force your cable or DSL modem to recognize your new router by restarting your network, as described in *Sequence to Restart Your Network* on page 116.

If your router is still unable to obtain an IP address from the ISP, the problem might be one of the following:

- Your Internet service provider (ISP) might require a login program.
  Ask your ISP whether it requires PPP over Ethernet (PPPoE) or some other type of login.
- If your ISP requires a login, the login name and password might be set incorrectly.
- Your ISP might check for your computer's host name.
  Assign the computer host name of your ISP account as the account name in the Internet Setup screen.
- Your ISP allows only one Ethernet MAC address to connect to Internet and might check for your computer's MAC address. In this case, do one of the following:
  - Inform your ISP that you have bought a new network device, and ask them to use the router's MAC address.
  - Configure your router to clone your computer's MAC address.

If your router can obtain an IP address, but your computer is unable to load any web pages from the Internet:

- Your computer might not recognize any DNS server addresses.

  A DNS server is a host on the Internet that translates Internet names (such as www addresses) to numeric IP addresses. Typically, your ISP provides the addresses of one or two DNS servers for your use. If you entered a DNS address during the router's configuration, reboot your computer, and verify the DNS address. You can configure your computer manually with DNS addresses, as explained in your operating system documentation.
- Your computer might not have the router configured as its TCP/IP gateway.

If your computer obtains its information from the router by DHCP, reboot the computer, and verify the gateway address.

- You might be running login software that is no longer needed.

  If your ISP provided a program to log you in to the Internet (such as WinPoET), you no longer need to run that software after installing your router. You might need to go to Internet Explorer and select **Tools > Internet Options**, click the **Connections** tab, and select **Never dial a connection**.

Changes Not Saved

If the router does not save the changes you make in the router interface, check the following:

- When entering configuration settings, always click the **Apply** button before moving to another screen or tab, or your changes are lost.
- Click the **Refresh** or **Reload** button in the web browser. The changes might have occurred, but the old settings might be in the web browser's cache.

Incorrect Date or Time

Select **Security > Schedule** to display the current date and time. The router uses the Network Time Protocol (NTP) to obtain the current time from one of several network time servers on the Internet. Each entry in the log is stamped with the date and time of day. Problems with the date and time function can include the following:

- Date shown is January 1, 2000. This means the router has not yet successfully reached a network time server. Check that your Internet access is configured correctly. If you have just finished setting up the router, wait at least 5 minutes, and check the date and time again.
- Time is off by one hour. The router does not automatically sense daylight savings time. In the Schedule screen, select the **Automatically adjust for daylight savings time** check box.

Wireless Connectivity

If you are having trouble connecting wirelessly to the router, try to isolate the problem.

- Does the wireless device or computer that you are using find your wireless network?

  If not, check the 2.4 GHz and 5 GHz LEDs on the front of the router. They should be lit. If they are not, you can press the Wireless button on the front of the router to turn the routers wireless radios back on.

  If you disabled the router's SSID broadcast, then your wireless network is hidden and does not show up in your wireless client's scanning list. (By default, SSID broadcast is enabled.)

- If your wireless device finds the network but you cannot join the network, check to make sure your wireless device is compatible with the network that you selected (2.4 GHz or 5 GHz).
- Does your wireless device support the security that you are using for your wireless network (WPA or WPA2)?
- If you want to check the wireless settings for the router, use an Ethernet cable to connect a computer to a LAN port on the router. Then log in to the router and select **Setup > Wireless Settings** (see *Wireless Settings Screen Fields* on page 29).

Note: Note: Be sure to configure both sections (for 2.4 GHz b/g/n and 5 GHz a/n) on the Wireless Settings screen and to click Apply if you make changes.

Wireless Signal Strength

If your wireless device finds your network, but the signal strength is weak, check these conditions:

- Is your router too far from your computer, or too close? Place your computer near the router, but at least 6 feet (1.8 meters) away, and see if the signal strength improves.
- Is your wireless signal blocked by objects between the router and your computer?

Supplemental Information

A

This appendix provides factory default settings and technical specifications for the N750 Wireless Dual Band Gigabit Router WNDR4300.

This appendix includes the following sections:

- *Factory Settings*
- *Technical Specifications*

Factory Settings

You can return the router to its factory settings. Use the end of a paper clip or a similar object to press and hold the **Restore Factory Settings** button on the back of the router for at least 5 seconds. The router resets, and returns to the factory configuration settings shown in the following table.

Table 2. Factory default settings

Feature		Default behavior
Router login	User login URL	www.routerlogin.com or www.routerlogin.net
	User name (case-sensitive)	admin
	Login password (case-sensitive)	password
Internet connection	WAN MAC address	Use default hardware address
	WAN MTU size	1500
	Port speed	AutoSensing
Local network (LAN)	LAN IP address	192.168.1.1
	Subnet mask	255.255.255.0
	DHCP server	Enabled
	DHCP range	192.168.1.2 to 192.168.1.254
	Time zone	Pacific time
	Time zone daylight savings time	Disabled
	Allow a registrar to configure this router	Enabled
	DHCP starting IP address	192.168.1.2
	DHCP ending IP address	192.168.1.254
	DMZ	Disabled
	Time zone	GMT for WW except NA and GR, GMT+1 for GR, GMT-8 for NA
	Time zone adjusted for daylight savings time	Disabled
Firewall	Inbound (communications coming in from the Internet)	Disabled (except traffic on port 80, the HTTP port)
	Outbound (communications going out to the Internet)	Enabled (all)
	Source MAC filtering	Disabled

Table 2. Factory default settings (continued)

Feature		Default behavior
Wireless	Wireless communication	Enabled
	SSID name	See router label
	Security	WPA2-PSK (AES)
	Broadcast SSID	Enabled
	Transmission speed	Auto*
	Country/region	United States in the US, otherwise varies by region
	RF channel	6 until region selected
	Operating mode	2.4 GHz b/g/n: Up to 130 Mbps 5 GHz a/n: Up to 300 Mbps
Firewall	Inbound (communications coming in from the Internet)	Disabled (bars all unsolicited requests)
	Outbound (communications going out to the Internet)	Enabled (all)

*. *Maximum Wireless signal rate derived from IEEE Standard 802.11 specifications. Actual throughput can vary. Network conditions and environmental factors, including volume of network traffic, building materials and construction, and network overhead, lower actual data throughput rate.*

Technical Specifications

Table 3. WNDR4300 Router specifications

Feature	Description
Data and routing protocols	TCP/IP, RIP-1, RIP-2, DHCP, PPPoE, PPTP, Bigpond, Dynamic DNS, UPnP, and SMB
Power adapter	• North America: 120V, 60 Hz, input • UK, Australia: 240V, 50 Hz, input • Europe: 230V, 50 Hz, input • All regions (output): 12V DC @ 1.5A, output
Dimensions	1.1 in. x 6.89 in. x 4.68 in. (28 x 175 x 119 mm)
Weight	0.5 kg (1.2 lbs)
Operating temperature	0° to 40° C (32° to 104° F)
Operating humidity	90% maximum relative humidity, noncondensing
Electromagnetic Emissions	FCC Part 15 Class B VCCI Class B EN 55 022 (CISPR 22), Class B C-Tick N10947

Table 3. WNDR4300 Router specifications (continued)

Feature	Description
LAN	10BASE-T or 100BASE-Tx or 1000BASE-T, RJ-45
WAN	10BASE-T or 100BASE-Tx or 1000BASE-T, RJ-45
Wireless	Maximum wireless signal rate complies with the IEEE 802.11 standard. See the footnote for the previous table.
Radio data rates	Auto Rate Sensing
Data encoding standards	IEEE 802.11n IEEE 802.11n, IEEE 802.11g, IEEE 802.11b 2.4 GHz IEEE 802.11n, IEEE 802.11a 5.0 GHz
Maximum computers per wireless network	Limited by the amount of wireless network traffic generated by each node (typically 50–70 nodes).
Operating frequency range	2.4 GHz 2.412–2.462 GHz (US) 2.412–2.472 GHz (Japan) 2.412–2.472 GHz (Europe ETSI) 5 GHz 5.18–5.24 + 5.745–5.825 GHz (US) 5.18–5.24 GHz (Europe ETSI)
802.11 security	40-bit (also called 64-bit) and 128-bit WEP, WPA-PSK, WPA2-PSK, and WPA/WPA2 Enterprise.